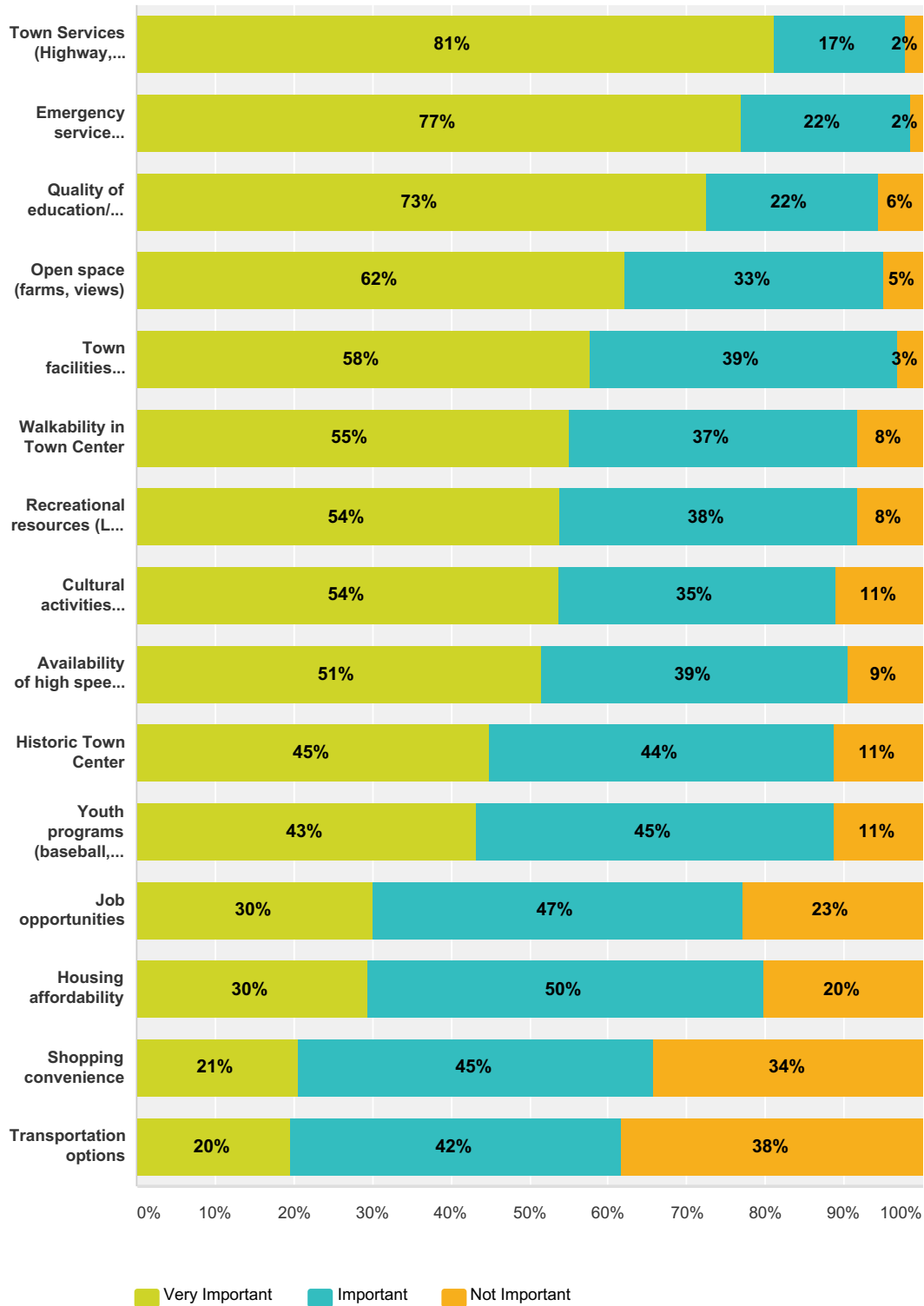


**Q1 Please rate the following items as you believe they contribute to West Brookfield's quality of life.**

Answered: 322 Skipped: 0



	Very Important	Important	Not Important	Total	Weighted Average
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## 2017 West Brookfield Master Plan: Community Survey

Town Services (Highway, Water, Fire, Police)	<b>81%</b> 260	<b>17%</b> 53	<b>2%</b> 7	320	1.21
Emergency service response time	<b>77%</b> 246	<b>22%</b> 69	<b>2%</b> 5	320	1.25
Quality of education/ Schools	<b>73%</b> 232	<b>22%</b> 70	<b>6%</b> 18	320	1.33
Open space (farms, views)	<b>62%</b> 198	<b>33%</b> 105	<b>5%</b> 16	319	1.43
Town facilities (Town Hall, Library, Senior Center)	<b>58%</b> 183	<b>39%</b> 124	<b>3%</b> 10	317	1.45
Walkability in Town Center	<b>55%</b> 176	<b>37%</b> 117	<b>8%</b> 26	319	1.53
Recreational resources (Lake Wickaboag, Rock House)	<b>54%</b> 172	<b>38%</b> 121	<b>8%</b> 26	319	1.54
Cultural activities (asparagus festival, White Christmas)	<b>54%</b> 172	<b>35%</b> 113	<b>11%</b> 35	320	1.57
Availability of high speed internet	<b>51%</b> 164	<b>39%</b> 125	<b>9%</b> 30	319	1.58
Historic Town Center	<b>45%</b> 143	<b>44%</b> 140	<b>11%</b> 36	319	1.66
Youth programs (baseball, soccer, basketball)	<b>43%</b> 138	<b>45%</b> 145	<b>11%</b> 36	319	1.68
Job opportunities	<b>30%</b> 96	<b>47%</b> 151	<b>23%</b> 73	320	1.93
Housing affordability	<b>30%</b> 93	<b>50%</b> 158	<b>20%</b> 64	315	1.91
Shopping convenience	<b>21%</b> 65	<b>45%</b> 143	<b>34%</b> 108	316	2.14
Transportation options	<b>20%</b> 62	<b>42%</b> 133	<b>38%</b> 121	316	2.19

## Q2 What is West Brookfield's greatest strength?

Answered: 240 Skipped: 82

#	Responses	Date
1	<b>Sm.Town, Community, Rural</b> Natural beauty Small town size/feel	6/6/2017 11:07 AM
2	<b>Physical Locations</b> Downtown	6/6/2017 10:46 AM
3	<b>Sm.Town, Community, Rural</b> Quaint town- country	6/6/2017 10:21 AM
4	<b>Sm.Town, Community, Rural</b> Rural location	6/5/2017 3:12 PM
5	<b>Sm.Town, Community, Rural</b> The people	6/5/2017 3:00 PM
6	<b>Sm.Town, Community, Rural</b> It is a small quintessential New England town surrounded by natural beauty: hills, river, lake, farms, woods.	6/5/2017 2:32 PM
7	<b>Sm.Town, Community, Rural</b> Keeping it quaint & nostalgic	6/5/2017 2:10 PM
8	<b>Physical Locations</b> Clean air, good water, beautiful lakes/landscapes	6/5/2017 1:15 PM
9	<b>Sm.Town, Community, Rural</b> Small, diverse community	6/5/2017 12:33 PM
10	<b>Hist/Cultur/Act</b> History	6/5/2017 12:23 PM
11	<b>Sm.Town, Community, Rural</b> Quaint	6/5/2017 10:23 AM
12	<b>Physical Locations</b> Lake Wickaboag	6/5/2017 10:14 AM
13	<b>Sm.Town, Community, Rural</b> Quaint N.E. town	6/5/2017 10:02 AM
14	<b>Physical Locations</b> Lovely N.E. town, especially the common	6/5/2017 9:53 AM
15	<b>Sm.Town, Community, Rural</b> Quaint NE town. Gorgeous common. Town pride	6/5/2017 9:40 AM
16	<b>Physical Locations</b> Town's center- picturesque community that cares!	6/5/2017 9:29 AM
17	<b>Hist/Cultur/Act</b> Beauty	6/2/2017 4:02 PM
18	<b>Sm.Town, Community, Rural</b> Sense of community, scenic area, small town american	6/2/2017 3:19 PM
19	<b>Schools</b> Small lovely town. Good school system	6/2/2017 2:38 PM
20	<b>Other</b> Volunteerism	6/2/2017 2:20 PM
21	<b>Sm.Town, Community, Rural</b> small town	6/2/2017 2:12 PM
22	<b>Hist/Cultur/Act</b> Its beauty and history	6/2/2017 12:35 PM
23	<b>Sm.Town, Community, Rural</b> Quiet country setting	6/2/2017 12:25 PM
24	<b>Sm.Town, Community, Rural</b> Typical New England charm and its community closeness. The lake is a huge resource.	6/2/2017 12:06 PM
25	<b>Physical Locations</b> Very pretty town common	6/2/2017 11:56 AM
26	<b>Sm.Town, Community, Rural</b> bedroom community	6/2/2017 11:31 AM
27	<b>Physical Locations</b> Quaint/ Lake Wickaboag	6/2/2017 11:14 AM
28	<b>Hist/Cultur/Act</b> beauty of town	6/2/2017 11:07 AM
29	<b>Physical Locations</b> Quaint, nice common. Centrally located	6/2/2017 11:04 AM
30	<b>Sm.Town, Community, Rural</b> rural character	6/2/2017 10:45 AM
31	<b>Sm.Town, Community, Rural</b> Its rural demeanor	6/2/2017 10:12 AM
32	<b>Hist/Cultur/Act</b> Charm	6/2/2017 10:11 AM
33	<b>Other</b> Unsophisticated	6/2/2017 10:00 AM

## 2017 West Brookfield Master Plan: Community Survey

34	<b>Sm.Town, Community, Rural</b> Rural quality	6/2/2017 9:48 AM
35	<b>Sm.Town, Community, Rural</b> It's people	6/2/2017 9:44 AM
36	<b>Other</b> variety	6/2/2017 9:28 AM
37	<b>Other</b> <b>Sm.Town, Community, Rural</b> Its People	5/30/2017 9:02 AM
38	<b>Sm.Town, Community, Rural</b> its small town beauty	5/29/2017 8:27 PM
39	<b>Sm.Town, Community, Rural</b> Rural character.	5/29/2017 7:44 PM
40	<b>Sm.Town, Community, Rural</b> Small community	5/29/2017 7:15 PM
41	<b>Sm.Town, Community, Rural</b> small size, preserving "country" ambience	5/29/2017 2:26 PM
42	<b>Hist/Cultur/Act</b> Maintaining the historic downtown	5/29/2017 8:59 AM
43	<b>Sm.Town, Community, Rural</b> Its citizens	5/28/2017 6:37 PM
44	<b>Hist/Cultur/Act</b> The serenity.	5/28/2017 3:11 PM
45	<b>Physical Locations</b> Salem Cross Inn attracts international and national recognition therefore benefiting West Brookfield..	5/28/2017 9:52 AM
46	<b>Sm.Town, Community, Rural</b> The people of the community.	5/28/2017 9:11 AM
47	<b>Sm.Town, Community, Rural</b> Nice New England Town	5/26/2017 11:32 AM
48	<b>Sm.Town, Community, Rural</b> Being a quaint New England town, nicest of the Brookfields	5/26/2017 11:31 AM
49	<b>Physical Locations</b> Everybody loves the common	5/25/2017 6:26 PM
50	<b>Hist/Cultur/Act</b> <b>Sm.Town, Community, Rural</b> It's natural beauty. The preservation of a rural town feel. Lack of franchise.	5/25/2017 4:21 PM
51	<b>Sm.Town, Community, Rural</b> Charm of small town	5/25/2017 12:26 PM
52	<b>Other</b> Low taxes	5/25/2017 12:19 PM
53	<b>Other</b> Fire Dept	5/25/2017 12:12 PM
54	<b>Sm.Town, Community, Rural</b> Sense of community	5/25/2017 11:12 AM
55	<b>Hist/Cultur/Act</b> <b>Sm.Town, Community, Rural</b> The fact that WB is a historical, scenic, rural residential and agricultural community	5/25/2017 10:21 AM
56	<b>Sm.Town, Community, Rural</b> The peace & quiet!	5/25/2017 6:54 AM
57	<b>Hist/Cultur/Act</b> The natural beauty and resources in town	5/25/2017 6:06 AM
58	<b>Hist/Cultur/Act</b> <b>Schools</b> <b>Sm.Town, Community, Rural</b> It's beauty, small size, community spirit, open and rec space, elementary school	5/24/2017 8:02 PM
59	<b>Sm.Town, Community, Rural</b> Its location	5/24/2017 3:04 PM
60	<b>Sm.Town, Community, Rural</b> Small town feel	5/24/2017 2:52 PM
61	<b>Sm.Town, Community, Rural</b> Small town community	5/24/2017 1:57 PM
62	<b>Sm.Town, Community, Rural</b> Location.	5/23/2017 11:37 AM
63	<b>Other</b> business	5/22/2017 3:02 PM
64	<b>Sm.Town, Community, Rural</b> Small town feel	5/22/2017 11:00 AM
65	<b>Sm.Town, Community, Rural</b> Small New England town character	5/22/2017 10:50 AM
66	<b>Schools</b> School	5/22/2017 10:29 AM
67	<b>Physical Locations</b> <b>Sm.Town, Community, Rural</b> Open spaces/ small town feel	5/22/2017 10:19 AM
68	<b>Sm.Town, Community, Rural</b> New England charm	5/22/2017 10:00 AM
69	<b>Schools</b> Our schools and our young people is our future	5/22/2017 9:41 AM
70	<b>Hist/Cultur/Act</b> Location, historical character	5/22/2017 9:34 AM
71	<b>Sm.Town, Community, Rural</b> Small town, quiet, relaxing, priced with enough to keep bad eggs out	5/22/2017 9:26 AM

## 2017 West Brookfield Master Plan: Community Survey

72	<b>Hist/Cultur/Act</b> <b>Physical Locations</b> <b>Sm.Town, Community, Rural</b> It's beautiful Town Common, Lake, Elementary School, Historical Value, rural charm.	5/21/2017 3:21 PM
73	<b>Sm.Town, Community, Rural</b> It's feeling of community and a real town identity	5/20/2017 11:18 AM
74	<b>Sm.Town, Community, Rural</b> it's sense of community..	5/16/2017 5:22 PM
75	<b>Sm.Town, Community, Rural</b> Rural	5/15/2017 1:26 PM
76	<b>Sm.Town, Community, Rural</b> The people	5/15/2017 1:14 PM
77	<b>Sm.Town, Community, Rural</b> Small town	5/15/2017 11:40 AM
78	<b>Hist/Cultur/Act</b> <b>Sm.Town, Community, Rural</b> It has maintained its small town feeling by remaining rural and through its community events such as Asparagus Festival and White Christmas	5/15/2017 11:23 AM
79	<b>Sm.Town, Community, Rural</b> Community	5/15/2017 11:15 AM
80	<b>Other</b> Low crime rate	5/15/2017 10:49 AM
81	<b>Hist/Cultur/Act</b> <b>Physical Locations</b> Historic architecture. Town common walkability.	5/15/2017 10:48 AM
82	<b>Sm.Town, Community, Rural</b> It is a small, quaint town	5/15/2017 10:32 AM
83	<b>Sm.Town, Community, Rural</b> close-knit small town with great pride in the town	5/15/2017 10:18 AM
84	<b>Sm.Town, Community, Rural</b> rural living	5/15/2017 10:06 AM
85	<b>Sm.Town, Community, Rural</b> rural nature	5/15/2017 9:53 AM
86	<b>Schools</b> Schools	5/15/2017 9:47 AM
87	<b>Sm.Town, Community, Rural</b> clean rural town	5/15/2017 9:40 AM
88	<b>Schools</b> Elementary school, which is a draw for families	5/13/2017 3:32 PM
89	<b>Hist/Cultur/Act</b> <b>Physical Locations</b> <b>Sm.Town, Community, Rural</b> The historic community atmosphere lends to create a certain sense of community and ease of living. Having grown up in west brookfield, I truly believe that the small population, access to nature (lake wickaboag, the Rock house), as well as the overall feel of the community, made growing up a much better experience - than compared to growing up in a busy and crowded town/city	5/13/2017 10:09 AM
90	<b>Schools</b> <b>Sm.Town, Community, Rural</b> Tight-knit community, safe community, solid education system	5/11/2017 4:17 PM
91	<b>Sm.Town, Community, Rural</b> The people in the community	5/11/2017 3:42 PM
92	<b>Hist/Cultur/Act</b> <b>Sm.Town, Community, Rural</b> History and its rural, farm friendly people	5/11/2017 2:48 PM
93	<b>Physical Locations</b> <b>Sm.Town, Community, Rural</b> Beautiful town center, traditional small town living	5/11/2017 2:15 PM
94	<b>Sm.Town, Community, Rural</b> Small town charm	5/11/2017 2:00 PM
95	<b>Hist/Cultur/Act</b> Appearance	5/11/2017 1:56 PM
96	<b>Sm.Town, Community, Rural</b> people	5/11/2017 1:45 PM
97	<b>Hist/Cultur/Act</b> <b>Physical Locations</b> The history & beauty & open space	5/11/2017 1:36 PM
98	<b>Sm.Town, Community, Rural</b> Sense of community	5/11/2017 1:29 PM
99	<b>Sm.Town, Community, Rural</b> community spirit	5/11/2017 1:27 PM
100	<b>Sm.Town, Community, Rural</b> Rural/Country Atmosphere	5/11/2017 1:22 PM
101	<b>Physical Locations</b> It's landscape, natural resources, Lake Wickaboag, Pierce Pond, etc.	5/11/2017 1:21 PM
102	<b>Sm.Town, Community, Rural</b> Its rural/agricultural & residential character i.e. Quality of life	5/11/2017 11:30 AM
103	<b>Other</b> <b>Physical Locations</b> The people are friendly and welcoming, including office holders, beautiful common!	5/11/2017 11:26 AM
104	<b>Hist/Cultur/Act</b> Historic town	5/11/2017 10:45 AM
105	<b>Sm.Town, Community, Rural</b> It's a quaint small town	5/11/2017 10:34 AM
106	<b>Other</b> Isn't one	5/11/2017 10:29 AM
107	<b>Other</b> <b>Sm.Town, Community, Rural</b> Services, Beauty of community	5/11/2017 9:07 AM
108	<b>Sm.Town, Community, Rural</b> Community	5/10/2017 1:04 AM

## 2017 West Brookfield Master Plan: Community Survey

109	<b>Physical Locations</b> <b>Sm.Town, Community, Rural</b>	Close community Attractive downtown (atleast some parts)	5/9/2017 4:18 PM
110	<b>Other</b> <b>Sm.Town, Community, Rural</b>	small town atmosphere dedicated volunteers and town workers	5/9/2017 3:44 PM
111	<b>Physical Locations</b> <b>Sm.Town, Community, Rural</b>	Geography	5/9/2017 3:34 PM
112	<b>Other</b>	Location - It's rural charm not too far from major cities.	5/9/2017 3:07 PM
113	<b>Physical Locations</b> <b>Sm.Town, Community, Rural</b>	Small town, safe town, friendly people, open space, local small business	5/9/2017 1:19 PM
114	<b>Other</b> <b>Sm.Town, Community, Rural</b>	West Brookfield is easily accessible to surrounding towns because of Rte. 9, but has the nice small town, quaint feeling to it as well.	5/9/2017 10:49 AM
115	<b>Sm.Town, Community, Rural</b>	Great community and people	5/9/2017 8:14 AM
116	<b>Hist/Cultur/Act</b> <b>Physical Locations</b> <b>Sm.Town, Community, Rural</b>	The Community! Love the events that are held on the Common. Great place for families.	5/8/2017 9:08 PM
117	<b>Sm.Town, Community, Rural</b>	It's rural beauty	5/6/2017 11:35 AM
118	<b>Sm.Town, Community, Rural</b>	It's people, and the look and feel of the town	5/6/2017 10:23 AM
119	<b>Hist/Cultur/Act</b> <b>Schools</b> <b>Sm.Town, Community, Rural</b>	Being a community that helps everyone, through school, churches, Sharing Cupboard	5/6/2017 8:48 AM
120	<b>Hist/Cultur/Act</b> <b>Sm.Town, Community, Rural</b>	History, culture, quaintness, the people	5/6/2017 7:17 AM
121	<b>Hist/Cultur/Act</b>	It's beauty	5/6/2017 6:18 AM
122	<b>Hist/Cultur/Act</b>	I live in West Brookfield because of the trees and nature. I'm glad that you preserve trees over development	5/5/2017 7:37 PM
123	<b>Sm.Town, Community, Rural</b>	Not over populated	5/5/2017 1:36 PM
124	<b>Other</b> <b>Sm.Town, Community, Rural</b>	Not being crowded.. Has a lot of retail business that offer a lot to what a home owner and other needs that may be.	5/5/2017 1:21 PM
125	<b>Other</b>	.	5/5/2017 7:33 AM
126	<b>Physical Locations</b> <b>Sm.Town, Community, Rural</b>	Quant small town with access to natural resources lake, rich house common etc.	5/5/2017 5:36 AM
127	<b>Physical Locations</b>	The town's center including the common and the lake.	5/4/2017 8:23 PM
128	<b>Schools</b>	The school personnel have to be the towns greatest strength. The teachers and staff make my children feel so special...daily.	5/4/2017 6:17 PM
129	<b>Sm.Town, Community, Rural</b>	The quiet, simple, quintessential New England life it offers.	5/4/2017 3:07 PM
130	<b>Physical Locations</b> <b>Sm.Town, Community, Rural</b>	Its open space, recreational areas and rural character.	5/4/2017 1:09 PM
131	<b>Hist/Cultur/Act</b> <b>Physical Locations</b> <b>Sm.Town, Community, Rural</b>	It is a lovely small rural community with a gem of a town common. Many of the homes in town have historical value and for the most part are well maintained. I love the way the common is used for the farmer's market, ball games, band concerts and festivals.	5/3/2017 11:09 AM
132	<b>Physical Locations</b>	Common	5/3/2017 9:31 AM
133	<b>Physical Locations</b> <b>Sm.Town, Community, Rural</b>	Lots of long time residence. Salem cross in and the tavern.	5/1/2017 7:19 PM
134	<b>Schools</b> <b>Sm.Town, Community, Rural</b>	It's a close knit, small town with a great school system.	5/1/2017 5:15 PM
135	<b>Other</b>	safety	5/1/2017 11:34 AM
136	<b>Sm.Town, Community, Rural</b>	It's "small town" charm.	5/1/2017 9:41 AM
137	<b>Sm.Town, Community, Rural</b>	Fresh air	4/30/2017 6:46 PM
138	<b>Hist/Cultur/Act</b> <b>Schools</b> <b>Sm.Town, Community, Rural</b>	School system, recreational activities, small town feel	4/30/2017 8:39 AM
139	<b>Other</b> <b>Sm.Town, Community, Rural</b>	Small town feel, but within easy commute to services.	4/30/2017 7:23 AM
140	<b>Sm.Town, Community, Rural</b>	old town community	4/28/2017 1:14 PM
141	<b>Other</b>	cost of living	4/28/2017 11:57 AM
142	<b>Physical Locations</b>	The town common	4/27/2017 6:07 PM

## 2017 West Brookfield Master Plan: Community Survey

143	<b>Hist/Cultur/Act</b> <b>Sm.Town, Community, Rural</b> Beautiful little town, very picturesque, very New England with a rich history.	4/27/2017 8:55 AM
144	<b>Other</b> Pride in Home Ownership	4/26/2017 3:51 PM
145	<b>Other</b> <b>Physical Locations</b> <b>Schools</b> The common. The bandstand. Open space. Elementary school. Quality of homes.	4/26/2017 3:32 PM
146	<b>Other</b> Emergency service response time	4/26/2017 8:02 AM
147	<b>Sm.Town, Community, Rural</b> Small town New England charm	4/25/2017 6:45 PM
148	<b>Physical Locations</b> Historic attractive center.	4/25/2017 6:10 PM
149	<b>Sm.Town, Community, Rural</b> Its' quiet clean friendly personality.	4/25/2017 4:41 PM
150	<b>Other</b> Many people interested in bettering it.	4/25/2017 2:16 PM
151	<b>Physical Locations</b> <b>Sm.Town, Community, Rural</b> The Community Lake Wickaboag	4/25/2017 8:37 AM
152	<b>Other</b> It doesn't have one anymore. We used to lead other towns now we follow and sometimes we are left behind.	4/24/2017 5:17 PM
153	<b>Sm.Town, Community, Rural</b> It's rural lifestyle	4/24/2017 11:29 AM
154	<b>Hist/Cultur/Act</b> <b>Physical Locations</b> It's quaintness in the town center. The multiple uses of the town common. All the historical homes in the center of town.	4/23/2017 10:14 AM
155	<b>Schools</b> School education	4/23/2017 9:42 AM
156	<b>Hist/Cultur/Act</b> Natural beauty	4/22/2017 9:50 PM
157	<b>Physical Locations</b> town common	4/22/2017 11:01 AM
158	<b>Hist/Cultur/Act</b> <b>Sm.Town, Community, Rural</b> Charming New England feel with great community events	4/22/2017 10:21 AM
159	<b>Schools</b> <b>Sm.Town, Community, Rural</b> Small town atmosphere. Community spirit. Willingness to help each other through all municipal areas including fire, police, schools.	4/21/2017 5:54 PM
160	<b>Hist/Cultur/Act</b> <b>Sm.Town, Community, Rural</b> The sense of community and the willingness of people to take part in community activities.	4/21/2017 12:30 PM
161	<b>Physical Locations</b> Historic center and walk-ability	4/21/2017 12:03 PM
162	<b>Sm.Town, Community, Rural</b> The people! Supportive community	4/21/2017 9:09 AM
163	<b>Physical Locations</b> TOWN COMMON	4/20/2017 11:01 PM
164	<b>Physical Locations</b> <b>Sm.Town, Community, Rural</b> Beautiful historic down town and rural landscape.	4/20/2017 1:19 PM
165	<b>Hist/Cultur/Act</b> <b>Sm.Town, Community, Rural</b> It's bucolic landscape, coupled with it's historic influence.	4/20/2017 12:44 PM
166	<b>Sm.Town, Community, Rural</b> Small town feel to it	4/20/2017 12:19 PM
167	<b>Sm.Town, Community, Rural</b> It's citizens and their pride in the community as a whole.	4/20/2017 10:54 AM
168	<b>Hist/Cultur/Act</b> Rich history	4/20/2017 9:35 AM
169	<b>Sm.Town, Community, Rural</b> strong sense of community	4/19/2017 9:09 PM
170	<b>Physical Locations</b> <b>Schools</b> <b>Sm.Town, Community, Rural</b> Great community to raise kids in, nice common, great people. Good Elementary school!	4/19/2017 7:22 PM
171	<b>Hist/Cultur/Act</b> <b>Physical Locations</b> culture location natural resources	4/19/2017 4:21 PM
172	<b>Other</b> <b>Physical Locations</b> Open space,land conservation, commitment to right to farm, increasing diversity	4/19/2017 2:55 PM
173	<b>Sm.Town, Community, Rural</b> The people, sense of a close knit community	4/19/2017 1:12 PM
174	<b>Physical Locations</b> location, lake, etc	4/19/2017 10:56 AM
175	<b>Hist/Cultur/Act</b> <b>Other</b> affordable housing, beautiful landcapes	4/19/2017 9:32 AM
176	<b>Sm.Town, Community, Rural</b> Small town charm with American values	4/19/2017 8:28 AM
177	<b>Schools</b> Great schools!	4/18/2017 9:36 PM
178	<b>Physical Locations</b> <b>Sm.Town, Community, Rural</b> It's a beautiful area with many lakes and wooded areas. The people are very nice and sociable.	4/18/2017 7:40 PM

## 2017 West Brookfield Master Plan: Community Survey

179	<b>Sm.Town, Community, Rural</b> Smart people and rural environment	4/18/2017 4:34 PM
180	<b>Other</b> Family oriented	4/18/2017 1:48 PM
181	<b>Other</b> The balance between business, farms, and family.	4/18/2017 1:20 PM
182	<b>Hist/Cultur/Act</b> <b>Sm.Town, Community, Rural</b> WB is a lovely, quaint, little town with a lot of history. It has good potential to be a destination town that people want to live in but there are significant road blocks to this currently.	4/18/2017 12:43 PM
183	<b>Other</b> This Survey, it shows that the town has not given up and can be improved...	4/18/2017 9:43 AM
184	<b>Sm.Town, Community, Rural</b> Its Common and inhabitants.	4/18/2017 8:44 AM
185	<b>Sm.Town, Community, Rural</b> Safe, friendly town.	4/17/2017 3:49 PM
186	<b>Physical Locations</b> its attractive center and of course the common	4/17/2017 11:11 AM
187	<b>Sm.Town, Community, Rural</b> It's people.	4/17/2017 9:11 AM
188	<b>Physical Locations</b> <b>Sm.Town, Community, Rural</b> small town beauty; town common	4/17/2017 8:11 AM
189	<b>Physical Locations</b> <b>Sm.Town, Community, Rural</b> Quintessential New England town. Open spaces and farm land	4/17/2017 7:43 AM
190	<b>Hist/Cultur/Act</b> <b>Physical Locations</b> Lake wickaboag and historical elements	4/16/2017 9:31 AM
191	<b>Sm.Town, Community, Rural</b> The friendliness and community	4/15/2017 7:09 PM
192	<b>Hist/Cultur/Act</b> Historic Value	4/15/2017 5:09 PM
193	<b>Hist/Cultur/Act</b> The culture and history of the town.	4/15/2017 5:00 PM
194	<b>Sm.Town, Community, Rural</b> Rural conservative character	4/15/2017 4:53 PM
195	<b>Hist/Cultur/Act</b> <b>Sm.Town, Community, Rural</b> The Beauty and the people. I've lived my entire life in WB, however work out of town, so unable to really not around to enjoy a lot of it.	4/15/2017 4:04 PM
196	<b>Sm.Town, Community, Rural</b> small town look and feel	4/15/2017 12:57 PM
197	<b>Physical Locations</b> Center of town	4/15/2017 12:55 PM
198	<b>Other</b> Its avoided blowing all kinds of money on bureaucracy bs like this up until now.	4/14/2017 10:19 PM
199	<b>Other</b> Location	4/14/2017 8:22 PM
200	<b>Physical Locations</b> <b>Schools</b> Our historic downtown and common and our school system.	4/14/2017 8:10 PM
201	<b>Other</b> The zoning....	4/14/2017 6:55 PM
202	<b>Hist/Cultur/Act</b> <b>Physical Locations</b> <b>Sm.Town, Community, Rural</b> Town common and the festivities held there. The beauty of the entire town as a quiet, rural New England town.	4/14/2017 6:35 PM
203	<b>Hist/Cultur/Act</b> That it's people still value not just history and beautiful open spaces, but also farming and agriculture.	4/14/2017 6:29 PM
204	<b>Sm.Town, Community, Rural</b> Small town atmosphere	4/14/2017 5:18 PM
205	<b>Physical Locations</b> <b>Sm.Town, Community, Rural</b> Rural charm and resources, e.g. Lake Wickaboag	4/14/2017 5:13 PM
206	<b>Sm.Town, Community, Rural</b> It is a beautiful, small town.	4/14/2017 3:19 PM
207	<b>Sm.Town, Community, Rural</b> The sense of community	4/14/2017 1:30 PM
208	<b>Other</b> <b>Sm.Town, Community, Rural</b> Spirit within the community and it's aesthetics / location.	4/14/2017 1:20 PM
209	<b>Other</b> Having trouble thinking about one, perhaps that we're close to Spencer and Ware? How about this: We are the only town with a telephone pole in the middle of the street.	4/14/2017 12:55 PM
210	<b>Hist/Cultur/Act</b> Community activities like 4th of July bonfire	4/14/2017 11:12 AM
211	<b>Hist/Cultur/Act</b> <b>Sm.Town, Community, Rural</b> Great sense of community. Most residents seem to appreciate and cherish the history of the town and its land.	4/14/2017 10:17 AM
212	<b>Hist/Cultur/Act</b> New to area so not sure, but I would say its ambience.	4/14/2017 9:38 AM
213	<b>Sm.Town, Community, Rural</b> Residents	4/14/2017 9:22 AM
214	<b>Other</b> Great place to raise a family	4/14/2017 9:03 AM
215	<b>Sm.Town, Community, Rural</b> It still has a small town feel.	4/14/2017 8:22 AM



## 2017 West Brookfield Master Plan: Community Survey

216	<b>Hist/Cultur/Act</b> This town has the ability to bring you back in time, offering a quality of life not available in the larger cities. Historic value is taken seriously by many residents.	4/14/2017 7:32 AM
217	<b>Sm.Town, Community, Rural</b> Small tight knit community	4/14/2017 7:18 AM
218	<b>Hist/Cultur/Act</b> Beauty	4/14/2017 7:13 AM
219	<b>Schools</b> schools	4/14/2017 6:22 AM
220	<b>Sm.Town, Community, Rural</b> The quiet and peacefulness as well as the privacy for some land owners.	4/14/2017 4:29 AM
221	<b>Hist/Cultur/Act</b> Picturesque, retains historic and cultural integrity, clean and safe	4/14/2017 12:54 AM
222	<b>Sm.Town, Community, Rural</b> It's people, and their beliefs	4/13/2017 10:53 PM
223	<b>Hist/Cultur/Act</b> <b>Sm.Town, Community, Rural</b> Historical small town.	4/13/2017 9:13 PM
224	<b>Hist/Cultur/Act</b> <b>Sm.Town, Community, Rural</b> Small population and historic past	4/13/2017 9:07 PM
225	<b>Sm.Town, Community, Rural</b> It's rural look	4/13/2017 8:50 PM
226	<b>Physical Locations</b> <b>Schools</b> <b>Sm.Town, Community, Rural</b> * Small town feel. * Open space. * Great elementary school.	4/13/2017 8:49 PM
227	<b>Physical Locations</b> <b>Sm.Town, Community, Rural</b> Beautiful town green, historic, small town with lots of potential.	4/13/2017 8:35 PM
228	<b>Sm.Town, Community, Rural</b> Small town atmosphere	4/13/2017 7:48 PM
229	<b>Sm.Town, Community, Rural</b> Sense of community	4/13/2017 7:43 PM
230	<b>Sm.Town, Community, Rural</b> Community	4/13/2017 7:39 PM
231	<b>Sm.Town, Community, Rural</b> It's people	4/13/2017 7:37 PM
232	<b>Sm.Town, Community, Rural</b> Small town feel.	4/13/2017 7:26 PM
233	<b>Sm.Town, Community, Rural</b> Small community feel and safe and comfortable to live in.	4/13/2017 7:17 PM
234	<b>Hist/Cultur/Act</b> <b>Physical Locations</b> The Town Common and events	4/13/2017 6:59 PM
235	<b>Sm.Town, Community, Rural</b> It's residents.	4/13/2017 5:57 PM
236	<b>Sm.Town, Community, Rural</b> No large industries.	4/13/2017 4:53 PM
237	<b>Sm.Town, Community, Rural</b> Its rural character.	4/13/2017 4:51 PM
238	<b>Physical Locations</b> Their beautiful Common	4/13/2017 3:19 PM
239	<b>Physical Locations</b> Open space	4/13/2017 2:46 PM
240	<b>Sm.Town, Community, Rural</b> Small town	4/12/2017 7:20 PM

### Q3 What is West Brookfield's greatest challenge?

Answered: 244 Skipped: 78

#	Responses	Date
1	<b>Financial, budget, taxes</b> Keeping taxes down	6/6/2017 10:46 AM
2	<b>Constraints to Econ. Dev.</b> Small business	6/6/2017 10:21 AM
3	<b>Financial, budget, taxes</b> Town budget- Financing education	6/5/2017 3:12 PM
4	<b>Preserving character</b> Staying rural	6/5/2017 3:00 PM
5	<b>Preserving character</b> 1) Staying a small town. WE DO NOT NEED Walmart, CVS, McDonalds, BJ's, Stop n Shop, etc. here!! 2) Keep spending levels down!! People cannot afford to have their property taxes raised continuously!! 3) STOP CUTTING DOWN MATURE TREES!!! The denuding of the town is shameful! And cutting down trees to make way for solar panels and solar power lines is doubly so!!!	6/5/2017 2:32 PM
6	<b>Constraints to Econ. Dev.</b> Keeping small businesses	6/5/2017 2:10 PM
7	<b>Needs, emergency, housing</b> Lack of handicapped accessibility Lack of jobs for young people Lack of apartments	6/5/2017 1:15 PM
8	<b>Preserving character</b> To control growth, development, communication	6/5/2017 12:33 PM
9	<b>Financial, budget, taxes</b> <b>Governance, town hall</b> Taxes, Lame politicians	6/5/2017 12:23 PM
10	<b>Other</b> Excessive speed of traffic	6/5/2017 10:23 AM
11	<b>Constraints to Econ. Dev.</b> Business	6/5/2017 10:14 AM
12	<b>Needs, emergency, housing</b> Lack of small businesses	6/5/2017 10:02 AM
13	<b>Constraints to Econ. Dev.</b> Tourism. Local support to business	6/5/2017 9:53 AM
14	<b>Constraints to Econ. Dev.</b> Lack of destination/tourist businesses but small businesses. NOT chains. Local support to small businesses is lacking. Town funding could help advertise & promote WB as a destination	6/5/2017 9:40 AM
15	<b>Other</b> Drawing a supportive community	6/5/2017 9:29 AM
16	<b>Preserving character</b> Stay beautiful	6/2/2017 4:02 PM
17	<b>Other</b> <b>Preserving character</b> 1. keeping lake healthy 2. avoiding commercialization that would change nature of town	6/2/2017 3:19 PM
18	<b>Governance, town hall</b> Having strong leadership	6/2/2017 2:38 PM
19	<b>Financial, budget, taxes</b> Coping with school budget	6/2/2017 2:20 PM
20	<b>Other</b> crime & drugs	6/2/2017 2:12 PM
21	<b>Preserving character</b> People who move here because of the above then want to change it.	6/2/2017 12:35 PM
22	<b>Constraints to Econ. Dev.</b> Small businessmen in town	6/2/2017 12:25 PM
23	<b>Preserving character</b> Possible growth - more houses being built and possible commercial development.	6/2/2017 12:06 PM
24	<b>Needs, emergency, housing</b> Lack of sidewalks on Rt 9 & around lake	6/2/2017 11:56 AM
25	<b>Governance, town hall</b> politics!!	6/2/2017 11:31 AM
26	<b>Financial, budget, taxes</b> Revenue	6/2/2017 11:14 AM
27	<b>Financial, budget, taxes</b> paying for things	6/2/2017 11:07 AM
28	<b>Financial, budget, taxes</b> <b>Governance, town hall</b> Revenue. Politics.	6/2/2017 11:04 AM
29	<b>Financial, budget, taxes</b> financially be able to provide necessary services	6/2/2017 10:45 AM
30	<b>Financial, budget, taxes</b> Keeping taxes affordable while remaining a "nice place to live" for the residents.	6/2/2017 10:24 AM
31	<b>Preserving character</b> to slow the growth of commercialism along Rt. 9. Look at Sturbridge ,what do they really have to offer? Bed and breakfasts and antiques will not support a tax base - what will we do?	6/2/2017 10:12 AM

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32	<b>Preserving character</b> Keeping charm & helping small businesses	6/2/2017 10:11 AM
33	<b>Preserving character</b> Maintaining individual character	6/2/2017 10:00 AM
34	<b>Preserving character</b> Keeping rural quality	6/2/2017 9:48 AM
35	<b>Financial, budget, taxes</b> Controlled Spending	6/2/2017 9:44 AM
36	<b>Preserving character</b> manage and maintain open space and protect wetland resources	6/2/2017 9:28 AM
37	<b>Financial, budget, taxes</b> <b>Governance, town hall</b> Over regulation, over taxation	5/30/2017 9:02 AM
38	<b>Needs, emergency, housing</b> getting town water and garbage disposal to all residents	5/29/2017 8:27 PM
39	<b>Financial, budget, taxes</b> <b>Governance, town hall</b> Lack of professional management and reduced state funding for education.	5/29/2017 7:44 PM
40	<b>Financial, budget, taxes</b> Funding a safety complex.	5/29/2017 7:19 PM
41	<b>Financial, budget, taxes</b> Present finical condition or lack of funds	5/29/2017 7:15 PM
42	<b>Preserving character</b> People who cut down every tree on property borders, town roads, etc. Keep it rustic and private	5/29/2017 2:26 PM
43	<b>Needs, emergency, housing</b> Celebrating diversity	5/29/2017 8:59 AM
44	<b>Financial, budget, taxes</b> Budget/small town issues exacerbated by gossip	5/28/2017 6:37 PM
45	<b>Preserving character</b> Maintaining the serenity	5/28/2017 3:11 PM
46	<b>Constraints to Econ. Dev.</b> The town center does not attract tourists, please see Concord Mass, would be good to attract people of affluence to shop and stay in the area. Brimfield is a big attraction, and very close, yet people are not familiar with the surrounding areas except Sturbridge.	5/28/2017 9:52 AM
47	<b>Financial, budget, taxes</b> Our overpriced police force for a town with little crime.	5/28/2017 9:11 AM
48	<b>Constraints to Econ. Dev.</b> Lack of small business, but not chain restaurants	5/26/2017 11:32 AM
49	<b>Constraints to Econ. Dev.</b> Lack of tourism and small businesses not chain restaurants. Local people need to support local businesses more.	5/26/2017 11:31 AM
50	<b>Financial, budget, taxes</b> having any funds after the school takes their share	5/25/2017 6:26 PM
51	<b>Financial, budget, taxes</b> <b>Other</b> Getting residents to invest in youth.	5/25/2017 4:21 PM
52	<b>Financial, budget, taxes</b> Resources	5/25/2017 12:26 PM
53	<b>Financial, budget, taxes</b> Reigning in the School budget	5/25/2017 12:19 PM
54	<b>Other</b> Police Dept!!	5/25/2017 12:12 PM
55	<b>Financial, budget, taxes</b> Keeping costs affordable to maintain	5/25/2017 11:12 AM
56	<b>Financial, budget, taxes</b> Keep taxes low and maintain the above!!	5/25/2017 10:21 AM
57	<b>Needs, emergency, housing</b> No grocery or pharmacy.	5/25/2017 6:54 AM
58	<b>Constraints to Econ. Dev.</b> <b>Other</b> The lack of willingness to change with the times	5/25/2017 6:06 AM
59	<b>Financial, budget, taxes</b> <b>Preserving character</b> Balancing needs of disparate income residents. Ongoing management if town character over needs/desires of developers.	5/24/2017 8:02 PM
60	<b>Needs, emergency, housing</b> Far from well-paying jobs	5/24/2017 2:52 PM
61	<b>Needs, emergency, housing</b> Road and bridge repairs	5/24/2017 1:57 PM
62	<b>Governance, town hall</b> Town selectman form of government.	5/23/2017 11:37 AM
63	<b>Constraints to Econ. Dev.</b> property vacancy	5/22/2017 3:02 PM
64	<b>Needs, emergency, housing</b> Sewer system for downtown	5/22/2017 11:00 AM
65	<b>Preserving character</b> To remain as above	5/22/2017 10:50 AM
66	<b>Needs, emergency, housing</b> Maintain School Excellence	5/22/2017 10:29 AM
67	<b>Preserving character</b> Over development	5/22/2017 10:19 AM
68	<b>Needs, emergency, housing</b> Diversity- in ethnicity, restaurants	5/22/2017 10:00 AM

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69	<b>Governance, town hall</b> straighten out politics	5/22/2017 9:41 AM
70	<b>Preserving character</b> Preserving the character	5/22/2017 9:34 AM
71	<b>Needs, emergency, housing</b> Jobs and economy, roads, sidewalks	5/22/2017 9:26 AM
72	<b>Preserving character</b> Keeping connected with the community, staying small and getting more people involved	5/21/2017 3:21 PM
73	<b>Preserving character</b> destruction of the small town feel and too much buildup	5/20/2017 11:18 AM
74	<b>Preserving character</b> not letting the surrounding towns turn it into trash like Warren Palmer Spencer..	5/16/2017 5:22 PM
75	<b>Preserving character</b> Maintaining some vestige of traditional New England town in center; open space, scenic roads, TREES	5/15/2017 1:50 PM
76	<b>Other</b> Educating the people	5/15/2017 1:26 PM
77	<b>Financial, budget, taxes</b> Budget	5/15/2017 1:14 PM
78	<b>Needs, emergency, housing</b> Affordable housing	5/15/2017 11:40 AM
79	<b>Governance, town hall</b> <b>Preserving character</b> To maintain its rural flavor and to attract competent individuals for town leadership positions.	5/15/2017 11:23 AM
80	<b>Needs, emergency, housing</b> Educational system	5/15/2017 11:15 AM
81	<b>Needs, emergency, housing</b> Lack of jobs, commuter town	5/15/2017 10:49 AM
82	<b>Other</b> <b>Preserving character</b> Rt. 9 traffic, commercial trucking, lack of start-ups, winter storms - severe winds, managed growth	5/15/2017 10:48 AM
83	<b>Preserving character</b> Not changing with the times - technology	5/15/2017 10:32 AM
84	<b>Preserving character</b> staying the way it has been with all neighboring towns being overrun with drugs and crime	5/15/2017 10:18 AM
85	<b>Needs, emergency, housing</b> ambulance service	5/15/2017 10:06 AM
86	<b>Needs, emergency, housing</b> more senior housing options, i.e. retirement community	5/15/2017 9:53 AM
87	<b>Preserving character</b> keeping it clean and rural	5/15/2017 9:40 AM
88	<b>Governance, town hall</b> Apathy in town government, or lack of ability to participate	5/13/2017 3:32 PM
89	<b>Preserving character</b> Making sure that people, especially the younger generations, appreciate and maintain West Brookfield's strengths. Not turning West Brookfield into an over-developed area.	5/13/2017 10:09 AM
90	<b>Financial, budget, taxes</b> bedroom community - no industry limited tax base	5/11/2017 4:17 PM
91	<b>Needs, emergency, housing</b> Education	5/11/2017 3:42 PM
92	<b>Financial, budget, taxes</b> <b>Needs, emergency, housing</b> Rising taxes and aging population	5/11/2017 2:48 PM
93	<b>Financial, budget, taxes</b> <b>Needs, emergency, housing</b> Aging, population, shrinking tax base, shrinking state help for schools	5/11/2017 2:15 PM
94	<b>Preserving character</b> Keeping it that way!!	5/11/2017 2:00 PM
95	<b>Needs, emergency, housing</b> Schools - challenges for kids Public transportation	5/11/2017 1:56 PM
96	<b>Needs, emergency, housing</b> Roads	5/11/2017 1:51 PM
97	<b>Constraints to Econ. Dev.</b> business	5/11/2017 1:45 PM
98	<b>Preserving character</b> -Staying as it is- not becoming "Everywhere USA" -That's why people admire this town	5/11/2017 1:36 PM
99	<b>Needs, emergency, housing</b> Diversity	5/11/2017 1:29 PM
100	<b>Preserving character</b> maintain its rural character and open space	5/11/2017 1:27 PM
101	<b>Preserving character</b> Maintaining it.	5/11/2017 1:22 PM
102	<b>Financial, budget, taxes</b> To keep all in town business occupied and successful and to increase tax base.	5/11/2017 1:21 PM
103	<b>Preserving character</b> Preventing sprawl development	5/11/2017 11:30 AM
104	<b>Preserving character</b> Preserving its beauty	5/11/2017 11:26 AM
105	<b>Financial, budget, taxes</b> small budgets for departments	5/11/2017 10:45 AM

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106	<b>Financial, budget, taxes</b> Finding way to reduce the budget & taxes	5/11/2017 10:34 AM
107	<b>Constraints to Econ. Dev.</b> Do something with center	5/11/2017 10:29 AM
108	<b>Financial, budget, taxes</b> School funding	5/11/2017 9:07 AM
109	<b>Constraints to Econ. Dev.</b> Filling our town center with business	5/10/2017 1:04 AM
110	<b>Constraints to Econ. Dev.</b> <b>Other</b> Keeping historic buildings up to date Taking care of run down areas	5/9/2017 4:18 PM
111	<b>Financial, budget, taxes</b> keeping excellence alive in schools and town services without substantial tax increase	5/9/2017 3:44 PM
112	<b>Other</b> Zoning	5/9/2017 3:34 PM
113	<b>Financial, budget, taxes</b> I'm new to the town but it seems as though all things relating to taxes are it's greatest challenge.	5/9/2017 3:07 PM
114	<b>Needs, emergency, housing</b> Population growth, infrastructure disrepair, apathetic citizenship	5/9/2017 1:19 PM
115	<b>Needs, emergency, housing</b> Even though West Brookfield is easily accessible to other towns because of Rte. 9, there isn't a lot to offer in WB as far as shopping goes or other small businesses. It's nice to have Dunkin Donuts and some restaurants as well as a small convenience store. I know that West Brookfield will never be a Sturbridge, but it would be nice to have a little more to offer in town.	5/9/2017 10:49 AM
116	<b>Needs, emergency, housing</b> Condition of roads	5/9/2017 8:14 AM
117	<b>Governance, town hall</b> <b>Needs, emergency, housing</b> The roads are a problem. Also the tax collector.	5/8/2017 9:08 PM
118	<b>Needs, emergency, housing</b> education and infrastructure	5/6/2017 11:35 AM
119	<b>Needs, emergency, housing</b> Needs diversity	5/6/2017 10:23 AM
120	<b>Governance, town hall</b> Having more accessibility to town offices through more office hours	5/6/2017 8:48 AM
121	<b>Preserving character</b> Staying small and charming	5/6/2017 7:17 AM
122	<b>Other</b> Towspeople	5/6/2017 6:18 AM
123	<b>Needs, emergency, housing</b> West Brookfield needs substantially better Internet and cellular services. Municipal broadband is the way to go	5/5/2017 7:37 PM
124	<b>Constraints to Econ. Dev.</b> Taking care of abandoned properties	5/5/2017 1:36 PM
125	<b>Financial, budget, taxes</b> <b>Other</b> No industrial tax base and the student attendance is not growing..	5/5/2017 1:21 PM
126	<b>Financial, budget, taxes</b> Keeping tax rate low while providing adequate services	5/5/2017 1:13 PM
127	<b>Needs, emergency, housing</b> Improving emergency services	5/5/2017 7:33 AM
128	<b>Financial, budget, taxes</b> Town finances. In past the town has always had a healthy stabilization fund.	5/5/2017 5:36 AM
129	<b>Needs, emergency, housing</b> School system needs much improvement. Many roads need repairs and improvements.	5/4/2017 8:23 PM
130	<b>Governance, town hall</b> Town needs a town administrator and new selectman.	5/4/2017 6:17 PM
131	<b>Financial, budget, taxes</b> <b>Preserving character</b> Providing a reasonable level of services and maintaining a rural/suburban atmosphere without driving people out of the town (especially on the lake) with high taxes.	5/4/2017 3:07 PM
132	<b>Financial, budget, taxes</b> <b>Preserving character</b> Population growth and urban expansion causing economic problems, loss of open space, and sprawl.	5/4/2017 1:09 PM
133	<b>Needs, emergency, housing</b> <b>Preserving character</b> Maintaining a small town feel with close community ties in an age of highways, big box stores and constant internet absorption. Staying a walkable community is essential as is public transportation for those without access. My hope is to have West Brookfield remain small with easy access to local shops for essentials versus bringing chain stores in.	5/3/2017 11:09 AM
134	<b>Financial, budget, taxes</b> Money	5/3/2017 9:31 AM
135	<b>Needs, emergency, housing</b> Doesn't allow more businesses, took forever to get Dunkin Donuts in. The lake is filthy. Horribly paved roads. They lower the lake without taking into effect people who have wells.	5/1/2017 7:19 PM
136	<b>Financial, budget, taxes</b> <b>Other</b> A reluctance to move forward and inability to fund the necessary improvements or updates that will keep our town relevant and competitive.	5/1/2017 5:15 PM
137	<b>Needs, emergency, housing</b> access to activities, especially for youth	5/1/2017 11:34 AM

## 2017 West Brookfield Master Plan: Community Survey

138	<b>Governance, town hall</b> Small town politics	5/1/2017 9:41 AM
139	<b>Preserving character</b> Coping with a changing world	4/30/2017 6:46 PM
140	<b>Financial, budget, taxes</b> Weighing the total needs of the town The infrastructure of the town has suffered due to the school district budget. Take a drive on the roads outside the down town area.	4/30/2017 11:22 AM
141	<b>Governance, town hall</b> <b>Needs, emergency, housing</b> narrow minded town leaders(set in the way as it's always been) conflict of interest within town leaders(holding conflicting positions), not "capitalizing" on our natural resources for bike or boat trails. the use of our town beach by non residents who abuse the property	4/30/2017 8:39 AM
142	<b>Governance, town hall</b> lack of transparency in town government	4/30/2017 7:23 AM
143	<b>Financial, budget, taxes</b> not enough economic growth to help grow with our community.	4/28/2017 1:14 PM
144	<b>Financial, budget, taxes</b> dealing with growing cost of doing business as a town	4/28/2017 11:57 AM
145	<b>Needs, emergency, housing</b> affordable housing	4/27/2017 6:07 PM
146	<b>Preserving character</b> Overdevelopment - too many new houses being built, the loss of open space and farmland.	4/27/2017 8:55 AM
147	<b>Other</b> Sharing a school with Warren	4/26/2017 3:51 PM
148	<b>Constraints to Econ. Dev.</b> <b>Financial, budget, taxes</b> Getting its residence to understand the importance of investing in the school system as it effects real estate value. The importance of maintaining ones own property as it reflects in the town as a whole.	4/26/2017 3:32 PM
149	<b>Needs, emergency, housing</b> NEED MORE OPTIONS THAN CHARTER	4/26/2017 8:02 AM
150	<b>Financial, budget, taxes</b> Lack of industry or lack of commercial tax income.	4/25/2017 6:45 PM
151	<b>Needs, emergency, housing</b> Diversity of population. Supporting needs and expectations of young families and seniors	4/25/2017 6:10 PM
152	<b>Preserving character</b> to stay as nice as it is in the future	4/25/2017 4:41 PM
153	<b>Other</b> People are too quick to argue instead of listening.	4/25/2017 2:16 PM
154	<b>Financial, budget, taxes</b> Economic development	4/25/2017 8:37 AM
155	<b>Financial, budget, taxes</b> <b>Governance, town hall</b> credibility within town government. Realignment of services and spreading the tax dollar evenly.	4/24/2017 5:17 PM
156	<b>Other</b> Inclusiveness	4/24/2017 11:29 AM
157	<b>Needs, emergency, housing</b> A grocery store & drug store in town.	4/23/2017 10:14 AM
158	<b>Needs, emergency, housing</b> Rural roads repair	4/23/2017 9:42 AM
159	<b>Needs, emergency, housing</b> Lack of infrastructure, dining, entertainment	4/22/2017 9:50 PM
160	<b>Preserving character</b> the cutting down of trees, destroying natural resources, building a community that work together	4/22/2017 11:01 AM
161	<b>Other</b> Remoteness	4/22/2017 10:21 AM
162	<b>Financial, budget, taxes</b> Too low town tax budget. Not enough to meet all needs of the town. Need increased amount-not necessarily personal property tax increase.	4/21/2017 5:54 PM
163	<b>Preserving character</b> I think that balancing growth with maintaining the small town qualities that make it desirable will continue to be a challenge.	4/21/2017 12:30 PM
164	<b>Governance, town hall</b> <b>Needs, emergency, housing</b> Small government. Have to leave town to go shopping.	4/21/2017 12:03 PM
165	<b>Financial, budget, taxes</b> Not enough funding to have the vision for our community that everyone wants.	4/21/2017 9:09 AM
166	<b>Other</b> ROADS	4/20/2017 11:01 PM
167	<b>Preserving character</b> To be a modern/progressive community while still maintaining rural charm.	4/20/2017 1:19 PM
168	<b>Other</b> It's inability to accept newcomers to the town. In order to grow, this town needs to reject it's clique attitude towards new ideas.	4/20/2017 12:44 PM
169	<b>Financial, budget, taxes</b> Budget	4/20/2017 12:19 PM
170	<b>Other</b> Appropriate economic development that adds to the Town's tax base and compliments its rural character.	4/20/2017 10:54 AM
171	<b>Preserving character</b> Remain a small country town	4/20/2017 9:35 AM

## 2017 West Brookfield Master Plan: Community Survey

172	<b>Financial, budget, taxes</b> <b>Preserving character</b> Growing town income without losing its small town identity	4/19/2017 9:09 PM
173	<b>Financial, budget, taxes</b> <b>Needs, emergency, housing</b> Roads in need of great repair, need more funding for schools, public works, town vehicles etc. Basically funding. The town needs more money to be able to sustain itself.	4/19/2017 7:22 PM
174	<b>Other</b> public safety complex	4/19/2017 4:21 PM
175	<b>Governance, town hall</b> Town governance/authority quite insular	4/19/2017 2:55 PM
176	<b>Financial, budget, taxes</b> Budgeting money	4/19/2017 1:12 PM
177	<b>Needs, emergency, housing</b> location-must drive to nearby towns to visit stores for groceries, etc.	4/19/2017 10:56 AM
178	<b>Financial, budget, taxes</b> Residents don't want to pay for better schools, roads and town operations	4/19/2017 9:32 AM
179	<b>Governance, town hall</b> Keeping far left socialists from destroying the town	4/19/2017 8:28 AM
180	<b>Financial, budget, taxes</b> It seems like the town is not managing money well and needs additional resources.	4/18/2017 9:36 PM
181	<b>Needs, emergency, housing</b> <b>Other</b> The distance to drive to find a place of employment and groceries, etc.	4/18/2017 7:40 PM
182	<b>Financial, budget, taxes</b> Funding Education in competition with town services	4/18/2017 4:34 PM
183	<b>Financial, budget, taxes</b> Lack of tax revenue from existing businesses.	4/18/2017 1:20 PM
184	<b>Financial, budget, taxes</b> <b>Needs, emergency, housing</b> <b>Other</b> The town's greatest challenge(s) are that it is not taking advantage of its potential to attract young families to the area. We have a gorgeous town but no one is going to want to move here if the schools and downtown area are not up to par. We have gorgeous homes that will sit on the market or worse, drop considerably in value, if the core issues of the education system in town are not addressed. The downtown area looks depressed with most storefronts vacant. Olson's seafood is the best thing that has happened recently! We need more small, boutique-style stores to come to town. A bakery, a clothing store, something unique that will make people want to come to town and browse around. If we do not take action to improve the town and draw in more families, it will quickly lose whatever standing it currently has as a town people would want to move to.	4/18/2017 12:43 PM
185	<b>Other</b> keeping up with road repairs cleaning streets, bush removal on sides of road, maintaining dead or dying trees that abut residents property	4/18/2017 10:28 AM
186	<b>Needs, emergency, housing</b> <b>Other</b> Bringing in Business and jobs that create tax revenue the schools need and opportunities for work locally. Real high tech jobs...	4/18/2017 9:43 AM
187	<b>Preserving character</b> To remain rural and maintain small town enviroment.	4/18/2017 8:44 AM
188	<b>Governance, town hall</b> Discord in Town Hall, town politics, non support of town things (fire dept., school, etc..)	4/17/2017 3:49 PM
189	<b>Other</b> growth and business in town, both stores and manufacturing	4/17/2017 11:11 AM
190	<b>Other</b> Location	4/17/2017 9:11 AM
191	<b>Other</b> bringing in more businesses	4/17/2017 8:11 AM
192	<b>Other</b> Keeping it clean. Trash along roadsides is overwhelming.	4/17/2017 7:43 AM
193	<b>Needs, emergency, housing</b> lack of job opportunities	4/16/2017 9:31 AM
194	<b>Preserving character</b> Maintaining our small town sense of community.	4/15/2017 7:09 PM
195	<b>Other</b> Road Conditions	4/15/2017 5:09 PM
196	<b>Other</b> Road Conditions	4/15/2017 5:00 PM
197	<b>Preserving character</b> Over development	4/15/2017 4:53 PM
198	<b>Financial, budget, taxes</b> that there is not enough money in town funds? where does it go? I find people in the town offices need to be replaced by people who are there to do the work.	4/15/2017 4:04 PM
199	<b>Preserving character</b> not becoming a strip mall for 'convenience'	4/15/2017 12:57 PM
200	<b>Governance, town hall</b> Leadership	4/15/2017 12:55 PM
201	<b>Financial, budget, taxes</b> Not wasting time and resources on some dumb ass master plan	4/14/2017 10:19 PM
202	<b>Needs, emergency, housing</b> We need a community center for all ages	4/14/2017 8:26 PM
203	<b>Needs, emergency, housing</b> No grocery store No pharmacy	4/14/2017 8:22 PM



## 2017 West Brookfield Master Plan: Community Survey

204	<b>Financial, budget, taxes</b> Our greatest challenge is finding a way to balance our school budget while somehow finding the money to rebuild our crumbling town roads while at the same time not taxing us to death.	4/14/2017 8:10 PM
205	<b>Other</b> Quality education	4/14/2017 6:55 PM
206	<b>Preserving character</b> Trying to keep the small town feel.	4/14/2017 6:35 PM
207	<b>Financial, budget, taxes</b> <b>Preserving character</b> Keeping property taxes from becoming so prohibitive that the above people who value our history and historic buildings, our beautiful vistas, and farms can still afford to own property and homes here. I do not believe the people of West Brookfield want anything resembling "gentrification" that would drive out the families whose history is here.	4/14/2017 6:29 PM
208	<b>Financial, budget, taxes</b> Having enough tax money to keep the quality of services we have	4/14/2017 5:18 PM
209	<b>Financial, budget, taxes</b> Insufficient tax base to fund critical resources and town functions	4/14/2017 5:13 PM
210	<b>Financial, budget, taxes</b> Finding a way to increase it's tax base to keep taxes at a reasonable level and town services viable.	4/14/2017 3:19 PM
211	<b>Needs, emergency, housing</b> Not very many options for dining and shopping	4/14/2017 1:30 PM
212	<b>Financial, budget, taxes</b> Tax rates for elderly and continued need to supplement school budget due to administration unwillingness to make hard decisions re: budget and allocation of revenues.	4/14/2017 1:20 PM
213	<b>Needs, emergency, housing</b> <b>Other</b> Nothing to keep people here. Ambulance that takes you only to the worst hospital in the state, maybe the free world. Have to go a long way to even get groceries (sorry, Plantation doesn't count as a grocery store). We have the worst roads in the free world (now that Ragged Hill Rd is fixed, we should rename that to just Hill Road and rename Snow Rd to Ragged Snow Rd, or Ragged Cutler Rd or Ragged Wigwam Rd, oh, I could go on and on. I know the average of the town is over 80, but there are no facilities for anyone to bike safely, especially W Main St past Northeast Pizza. We spend way too much on the high school for so little return on our investment. And I really don't expect much more from this new plan than the same old crap we see all around us.	4/14/2017 12:55 PM
214	<b>Other</b> Sidewalks and parking	4/14/2017 11:12 AM
215	<b>Other</b> Highway department. Lack of plowing in the winter and cleaning up roads during nice weather. Roads and sidewalks are falling apart.	4/14/2017 10:17 AM
216	<b>Needs, emergency, housing</b> Accessibility to shopping services.	4/14/2017 9:38 AM
217	<b>Other</b> Keeping residents here.	4/14/2017 9:22 AM
218	<b>Other</b> Can't think of anything, maybe better middle/high school education	4/14/2017 9:03 AM
219	<b>Needs, emergency, housing</b> Affordable housing.	4/14/2017 8:22 AM
220	<b>Needs, emergency, housing</b> <b>Other</b> It's refusal to offer public transportation; lack of interest taken by younger generation to preserve integrity of the Town through volunteerism, and shortsightedness as to changing climate and energy sources.	4/14/2017 7:32 AM
221	<b>Financial, budget, taxes</b> <b>Other</b> Small town , limited population with plans to expand some services to that of a larger community on limited tax income. The strength is also a liability. I moved here to enjoy small town quiet living. To cater to big town needs also invited big town problems or higher cost of living. Double edge sword.	4/14/2017 7:18 AM
222	<b>Other</b> Small mindedness	4/14/2017 7:13 AM
223	<b>Other</b> infasturer	4/14/2017 6:22 AM
224	<b>Financial, budget, taxes</b> Keeping the taxes low and reasonable, especially for senior citizens.	4/14/2017 4:29 AM
225	<b>Needs, emergency, housing</b> <b>Other</b> Roads, youth opportunities	4/14/2017 12:54 AM
226	<b>Financial, budget, taxes</b> fiscal responsibility	4/13/2017 10:53 PM
227	<b>Preserving character</b> Maintaining small town charm while still staying relevant and viable.	4/13/2017 9:13 PM
228	<b>Governance, town hall</b> Town government	4/13/2017 9:07 PM
229	<b>Financial, budget, taxes</b> School Budget	4/13/2017 8:50 PM
230	<b>Constraints to Econ. Dev.</b> <b>Governance, town hall</b> <b>Needs, emergency, housing</b> * Regional school system. * Need to develop incentives for business development in downtown. * Aging population with too much influence in decision making / policy development for the town.	4/13/2017 8:49 PM

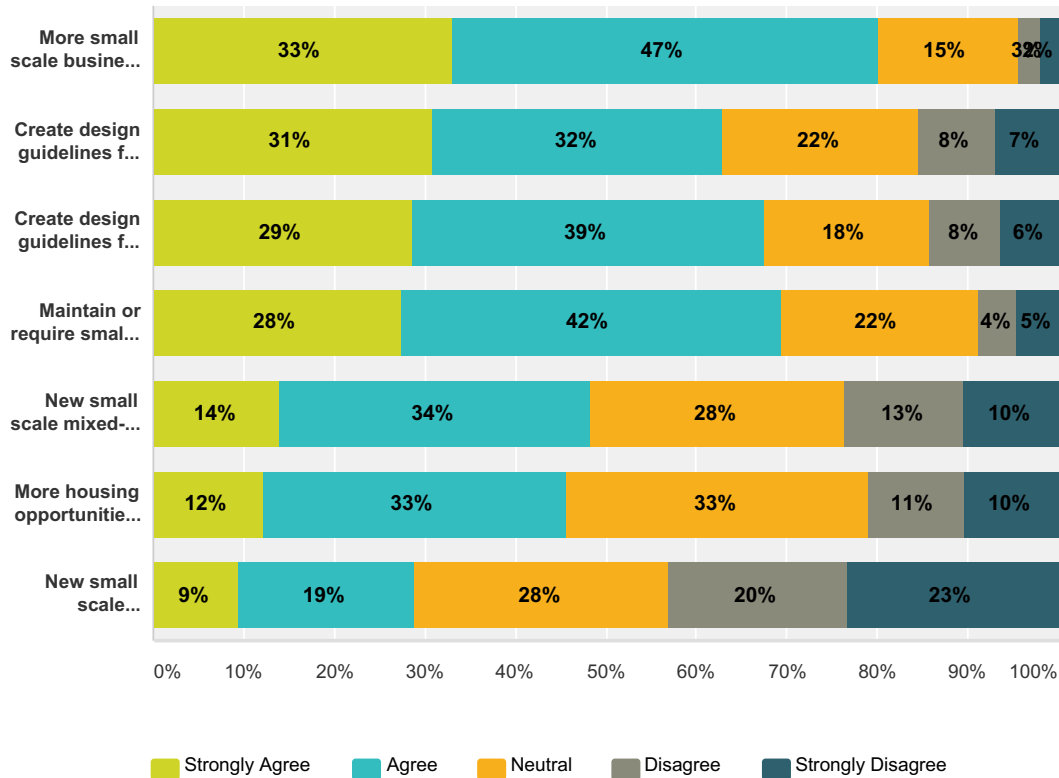


## 2017 West Brookfield Master Plan: Community Survey

231	<b>Financial, budget, taxes</b> <b>Other</b> Distance from shopping. Regionalization of middle and high schools with Warren. Financial resources not being approved for schools. If we don't attract new families to the town with a strong school system, housing prices will suffer. Also the vacant stores in the center of town need revitalization desperately. Olsons has been a great addition.	4/13/2017 8:35 PM
232	<b>Preserving character</b> To stay a small town	4/13/2017 7:48 PM
233	<b>Other</b> Growing and retaining small, local businesses.	4/13/2017 7:43 PM
234	<b>Financial, budget, taxes</b> <b>Governance, town hall</b> Financial oversight and fiscal management	4/13/2017 7:39 PM
235	<b>Financial, budget, taxes</b> Fiscal discipline	4/13/2017 7:37 PM
236	<b>Preserving character</b> Keeping small town feel.	4/13/2017 7:26 PM
237	<b>Financial, budget, taxes</b> <b>Preserving character</b> Staying a desirable community to live in when faced with budget cuts to the school, and lack of money to fix building that are falling apart.	4/13/2017 7:17 PM
238	<b>Preserving character</b> Keeping out Franchises	4/13/2017 6:59 PM
239	<b>Preserving character</b> To maintain its small town aspect.	4/13/2017 5:57 PM
240	<b>Governance, town hall</b> Weeding out incompetency in town government.	4/13/2017 4:53 PM
241	<b>Financial, budget, taxes</b> Reigning in out of control school spending.	4/13/2017 4:51 PM
242	<b>Financial, budget, taxes</b> Taxes	4/13/2017 3:19 PM
243	<b>Financial, budget, taxes</b> Finance	4/13/2017 2:46 PM
244	<b>Financial, budget, taxes</b> Too many non homeowners straining services without paying taxes.	4/12/2017 7:20 PM

## Q4 When thinking about West Brookfield's Town Center, to what extent would you agree or disagree with the following options for potential growth...

Answered: 313 Skipped: 9

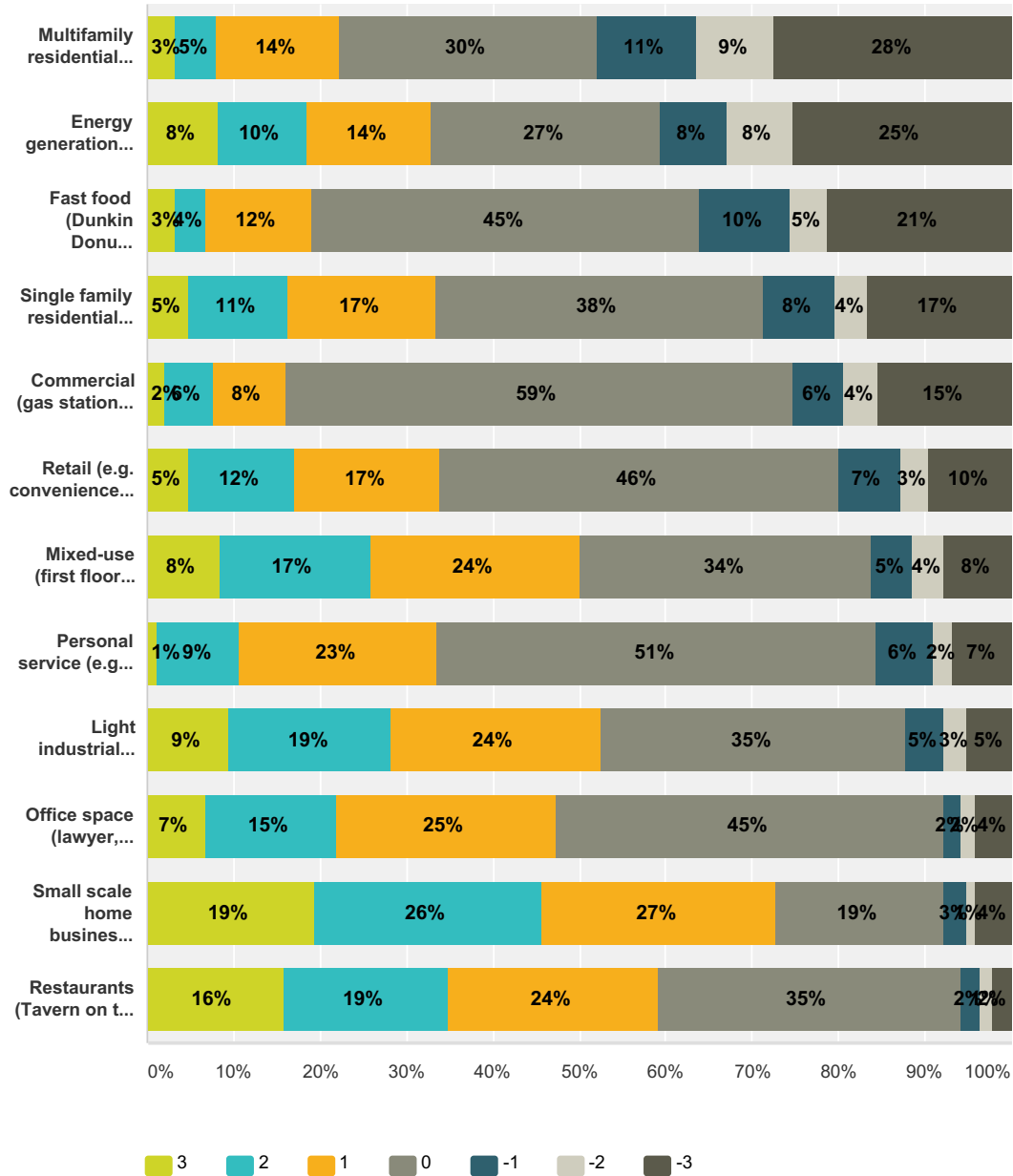


	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Total	Weighted Average
More small scale business opportunities in existing buildings	33% 103	47% 147	15% 48	3% 8	2% 6	312	1.93
Create design guidelines for new buildings	31% 96	32% 100	22% 67	8% 26	7% 22	311	2.29
Create design guidelines for renovations of existing buildings	29% 89	39% 121	18% 57	8% 24	6% 20	311	2.24
Maintain or require small scale and well-designed signs	28% 85	42% 129	22% 68	4% 13	5% 14	309	2.17
New small scale mixed-use development (retail/office space on first floor, housing on upper floor(s))	14% 43	34% 106	28% 86	13% 41	10% 32	308	2.72
More housing opportunities in existing buildings	12% 38	33% 103	33% 103	11% 33	10% 32	309	2.73
New small scale apartment/townhouse buildings	9% 29	19% 60	28% 87	20% 61	23% 72	309	3.28

**Q5 On a scale of 3 to -3, what type of development do you feel West Brookfield needs more or less of? Negative numbers mean you think West Brookfield should reduce the amount of that type of space with -3 meaning the strongest negative opinion, zero (0) is representative of having just the right amount, and three (3) means you really think West Brookfield needs more of that type of development. Please select only one (1) answer per row for each type of development.**

Answered: 313 Skipped: 9

## 2017 West Brookfield Master Plan: Community Survey



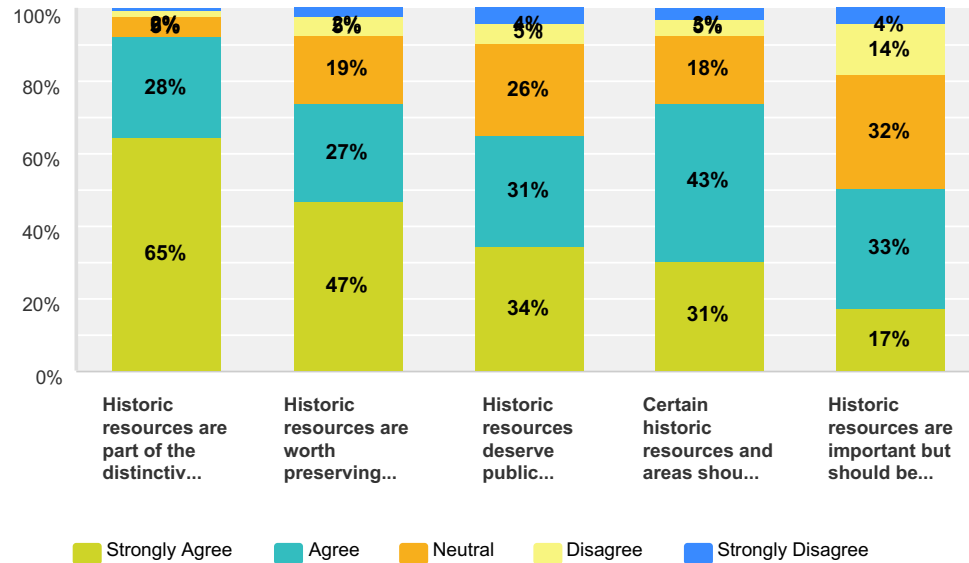
	3	2	1	0	-1	-2	-3	Total	Weighted Average
Multifamily residential (apartments/townhouses)	3% 10	5% 15	14% 44	30% 92	11% 35	9% 28	28% 85	309	3.22
Energy generation (commercial solar)	8% 25	10% 31	14% 44	27% 81	8% 24	8% 23	25% 77	305	3.61
Fast food (Dunkin Donuts, Subway)	3% 10	4% 11	12% 38	45% 140	10% 32	5% 14	21% 66	311	3.46
Single family residential (subdivisions)	5% 15	11% 35	17% 53	38% 116	8% 25	4% 12	17% 51	307	3.89
Commercial (gas stations, auto repair, banks)	2% 6	6% 18	8% 26	59% 184	6% 18	4% 13	15% 48	313	3.65
Retail (e.g. convenience stores, package stores, antiques)	5% 15	12% 38	17% 52	46% 143	7% 22	3% 10	10% 30	310	4.13

## 2017 West Brookfield Master Plan: Community Survey

Mixed-use (first floor businesses, upper floor residential)	<b>8%</b> 26	<b>17%</b> 54	<b>24%</b> 75	<b>34%</b> 104	<b>5%</b> 15	<b>4%</b> 11	<b>8%</b> 24	309	4.49
Personal service (e.g. hair salon)	<b>1%</b> 4	<b>9%</b> 29	<b>23%</b> 70	<b>51%</b> 157	<b>6%</b> 20	<b>2%</b> 7	<b>7%</b> 21	308	4.14
Light industrial (e.g. Gavitt Wire Company)	<b>9%</b> 29	<b>19%</b> 59	<b>24%</b> 75	<b>35%</b> 110	<b>5%</b> 14	<b>3%</b> 8	<b>5%</b> 16	311	4.65
Office space (lawyer, dentist, veterinary)	<b>7%</b> 21	<b>15%</b> 47	<b>25%</b> 79	<b>45%</b> 140	<b>2%</b> 6	<b>2%</b> 5	<b>4%</b> 13	311	4.58
Small scale home businesses (bed and breakfasts, Certified Public Accountant, contractor, etc. )	<b>19%</b> 60	<b>26%</b> 81	<b>27%</b> 84	<b>19%</b> 60	<b>3%</b> 8	<b>1%</b> 3	<b>4%</b> 13	309	5.21
Restaurants (Tavern on the Common, Salem Cross)	<b>16%</b> 49	<b>19%</b> 59	<b>24%</b> 75	<b>35%</b> 109	<b>2%</b> 7	<b>1%</b> 4	<b>2%</b> 7	310	4.98

## Q6 Please indicate the extent to which you agree or disagree with each of the following statements about West Brookfield's historic assets.

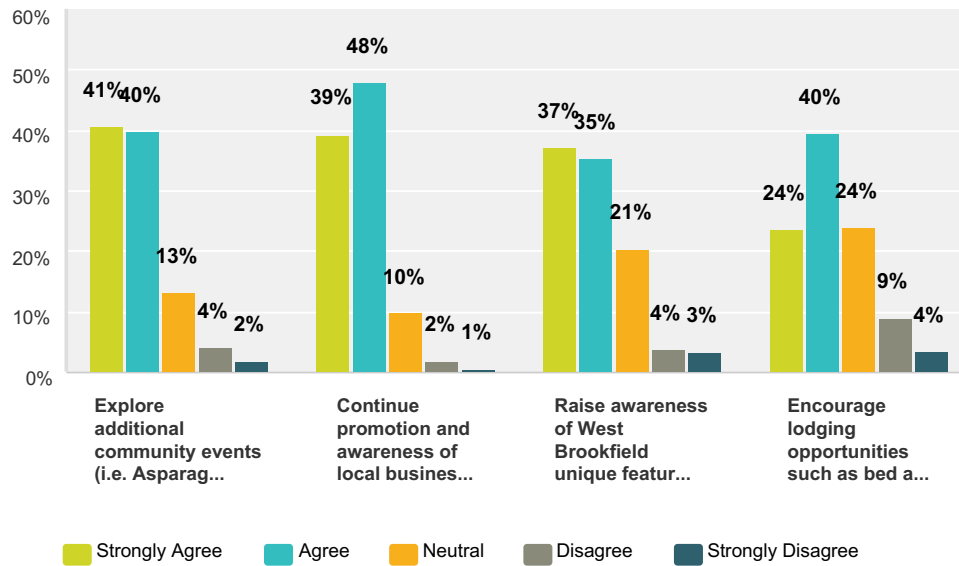
Answered: 313 Skipped: 9



	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Total	Weighted Average
Historic resources are part of the distinctive character of West Brookfield	65% 202	28% 88	5% 17	2% 5	0% 1	313	1.45
Historic resources are worth preserving, even at the expense of some new development opportunities	47% 146	27% 85	19% 58	5% 17	2% 6	312	1.88
Historic resources deserve public support through local policy action (e.g. tax incentive, Community Preservation Act)	34% 107	31% 96	26% 80	5% 17	4% 12	312	2.14
Certain historic resources and areas should be protected through local regulations, such as a Local Historic District	31% 95	43% 134	18% 57	5% 14	3% 10	310	2.06
Historic resources are important but should be paid for and maintained by property owners	17% 54	33% 103	32% 98	14% 43	4% 13	311	2.54

**Q7 Please indicate the extent to which you agree or disagree with the following, as they relate to tourism and visitors.**

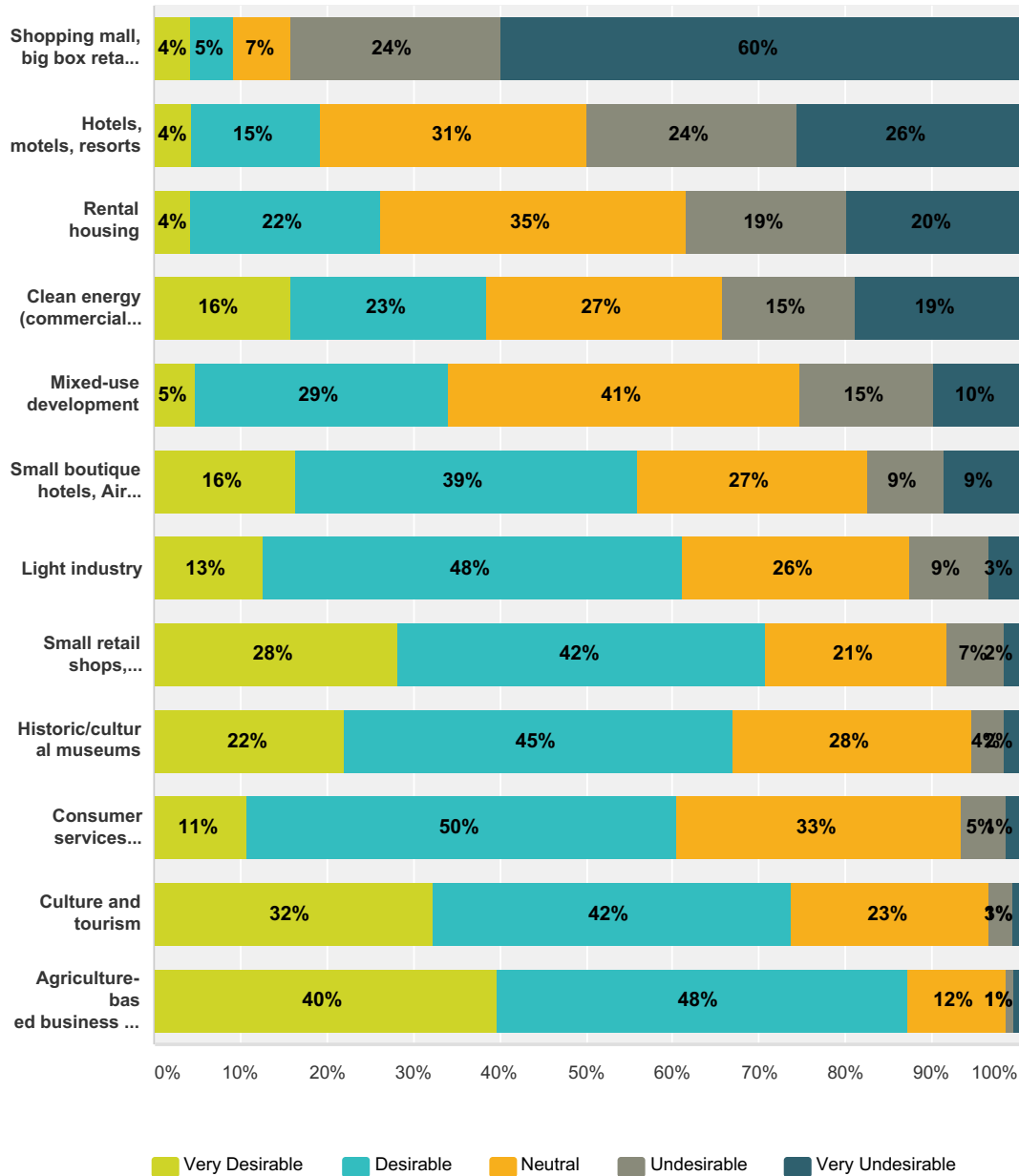
Answered: 312 Skipped: 10



	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Total	Weighted Average
Explore additional community events (i.e. Asparagus Festival) that may offer significant appeal for visitors	41% 127	40% 124	13% 41	4% 13	2% 6	311	1.86
Continue promotion and awareness of local businesses that may appeal to both residents and visitors	39% 123	48% 150	10% 31	2% 6	1% 2	312	1.76
Raise awareness of West Brookfield unique features and create a plan to promote visitorship	37% 116	35% 110	21% 64	4% 12	3% 10	312	2.01
Encourage lodging opportunities such as bed and breakfasts, Airbnb, and/or small boutique hotels for overnight stays	24% 74	40% 123	24% 75	9% 28	4% 11	311	2.29

## Q8 To what extent do you feel the following specific commercial, industrial or business types are desirable or undesirable?

Answered: 304 Skipped: 18



	Very Desirable	Desirable	Neutral	Undesirable	Very Undesirable	Total
Shopping mall, big box retail, outlet shopping	4% 13	5% 15	7% 20	24% 73	60% 181	302
Hotels, motels, resorts	4% 13	15% 45	31% 93	24% 73	26% 77	301
Rental housing	4% 13	22% 66	35% 107	19% 56	20% 60	302

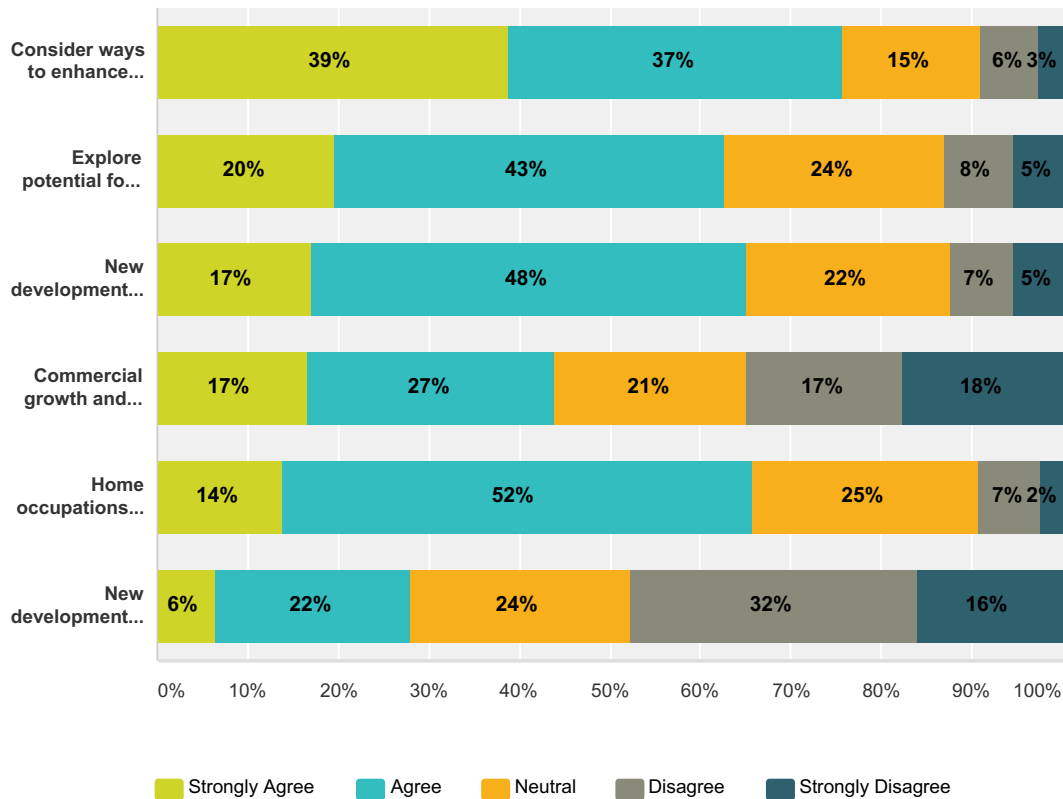


## 2017 West Brookfield Master Plan: Community Survey

Clean energy (commercial solar)	<b>16%</b> 48	<b>23%</b> 69	<b>27%</b> 83	<b>15%</b> 47	<b>19%</b> 57	304
Mixed-use development	<b>5%</b> 14	<b>29%</b> 86	<b>41%</b> 120	<b>15%</b> 45	<b>10%</b> 29	294
Small boutique hotels, Air BnB, bed and breakfast, etc.	<b>16%</b> 50	<b>39%</b> 120	<b>27%</b> 81	<b>9%</b> 27	<b>9%</b> 26	304
Light industry	<b>13%</b> 38	<b>48%</b> 145	<b>26%</b> 78	<b>9%</b> 28	<b>3%</b> 10	299
Small retail shops, boutiques, art galleries	<b>28%</b> 86	<b>42%</b> 129	<b>21%</b> 64	<b>7%</b> 20	<b>2%</b> 5	304
Historic/cultural museums	<b>22%</b> 66	<b>45%</b> 135	<b>28%</b> 83	<b>4%</b> 11	<b>2%</b> 5	300
Consumer services (lawyer, dentist, hair salons, etc.)	<b>11%</b> 33	<b>50%</b> 151	<b>33%</b> 100	<b>5%</b> 16	<b>1%</b> 4	304
Culture and tourism	<b>32%</b> 96	<b>42%</b> 124	<b>23%</b> 68	<b>3%</b> 8	<b>1%</b> 2	298
Agriculture-based business and services	<b>40%</b> 120	<b>48%</b> 144	<b>12%</b> 35	<b>1%</b> 2	<b>1%</b> 2	303

## Q9 To what extent do you agree or disagree with the following ideas regarding future commercial development in West Brookfield?

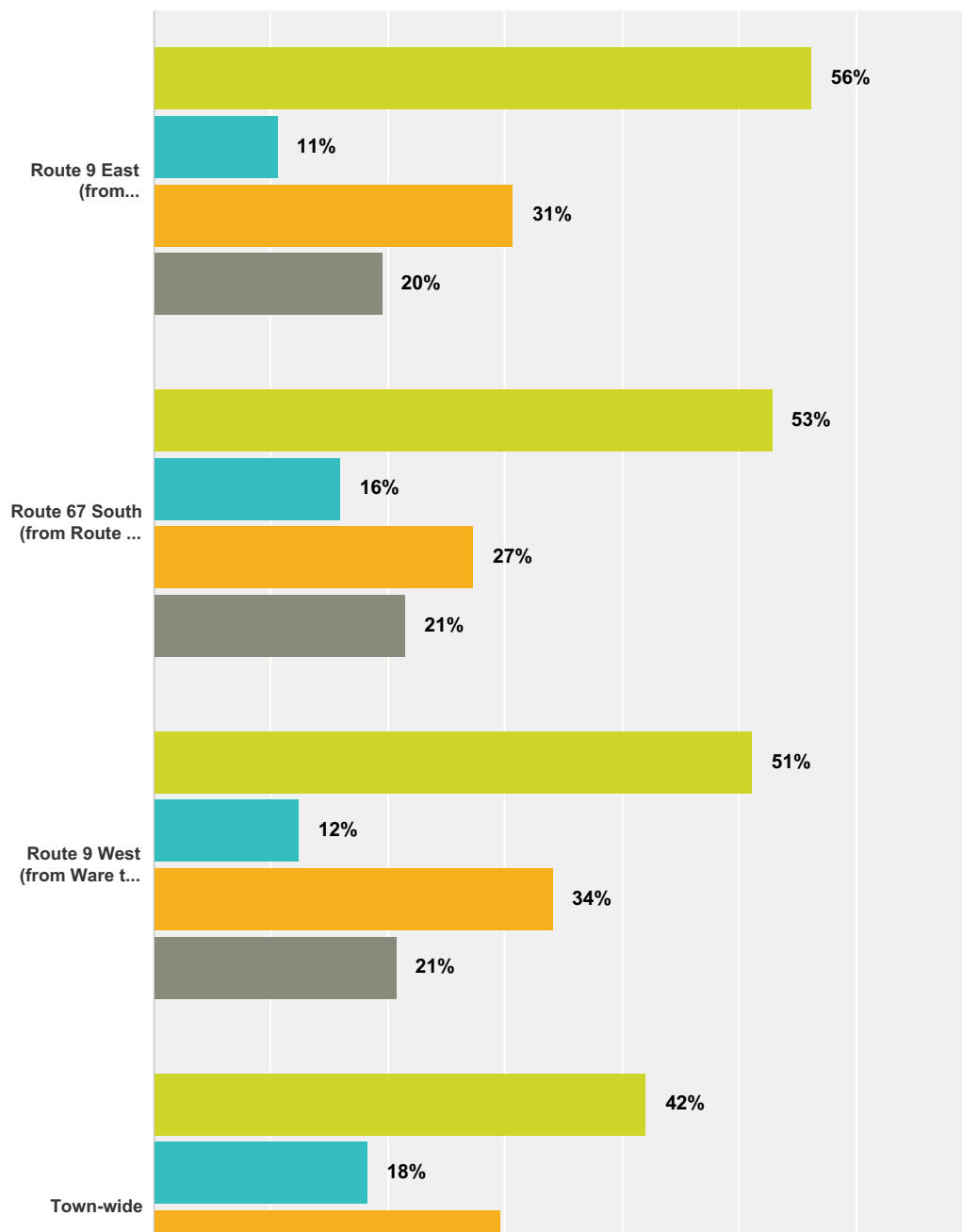
Answered: 302 Skipped: 20



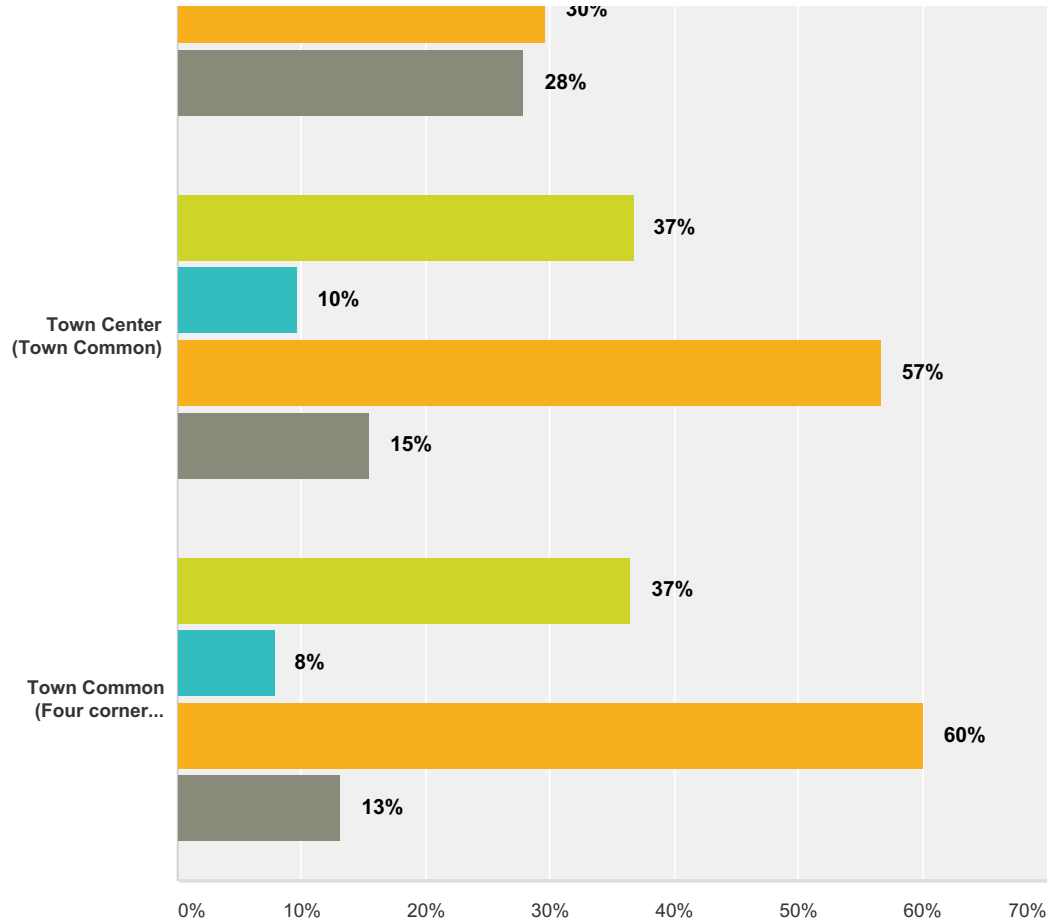
	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Total	Weighted Average
Consider ways to enhance tourism into West Brookfield to stimulate new revenue	39% 117	37% 111	15% 46	6% 19	3% 8	301	1.97
Explore potential for new light industrial development in the Front Street, Freight House Road area	20% 59	43% 129	24% 73	8% 23	5% 16	300	2.36
New development should be concentrated in existing business areas along Route 9	17% 51	48% 143	22% 67	7% 21	5% 16	298	2.36
Commercial growth and expansion should focus on the entire Route 9 corridor from Brookfield to Ware.	17% 50	27% 82	21% 64	17% 52	18% 53	301	2.92
Home occupations should be allowed with some restrictions	14% 41	52% 153	25% 74	7% 20	2% 7	295	2.32
New development should take place in and near the existing town center	6% 19	22% 65	24% 73	32% 95	16% 48	300	3.29

**Q10 Communities often use design guidelines to improve building appearances and ensure compatible and attractive development takes place. There are generally two types (1) non-binding design guidelines (recommendations) and (2) enforceable building design requirements (requirements). Please indicate whether you would support the implementation of design recommendations or requirements in these specific areas in town.**

Answered: 294 Skipped: 28



## 2017 West Brookfield Master Plan: Community Survey



- Yes, I would support non-binding design guidelines
- No, I would not support non-binding design guidelines
- Yes, I would support enforceable design guidelines
- No, I would not support enforceable building design requirements

	Yes, I would support non-binding design guidelines	No, I would not support non-binding design guidelines	Yes, I would support enforceable design guidelines	No, I would not support enforceable building design requirements	Total Respondents
Route 9 East (from Brookfield town line to Town Center)	56% 163	11% 31	31% 89	20% 57	290
Route 67 South (from Route 9 to Warren town line)	53% 153	16% 46	27% 79	21% 62	289
Route 9 West (from Ware town line to Town Center)	51% 148	12% 36	34% 99	21% 60	289
Town-wide	42% 118	18% 51	30% 83	28% 78	280
Town Center (Town Common)	37% 107	10% 28	57% 165	15% 45	291
Town Common (Four corners of commercial area)	37% 106	8% 23	60% 174	13% 38	290

## 2017 West Brookfield Master Plan: Community Survey

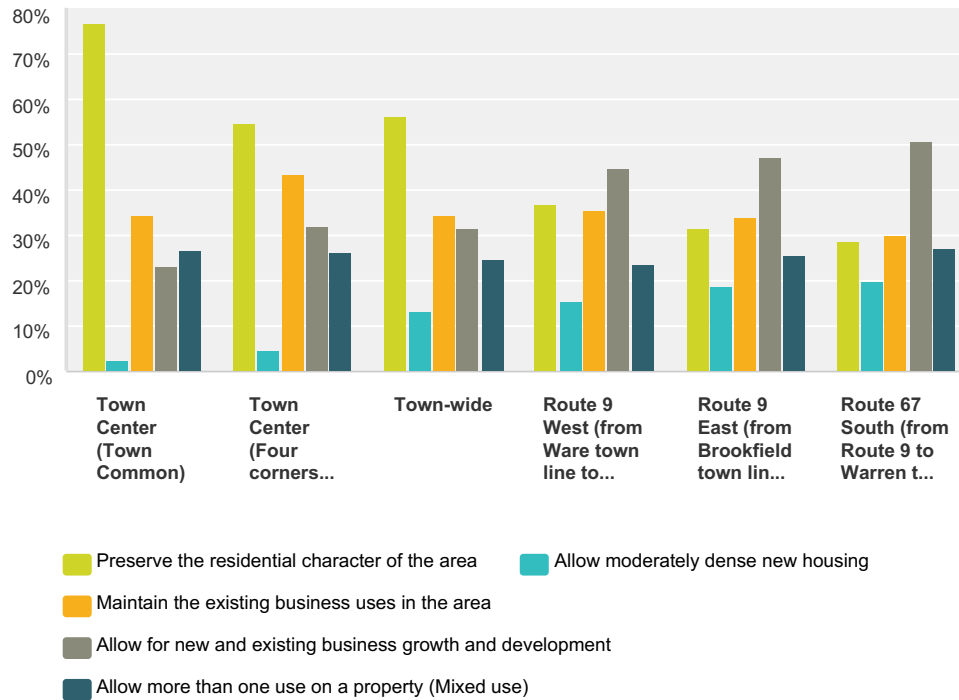
#	Comments (optional)	Date
1	Keep West Brookfield small and quaint!!	6/5/2017 2:42 PM
2	Preserve the historical look of our town.	6/5/2017 2:03 PM
3	Preserve the historical look of our town.	6/5/2017 1:45 PM
4	1) Historic character of town center needs to be maintained 2) Commercial/ retail should be clustered, not strips	6/5/2017 12:36 PM
5	My answers depend on what the guidelines are	6/2/2017 3:25 PM
6	From Quirk Wire to Rte 67 intersection- should keep small town look. (Rte 9)	6/2/2017 2:23 PM
7	Speed limits are too high- both ways- as 40 to 45 mph is too fast to protect walkers & bikers.	6/2/2017 12:00 PM
8	Preserve the historical look of our town	6/2/2017 10:53 AM
9	Something is better than nothing!	6/2/2017 10:27 AM
10	The UGLIEST businesses in WB are the Solar Energy Sites! They are "protected" from local regulation by state and federal regulations, more local restrictions will only hinder economic development of WB and interfere with property owners rights to use their property (which they pay taxes on) as they see fit.	5/30/2017 9:16 AM
11	I support growing the tax base (excluding large box store) on Rt 67, and route 9 corridor not to include town center.	5/29/2017 7:35 PM
12	Enforceable for *New*	5/22/2017 10:03 AM
13	I too often seen towns go too far in this sort of regulation usually harming those that can least afford it and the locals.	5/15/2017 1:33 PM
14	Make sure property is kept clean	5/15/2017 11:49 AM
15	Keep the charm and "country appeal" of West Brookfield	5/15/2017 11:26 AM
16	Primarily would like to see development with enforceable guidelines. Encourage development, but be able to ensure it fits with character of town, etc.	5/11/2017 4:29 PM
17	We don't want our town to look like Route 9 in Natick & Framingham!! We pay huge mortgages to enjoy small town country charm...let it be!!	5/11/2017 2:03 PM
18	Requirements are good, enforcement is what is needed	5/11/2017 1:40 PM
19	Good luck stamping out bad taste	5/11/2017 1:33 PM
20	clean up some of the dump in town. A sweep on Rt 9 East and West and other areas of town. Enforce the zoning for abandoned houses (cleaned up) and trailers for storage. Too many run down homes are abandoned and unsightly.	5/11/2017 1:27 PM
21	Well landscaped, no cookie cutter designs, appearance is very important.	5/11/2017 1:25 PM
22	Too broad a question. Paint color- non binding, zoning and code - binding	5/11/2017 11:30 AM
23	I'm in favor of enforceable design guidelines, but if they aren't going to pass I would preferred to have non-binding guidelines then nothing. Some other towns, like Lexington Massachusetts, do this very well.	5/5/2017 8:00 PM
24	Lets see what commercial opportunities come before the town before they are already voted out with some binding guidelines..	5/5/2017 1:21 PM
25	the town common and town center should be kept as clean and appealing as possible without increasing the parking issues	4/28/2017 12:13 PM
26	I do not trust the powers that be, in West Brookfield to impliment guidelines fairly and without prejudice	4/24/2017 11:45 AM
27	I think that it is important to keep the town looking nice but also balance property owner's rights.	4/21/2017 12:40 PM
28	Provided the guidelines are reasonable and do not place unreasonable restrictions on property owners/developers. There should be an appeal process built into the guidelines to address issues, similar to the current ZBA.	4/20/2017 11:13 AM
29	I think the town common should remain looking like an old historic town. I support growth and change - I would just want it regulated so the overall feeling of the town does not change	4/19/2017 7:37 PM
30	I think it's very important that the town center historical structures should be maintained.	4/18/2017 7:51 PM
31	Don't let holding on to history keep West Brookfield in the dark forever...	4/18/2017 10:08 AM
32	Our common homes have been let go or new constrution has taken away charm of common.	4/17/2017 9:23 AM
33	Ton has absolutely no business telling a property owner what design he/she can build	4/15/2017 5:01 PM

## 2017 West Brookfield Master Plan: Community Survey

34	Keep businesses in town	4/14/2017 7:03 PM
35	Don't allow another building like the Book Bear metal building to be built in town. It is an eyesore.	4/14/2017 6:56 PM
36	As i said earlier, there is no real thinking in this plan. It's just restrict the heck out of everything. WB needs NEW THINKING, not just more of the same everywhere else has.	4/14/2017 1:06 PM
37	Clearly, this depends on the guidelines	4/13/2017 7:56 PM
38	Home occupation should be allowed with some restrictions" is a confusing statement.	4/13/2017 7:47 PM
39	5 acre building lots!	4/13/2017 7:32 PM

**Q11 Zoning can be used as a tool to preserve community character and shape new growth based on the vision of the citizens. Please respond whether you think that zoning could benefit specific areas of West Brookfield in the following ways. Check all that apply.**

Answered: 295 Skipped: 27



	Preserve the residential character of the area	Allow moderately dense new housing	Maintain the existing business uses in the area	Allow for new and existing business growth and development	Allow more than one use on a property (Mixed use)	Total Respondents
Town Center (Town Common)	77% 225	2% 7	34% 101	23% 68	27% 79	293
Town Center (Four corners commercial area)	55% 158	5% 14	44% 126	32% 93	26% 76	289
Town-wide	56% 150	13% 35	34% 91	32% 84	25% 66	266
Route 9 West (from Ware town line to Town Center)	37% 106	16% 45	35% 102	45% 129	24% 68	288
Route 9 East (from Brookfield town line to Town Center)	32% 91	19% 54	34% 98	47% 136	25% 73	287
Route 67 South (from Route 9 to Warren town line)	29% 83	20% 58	30% 87	51% 147	27% 79	290

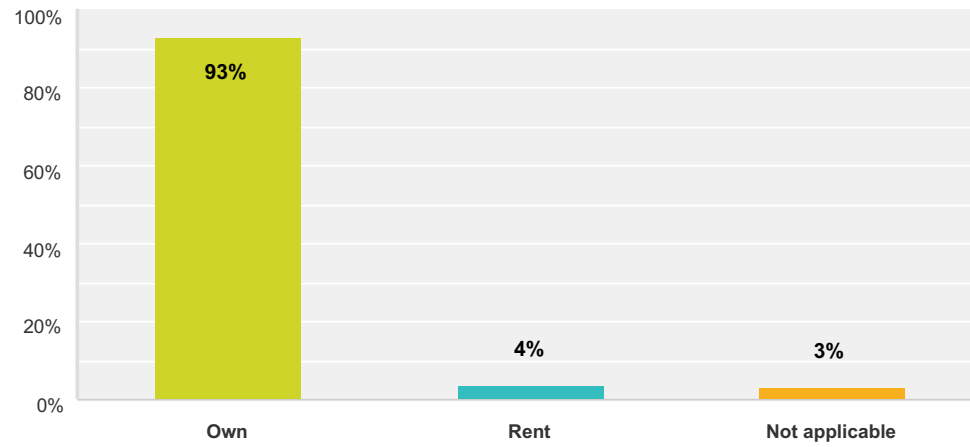
## 2017 West Brookfield Master Plan: Community Survey

#	Comments (optional)	Date
1	Assisting start up companies in currently unused space.	6/2/2017 12:00 PM
2	A movie theater or center for plays, shows (i.e. community theater)	6/2/2017 10:27 AM
3	Even well intended regulations applied even at the most local level restrict the freedoms of our citizens and property owners, and increase the cost of anything that is being regulated.	5/30/2017 9:16 AM
4	More specifics needed	5/22/2017 10:03 AM
5	We need rental apartments and condos, especially for the elderly	5/15/2017 12:35 PM
6	Zoning guidelines could be less restrictive in certain areas of town.	5/11/2017 4:29 PM
7	No big changes are needed. Rt 9 West should stay as it is. There is no part of Rt 9 like this between Worcester and Ware	5/11/2017 1:40 PM
8	If you look to the east of us you will find many towns that lost their rural character to over development, growth can be a double edged sword.	5/11/2017 1:27 PM
9	The character of the town center should be preserved with well planned growth - vacant buildings should be taken ASAP by eminent domain and put back on the market, even giving tax incentives.	5/11/2017 1:25 PM
10	Maintaining the rural character of the town should receive the GREATEST priority	5/11/2017 11:34 AM
11	I would most rather see under-utilized but already developed space as opportunities for new locally-owned businesses rather than developing open space which I feel should be preserved.	5/9/2017 5:02 PM
12	I don't mind new businesses as long as they respect to the character of the town and are clustered. I don't want to see a McDonald's on wigwam Road	5/5/2017 8:00 PM
13	We should closely review a new opportunities intentions.. we need tax base..	5/5/2017 1:21 PM
14	Need additional funds	5/4/2017 6:38 PM
15	West Brookfield already has fairly strict zoning in place that should have been eased in certain areas long ago	4/24/2017 11:45 AM
16	I think that low-impact businesses should be considered in existing business areas. I am concerned about heavy traffic, noise, and pollution.	4/21/2017 12:40 PM
17	Again, provided restrictions are reasonable. Not against new housing but concerned that dense new housing could add to our already stretched resources, particularly in the area of education. There needs to be a balanced approach keeping in mind both sides of our financial balance sheet going forward.	4/20/2017 11:13 AM
18	Need to address public transport before permitting moderately dense housing anywhere	4/19/2017 3:07 PM
19	Need to do something about the lots in Brookhaven to prevent illegal construction of buildings	4/17/2017 8:24 AM
20	New businesses need to be the right type of business to maintain character of WB	4/17/2017 7:53 AM
21	Just by the nature of the questions, I can see that you are just trying to keep more of the same. A stodgy town that few really want to live in.	4/14/2017 1:06 PM



## Q12 Do you own or rent your home?

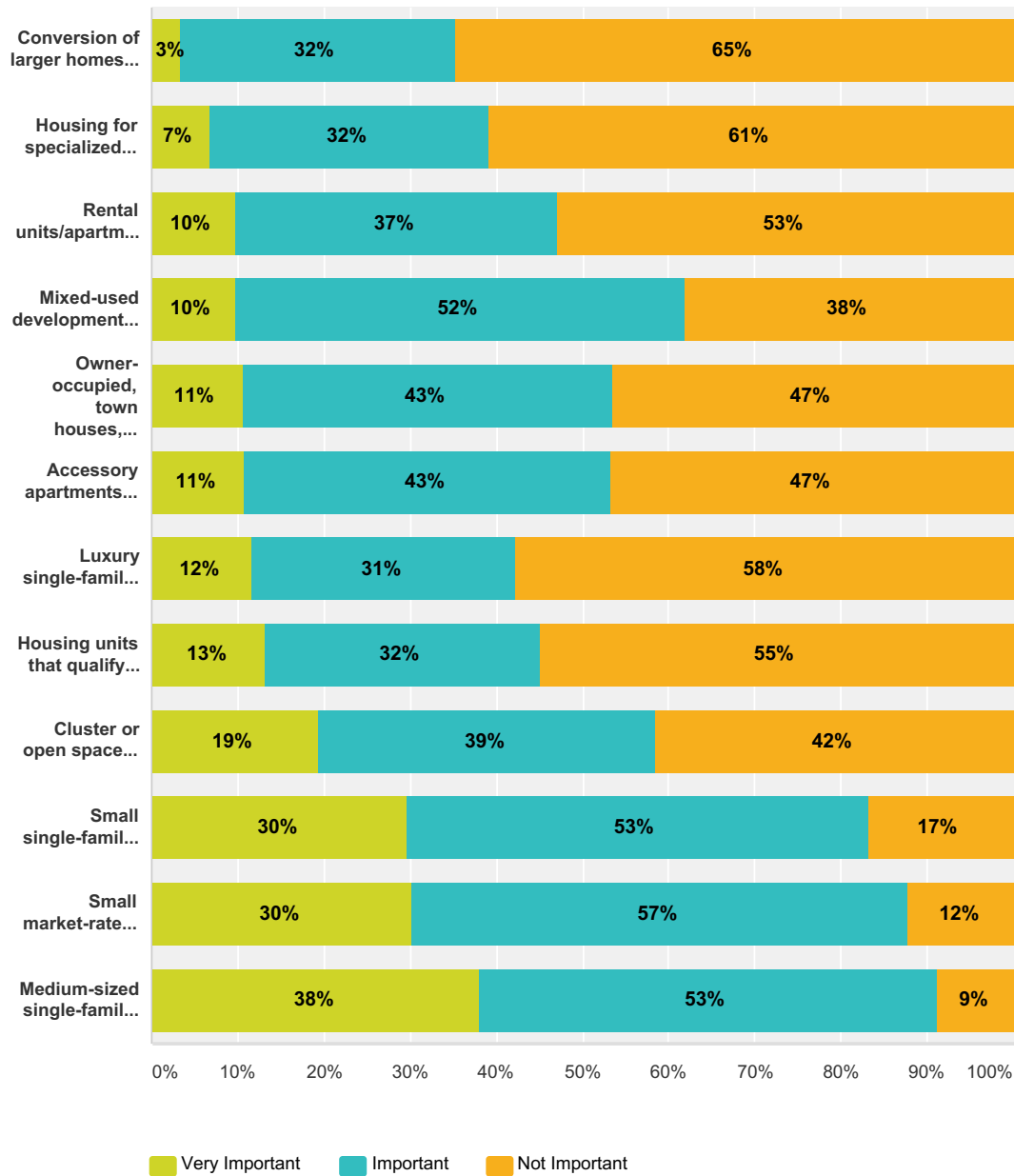
Answered: 289 Skipped: 33



Answer Choices	Responses	
Own	93%	269
Rent	4%	11
Not applicable	3%	9
<b>Total</b>		<b>289</b>

### Q13 How important do you think the following housing types are to West Brookfield's future over the next 10-20 years?

Answered: 299 Skipped: 23



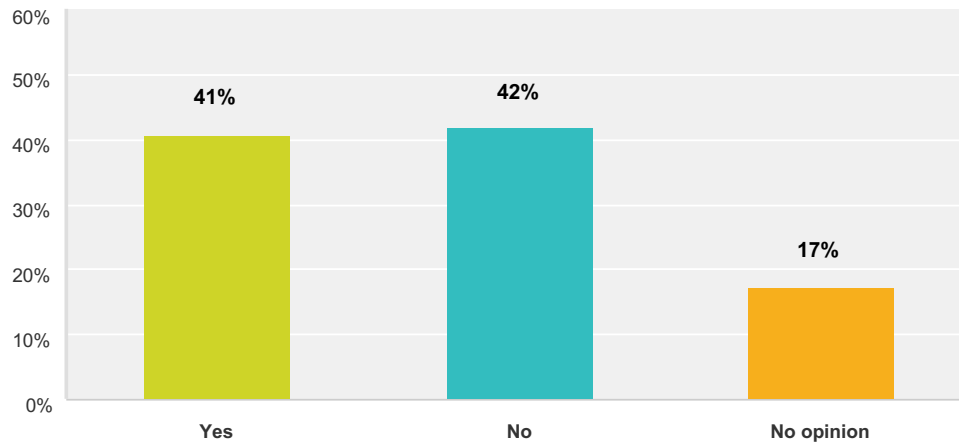
	Very Important	Important	Not Important	Total	Weighted Average
Conversion of larger homes into apartments	3% 10	32% 94	65% 191	295	2.61
Housing for specialized populations (e.g. youth recovery, assisted living, etc.)	7% 20	32% 94	61% 177	291	2.54

## 2017 West Brookfield Master Plan: Community Survey

Rental units/apartments	<b>10%</b> 29	<b>37%</b> 109	<b>53%</b> 155	293	2.43
Mixed-used development (e.g. retail/office on first floor and residential units above)	<b>10%</b> 29	<b>52%</b> 153	<b>38%</b> 112	294	2.28
Owner-occupied, town houses, condominiums	<b>11%</b> 31	<b>43%</b> 124	<b>47%</b> 135	290	2.36
Accessory apartments (e.g. small apartments inside or on property of a single family home)	<b>11%</b> 32	<b>43%</b> 125	<b>47%</b> 137	294	2.36
Luxury single-family homes	<b>12%</b> 33	<b>31%</b> 88	<b>58%</b> 165	286	2.46
Housing units that qualify as affordable per state regulations	<b>13%</b> 39	<b>32%</b> 93	<b>55%</b> 161	293	2.42
Cluster or open space subdivisions (these are typically single family homes on slightly smaller lots with remaining land designated as protected open space)	<b>19%</b> 56	<b>39%</b> 113	<b>42%</b> 120	289	2.22
Small single-family market-rate homes geared towards first time buyers	<b>30%</b> 86	<b>53%</b> 155	<b>17%</b> 49	290	1.87
Small market-rate homes geared towards seniors	<b>30%</b> 89	<b>57%</b> 169	<b>12%</b> 36	294	1.82
Medium-sized single-family homes	<b>38%</b> 112	<b>53%</b> 156	<b>9%</b> 26	294	1.71

### Q14 Is housing affordability an issue for you or anyone you know who lives in West Brookfield?

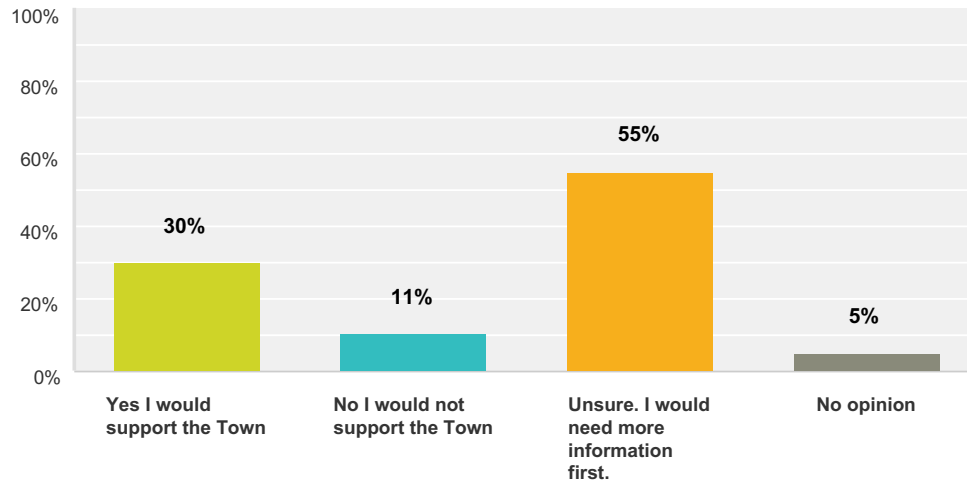
Answered: 296 Skipped: 26



Answer Choices	Responses	
Yes	41%	121
No	42%	124
No opinion	17%	51
<b>Total</b>		<b>296</b>

**Q15 Current zoning restricts building on most lots within Brookhaven Estates. Would you support an effort by the Town to research and develop zoning or other options to help resolve certain issues in this area?**

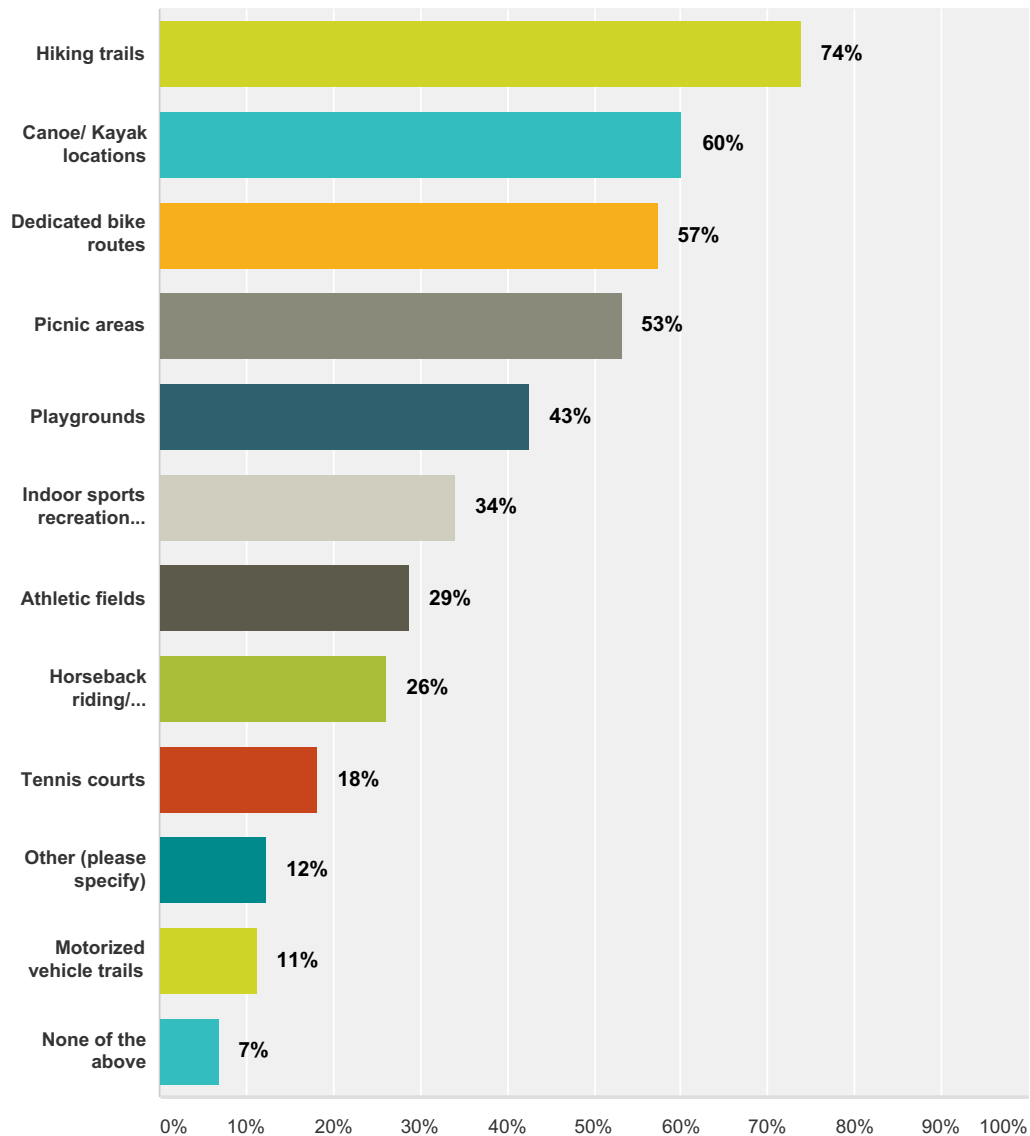
Answered: 292 Skipped: 30



Answer Choices	Responses	
Yes I would support the Town	30%	87
No I would not support the Town	11%	31
Unsure. I would need more information first.	55%	160
No opinion	5%	14
<b>Total</b>		<b>292</b>

**Q16 Which of the following recreational opportunities would you like to see more of in West Brookfield? Check all that apply.**

Answered: 291 Skipped: 31



Answer Choices	Responses	
Hiking trails	74%	215
Canoe/ Kayak locations	60%	175
Dedicated bike routes	57%	167
Picnic areas	53%	155
Playgrounds	43%	124
Indoor sports recreation facilities	34%	99

## 2017 West Brookfield Master Plan: Community Survey

Athletic fields	29%	84
Horseback riding/ equestrian trails	26%	76
Tennis courts	18%	53
Other (please specify)	12%	36
Motorized vehicle trails	11%	33
None of the above	7%	20
<b>Total Respondents: 291</b>		

#	Other (please specify)	Date
1	Places to let dogs off-leash. We do not need indoor sports facilities!!!	6/5/2017 2:45 PM
2	All very important to quality of life. -Swimming pool: indoor, heated. Nice to be connected to senior center. -Fishing in a stocked Lake Wickaboag	6/2/2017 12:06 PM
3	walking paths for larger dogs	6/2/2017 9:47 AM
4	It is not the responsibility of the Town Government to provide or subsidize any recreational facilities except in the context of promoting the physical development of children in public schools.	5/30/2017 9:25 AM
5	Indoor pools with interseasons	5/22/2017 3:06 PM
6	Sidewalks!	5/22/2017 10:05 AM
7	museums, art galleries	5/20/2017 11:26 AM
8	You have to have something for people to do after 5 pm. Town's dead after 5 pm	5/15/2017 11:51 AM
9	opportunity with Lake Wickaboag and Quaboag river to expand boating, and other recreational activities	5/11/2017 4:34 PM
10	Need to make off road vehicles (3 and 4 wheelers, motorbikes, etc) illegal to be driven in a residential area whether or not the road is private or town. It's the noise, dust, and danger that is the problem on "private roads". Most of the offenders do not live on the roads they're tearing up and disturbing the peace on!	5/11/2017 3:22 PM
11	Picnic areas by the river	5/11/2017 2:30 PM
12	Encourage through tax incentives the development of a: zip lining company, mini golf course, driving range, batting cages, go carts. West Brookfield needs to attract young families with attractions for them to discover the town and stay here - we have the triathlon, maybe another race either on lake or in river	5/11/2017 1:26 PM
13	indoor swimming facility	5/11/2017 11:33 AM
14	Open fenced areas safe for dogs to be able to run off leash	5/11/2017 11:00 AM
15	Skating	5/10/2017 7:27 AM
16	Gym, indoor pool facilities would be nice.	5/8/2017 9:17 PM
17	Camping areas	5/5/2017 7:08 PM
18	I want to build an indoor ice rink. Built by the grammar school.	5/5/2017 1:21 PM
19	fix the sidewalks , esp rte.9 area, not just the common	5/4/2017 11:56 AM
20	More sidewalk expansion for walkers	5/3/2017 11:23 AM
21	walking trail similar to the rail trail	5/1/2017 5:31 PM
22	access to things like a gym, yoga, toddler/youth swim and exercise options, clothes shopping,	5/1/2017 11:44 AM
23	Lake activities	4/25/2017 8:44 AM
24	Dinning around the Lake, Lake use for entertainment	4/24/2017 5:36 PM
25	Kudos to the committee working on revival of the common baseball diamond.	4/20/2017 11:28 AM
26	dpg park	4/19/2017 9:16 PM
27	Dirt Bike/ATV/SnowMachine trails	4/15/2017 5:07 PM

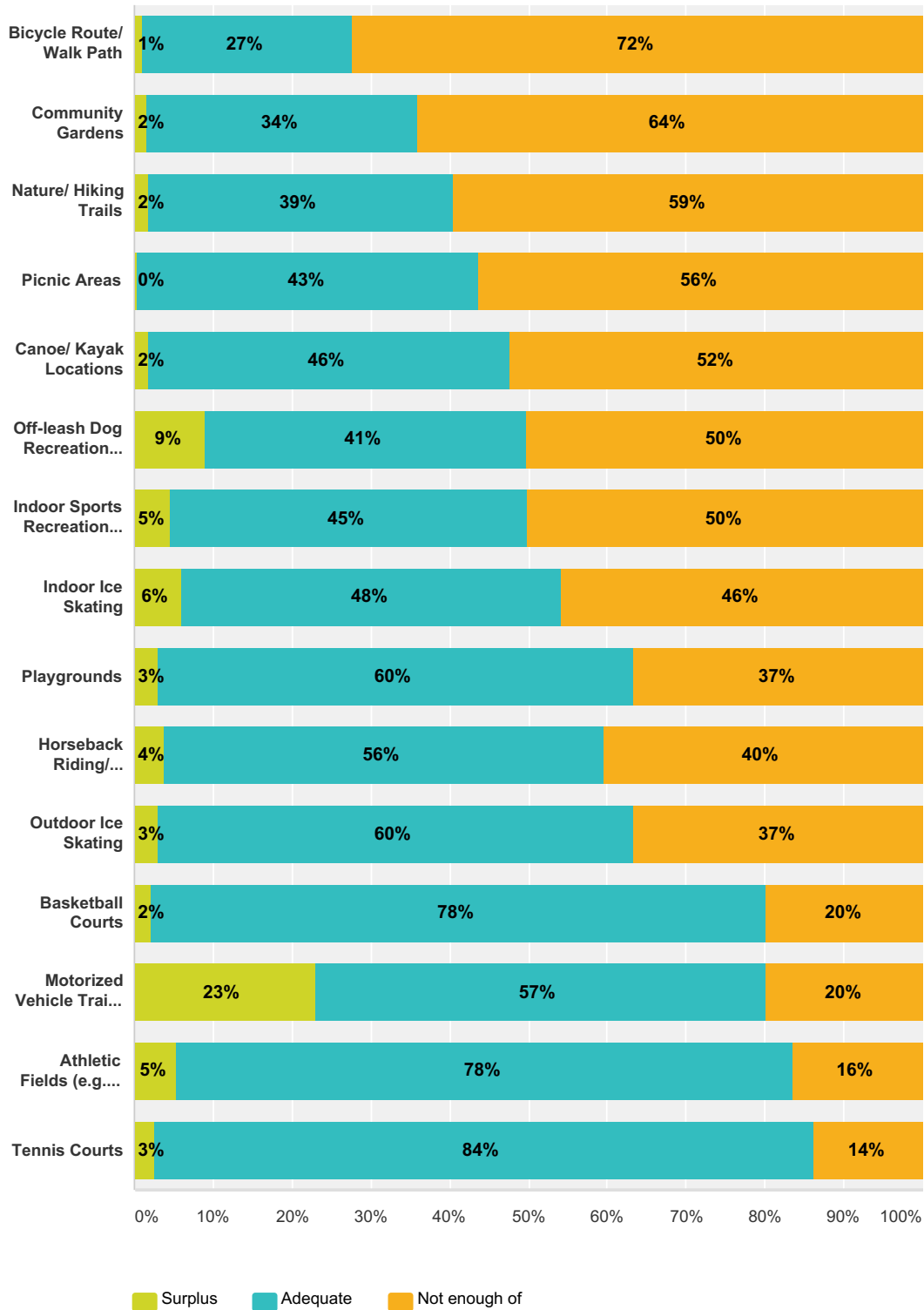
## 2017 West Brookfield Master Plan: Community Survey

28	We seniors can not afford to build them, never mind maintain them.	4/15/2017 5:05 PM
29	Dog park	4/14/2017 1:38 PM
30	Skate park	4/14/2017 8:39 AM
31	Dog park or like	4/14/2017 1:20 AM
32	Dog park	4/13/2017 11:37 PM
33	Hockey	4/13/2017 8:00 PM
34	Dog park	4/13/2017 5:08 PM
35	Expanded hunting and fishing opportunities.	4/13/2017 5:02 PM
36	Youth meeting facility- senior center is a waste. Maybe make that a town use building for scouts, youth groups, adult activities like art classes, etc.	4/12/2017 7:39 PM



# **Q17 Does the Town have an adequate number of these recreational or open space resources?**

Answered: 290 Skipped: 32



	Surplus	Adequate	Not enough of	Total	Weighted Average
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## 2017 West Brookfield Master Plan: Community Survey

Bicycle Route/ Walk Path	<b>1%</b> 3	<b>27%</b> 73	<b>72%</b> 198	274	2.71
Community Gardens	<b>2%</b> 4	<b>34%</b> 91	<b>64%</b> 170	265	2.63
Nature/ Hiking Trails	<b>2%</b> 5	<b>39%</b> 107	<b>59%</b> 164	276	2.58
Picnic Areas	<b>0%</b> 1	<b>43%</b> 116	<b>56%</b> 151	268	2.56
Canoe/ Kayak Locations	<b>2%</b> 5	<b>46%</b> 123	<b>52%</b> 140	268	2.50
Off-leash Dog Recreation Areas	<b>9%</b> 23	<b>41%</b> 104	<b>50%</b> 129	256	2.41
Indoor Sports Recreation Facilities	<b>5%</b> 12	<b>45%</b> 116	<b>50%</b> 128	256	2.45
Indoor Ice Skating	<b>6%</b> 13	<b>48%</b> 105	<b>46%</b> 100	218	2.40
Playgrounds	<b>3%</b> 8	<b>60%</b> 161	<b>37%</b> 98	267	2.34
Horseback Riding/ Equestrian Trails	<b>4%</b> 9	<b>56%</b> 135	<b>40%</b> 98	242	2.37
Outdoor Ice Skating	<b>3%</b> 8	<b>60%</b> 158	<b>37%</b> 96	262	2.34
Basketball Courts	<b>2%</b> 6	<b>78%</b> 208	<b>20%</b> 53	267	2.18
Motorized Vehicle Trail (e.g. ATV or dirt bikes)	<b>23%</b> 55	<b>57%</b> 136	<b>20%</b> 47	238	1.97
Athletic Fields (e.g. baseball, soccer, football)	<b>5%</b> 14	<b>78%</b> 206	<b>16%</b> 43	263	2.11
Tennis Courts	<b>3%</b> 7	<b>84%</b> 225	<b>14%</b> 37	269	2.11

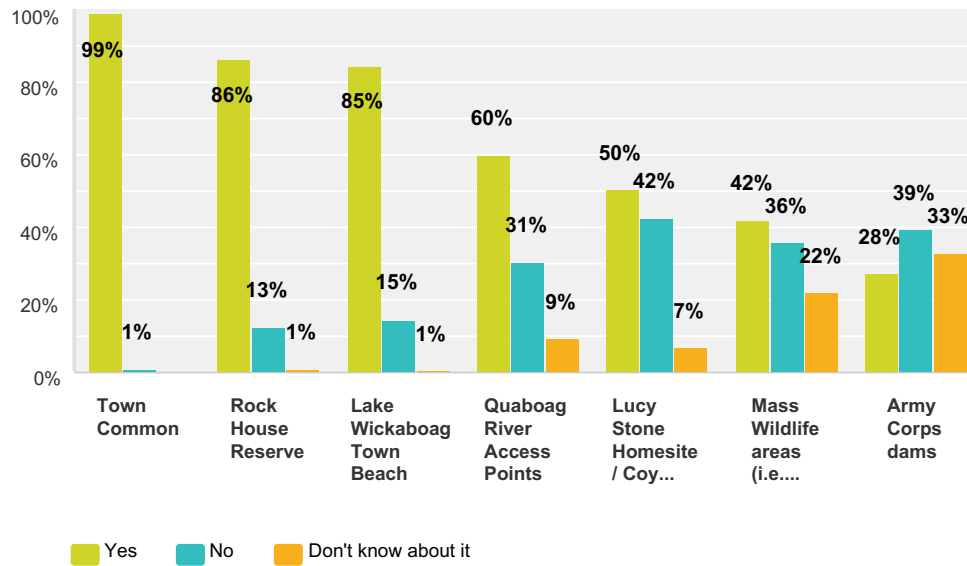
#	Other (please specify)	Date
1	Better maintenance of what we have.	6/6/2017 11:01 AM
2	Skateboard Park. Benches along roadways for walkers along Rt's 67, 9, 19	6/5/2017 12:40 PM
3	Public indoor heated pool: ---Facilities at high school in Warren are excellent, but in Warren. Would be nice to have some in W.B. ---Rockhouse is excellent. ---Shuffleboard- Bocce Ball- mini golf- or putting green: a place to move/play/ HAVE FUN	6/2/2017 12:06 PM
4	Do not want ATVs ruining land	6/2/2017 9:32 AM
5	Put some picnic tables around the common and benches	5/15/2017 11:51 AM
6	need places for the youth to go to safely for positive free-time	5/11/2017 4:05 PM
7	Indoor, year-round, heated swimming pool, sauna and hottub, place available to members - a health club, exercise equipment.	5/11/2017 3:22 PM
8	safer sidewalks for walking in town	5/11/2017 2:30 PM
9	With all our land, a desirable cross country trail/walking trail - high school college track teams could be attracted to and meets getting younger educated students to discover WB.	5/11/2017 1:26 PM
10	Some of the areas are adequate, but not as accessible.	5/9/2017 1:45 PM
11	need some night life.. even though I also like that we are done at 8pm! HA!	5/5/2017 1:21 PM
12	stop hiding the lake.... rte 9 area can't even see the lake anymore...	5/4/2017 11:56 AM

## 2017 West Brookfield Master Plan: Community Survey

13	a well maintained, fenced in safe place for children - the main roads near the commone are quite busy and unsafe at times - especially at the elementary school on 67- there is frequently speeding in a high traffic area.	5/1/2017 11:44 AM
14	Encouraging youth and adults to socialize and exercise in outdoor spaces in the community is very important in building a sense of community in the town.	4/21/2017 12:44 PM
15	The town is too small for some of the above proposed recreational or open space resources, thus I did not answer.	4/21/2017 11:01 AM
16	I believe West Brookfield has an adequate number of outside activity venues and programs thanks, in part, to the Town and school's support of an active group of everchanging parents concerned with providing these activities to their children.	4/20/2017 11:28 AM
17	can skate on Frog pond at lake, do not need dedicated Indoor/Outdoor skating. just need someone to shovel.	4/15/2017 4:22 PM

## Q18 Have you or any household members visited any of these open spaces in the past five (5) years?

Answered: 297 Skipped: 25



	Yes	No	Don't know about it	Total	Weighted Average
Town Common	99% 293	1% 3	0% 0	296	1.01
Rock House Reserve	86% 255	13% 37	1% 3	295	1.15
Lake Wickaboag Town Beach	85% 248	15% 43	1% 2	293	1.16
Quaboag River Access Points	60% 171	31% 87	9% 27	285	1.49
Lucy Stone Homesite / Coy Hill	50% 146	42% 123	7% 21	290	1.57
Mass Wildlife areas (i.e. Pynchon Mill)	42% 119	36% 101	22% 62	282	1.80
Army Corps dams	28% 76	39% 108	33% 91	275	2.05

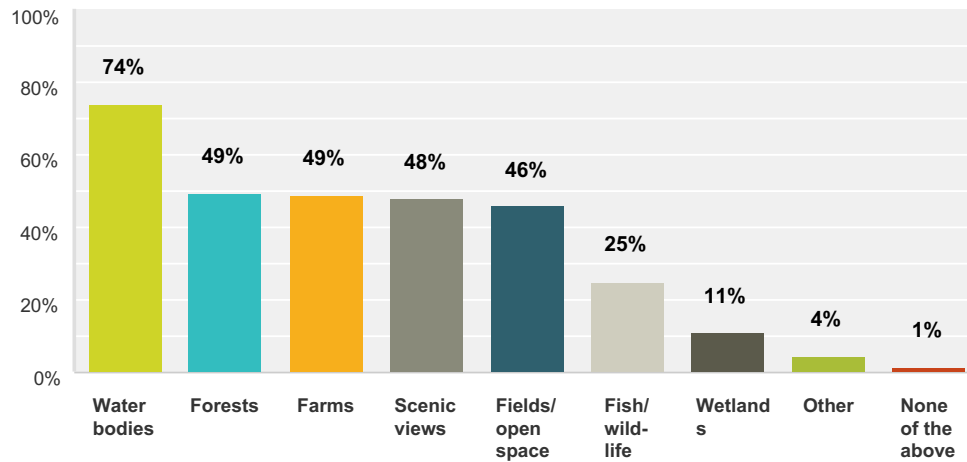
#	Other (please specify)	Date
1	Live on Lake Wickaboag	6/6/2017 10:53 AM
2	A lot of these places are not handicapped accessible so therefore a lot of the older people and handicapped veterans cannot visit them.	6/5/2017 1:19 PM
3	Old Cemetary on Coattage St.; Quaboag Plantation site; Auto road destroyed- No regulations/oversight (Lucy Stone Homesite/Coy Hill)	6/5/2017 12:40 PM
4	Not sure where access points are other than the one off Rt 67	6/5/2017 9:33 AM
5	Pamphlets/info on these places- and events- would be helpful	6/2/2017 12:06 PM
6	Town beach is an unfriendly place! Harbor master is an ass!	6/2/2017 10:18 AM

## 2017 West Brookfield Master Plan: Community Survey

7	Historic Sites on Foster Hill	5/30/2017 9:25 AM
8	Town beach needs upgrade work	5/25/2017 10:30 AM
9	Quabbin reservoir - monthly	5/15/2017 10:58 AM
10	walker homstead	5/11/2017 3:22 PM
11	Boat access needs improvement	5/11/2017 1:42 PM
12	Quaboag Historical Society Museum	5/11/2017 9:42 AM
13	(To be fair, we're VERY new to town)	5/5/2017 7:08 PM
14	enforce parking stickers at lake!	5/4/2017 11:56 AM
15	Lucy Stone Homesite is off the beaten path and could probably be marketed more. I know where the Army Corps dams are but haven't thought of visiting them in years. This might be an area for expansion for a picnic & hiking area as well as promoted as a location for winter activities, i.e. sledding.	4/20/2017 11:28 AM
16	Even canoed Quaboag River from Quaboag Pond, not enough support for this and similar.	4/14/2017 1:20 PM
17	I was born and have lived here for 30+ years and I have never been to Lucy Stone's homesite. This should be a focal point of the education system if it isn't already.	4/13/2017 9:33 PM
18	back of wendemuth	4/13/2017 8:30 PM

### Q19 What are your top (3) three most important natural features in West Brookfield? Select three (3).

Answered: 295 Skipped: 27



Answer Choices	Responses
Water bodies	74% 218
Forests	49% 146
Farms	49% 144
Scenic views	48% 141
Fields/open space	46% 136
Fish/ wild- life	25% 74
Wetlands	11% 33
Other	4% 13
None of the above	1% 4
<b>Total Respondents: 295</b>	

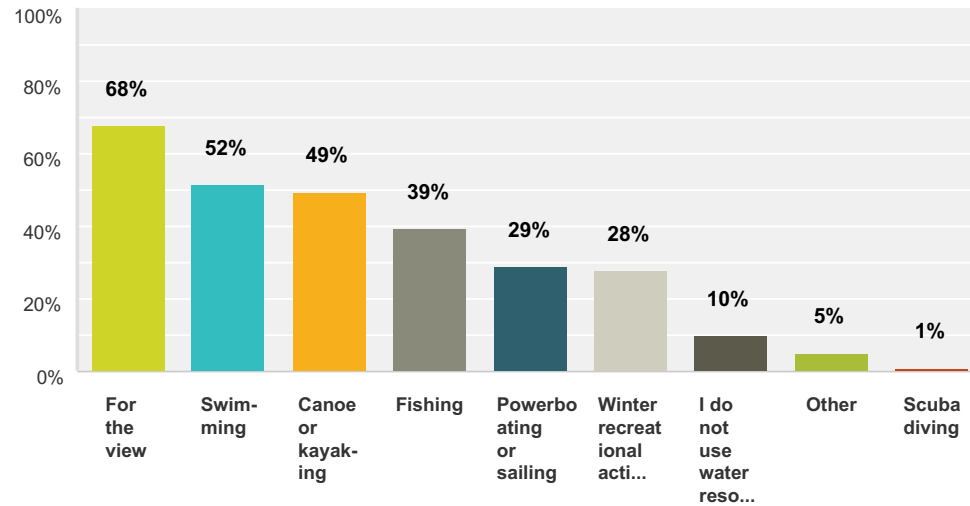
#	Other (please specify)	Date
1	Town Common	6/2/2017 12:08 PM
2	Town Common	6/2/2017 10:29 AM
3	Solar panels ruined the view of the river on RT 9 east heading out of town! Big mistake!!	5/29/2017 7:43 PM
4	All of the above are very important	5/25/2017 10:31 AM
5	Rock house reserve	5/22/2017 3:07 PM
6	All of these are just as important	5/11/2017 1:27 PM
7	The natural resources of West Brookfield are the primary reason I'm moving here	5/5/2017 8:11 PM
8	I loved looking at the river east of town. Tgat view was ruined by solar panels!	5/5/2017 6:05 AM
9	repeat: cut treess and brush so we can see the lake	5/4/2017 11:57 AM
10	Farms are privately owned and thereby not under Town purveyance - how are they "natural features"?	4/21/2017 11:05 AM

## 2017 West Brookfield Master Plan: Community Survey

11	Continue to pursue funding for Lake Wickaboag dredging project.	4/20/2017 11:29 AM
12	Not much vision in this survey, Quaboag River is certainly a water body. THINK MORE!	4/14/2017 1:22 PM
13	a nice quiet town	4/13/2017 6:19 PM

## Q20 How do you use the local water sources (e.g. Lake Wickaboag or any other water body in West Brookfield)? Check all that apply.

Answered: 295 Skipped: 27



Answer Choices	Responses
For the view	68% 201
Swim- ming	52% 152
Canoe or kayak- ing	49% 146
Fishing	39% 116
Powerboating or sailing	29% 86
Winter recreational activities	28% 82
I do not use water resources like lakes, ponds, streams in town.	10% 30
Other	5% 15
Scuba diving	1% 3
Total Respondents: 295	

#	Other (please specify)	Date
1	I used to sail, canoe, fish	6/5/2017 3:05 PM
2	Wickaboag is a gem! It is very valuable to the town.	6/2/2017 3:27 PM
3	-Water skiing! -Enjoy the skull teams from Eagle Hill -Are there any swimming lessons? Sailing lessons? Kayak? Life saving edu.? Sailing races? Water skiing lessons?	6/2/2017 12:08 PM
4	D	5/16/2017 5:29 PM
5	member Brookhaven Lake Association also	5/11/2017 3:23 PM
6	I live on the lake	5/11/2017 2:01 PM
7	The lake is what caused me to move here 30 years ago	5/11/2017 1:26 PM
8	Bird Watching	5/11/2017 9:44 AM

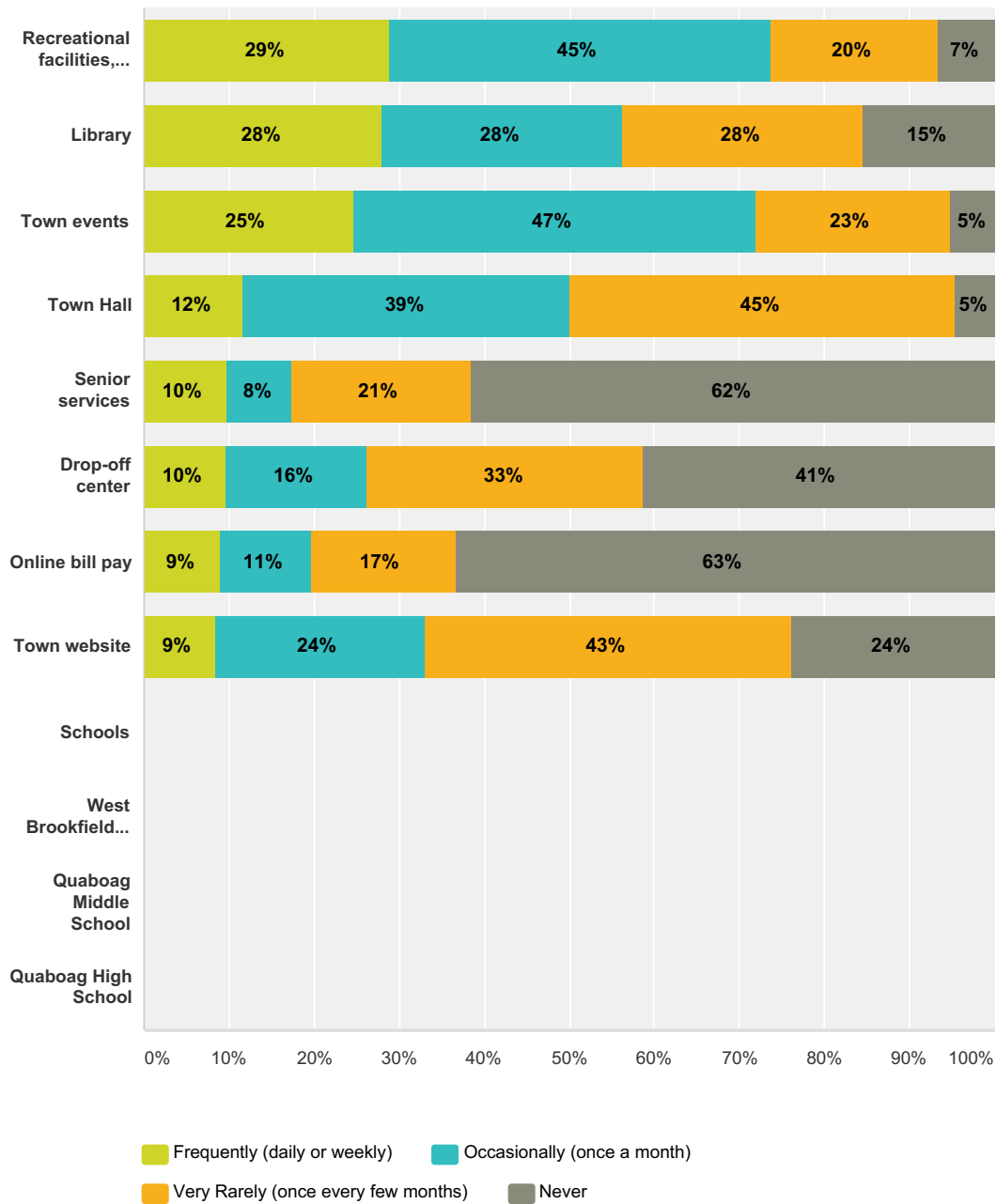


## 2017 West Brookfield Master Plan: Community Survey

9	Would like to see a sailing group on the lake	5/4/2017 8:42 PM
10	to view the lake is part of enjoying it!!	5/4/2017 11:57 AM
11	I live on the lake, but have not swam in years. The condition is horrible, the lake is filthy	5/1/2017 7:25 PM
12	ice fishing	5/1/2017 9:54 AM
13	the lake is very important to my family	4/19/2017 9:47 AM
14	Also belong to Brookhaven Lake Association	4/14/2017 6:57 PM
15	Scuba diving in a mud puddle (though a large one) is kind of funny. Also, would love to see speed limits actually enforced. 45mph is plenty fast enough with others using the lake.	4/14/2017 1:22 PM

## Q21 How often do you or your household use these town services and facilities?

Answered: 290 Skipped: 32



	Frequently (daily or weekly)	Occasionally (once a month)	Very Rarely (once every few months)	Never	Total	Weighted Average
Recreational facilities, parks and open spaces	29% 82	45% 128	20% 56	7% 19	285	2.04
Library	28% 80	28% 81	28% 81	15% 44	286	2.31
Town events	25% 70	47% 135	23% 65	5% 15	285	2.09

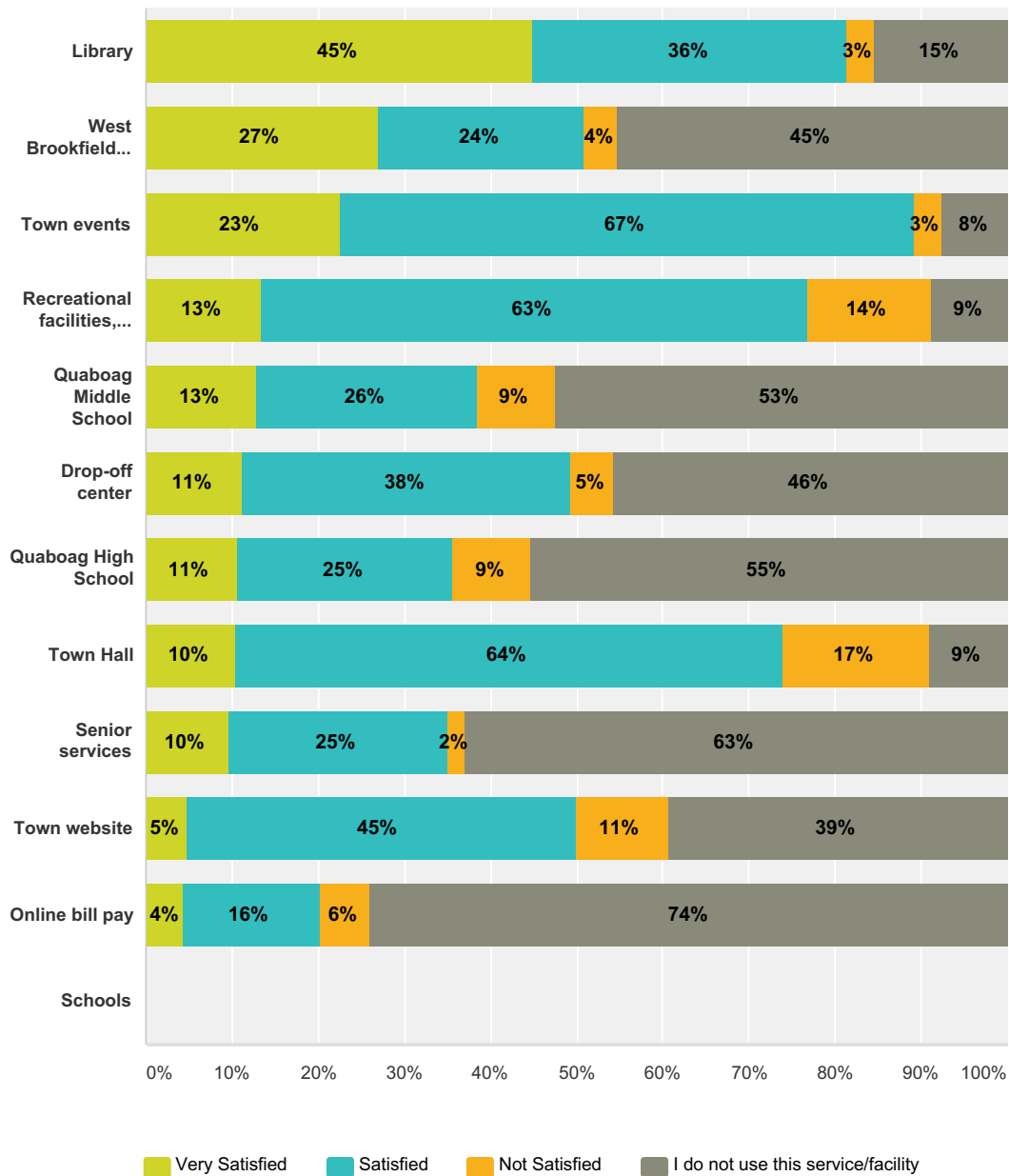
## 2017 West Brookfield Master Plan: Community Survey

Town Hall	<b>12%</b> 33	<b>39%</b> 110	<b>45%</b> 129	<b>5%</b> 13	285	2.43
Senior services	<b>10%</b> 28	<b>8%</b> 22	<b>21%</b> 60	<b>62%</b> 176	286	3.34
Drop-off center	<b>10%</b> 27	<b>16%</b> 46	<b>33%</b> 91	<b>41%</b> 115	279	3.05
Online bill pay	<b>9%</b> 25	<b>11%</b> 29	<b>17%</b> 47	<b>63%</b> 174	275	3.35
Town website	<b>9%</b> 24	<b>24%</b> 69	<b>43%</b> 122	<b>24%</b> 67	282	2.82
Schools	<b>0%</b> 0	<b>0%</b> 0	<b>0%</b> 0	<b>0%</b> 0	0	0.00
West Brookfield Elementary School	<b>0%</b> 0	<b>0%</b> 0	<b>0%</b> 0	<b>0%</b> 0	0	0.00
Quaboag Middle School	<b>0%</b> 0	<b>0%</b> 0	<b>0%</b> 0	<b>0%</b> 0	0	0.00
Quaboag High School	<b>0%</b> 0	<b>0%</b> 0	<b>0%</b> 0	<b>0%</b> 0	0	0.00

#	Other (please specify)	Date
1	For online bill pay, are you talking about town bills? If so, never. Does it exist?	6/2/2017 3:33 PM
2	-Have not had success using online bill pay -Cable TV location station: does it exist?	6/2/2017 12:12 PM
3	Town Hall hours are not accommodating for those that work.	5/29/2017 7:54 PM
4	Enjoy Town Events	5/22/2017 10:37 AM
5	Senior Center needs to have proper staff at center	5/15/2017 11:54 AM
6	(Again, we likely would make use of many of the services in the future.)	5/5/2017 7:13 PM
7	town website doesn't even seem to ever be update, e.g. no voting results on there this week...	5/4/2017 12:04 PM
8	Much can be done to improve the services provided by the Town Hall. Hours of operation are inconsistent and need to be addressed by the Select Board. Residents often complain of making trips to the Town Hall only to find the services unavailable or closed. Tax Collector's Office is disfunctional and needs to be addressed.	4/20/2017 11:42 AM
9	Town events are rare...	4/18/2017 10:42 AM
10	What is the drop off center?	4/14/2017 7:12 PM
11	What is a drop-off center?	4/14/2017 1:30 PM

## Q22 How satisfied are you with the town services and facilities?

Answered: 289 Skipped: 33



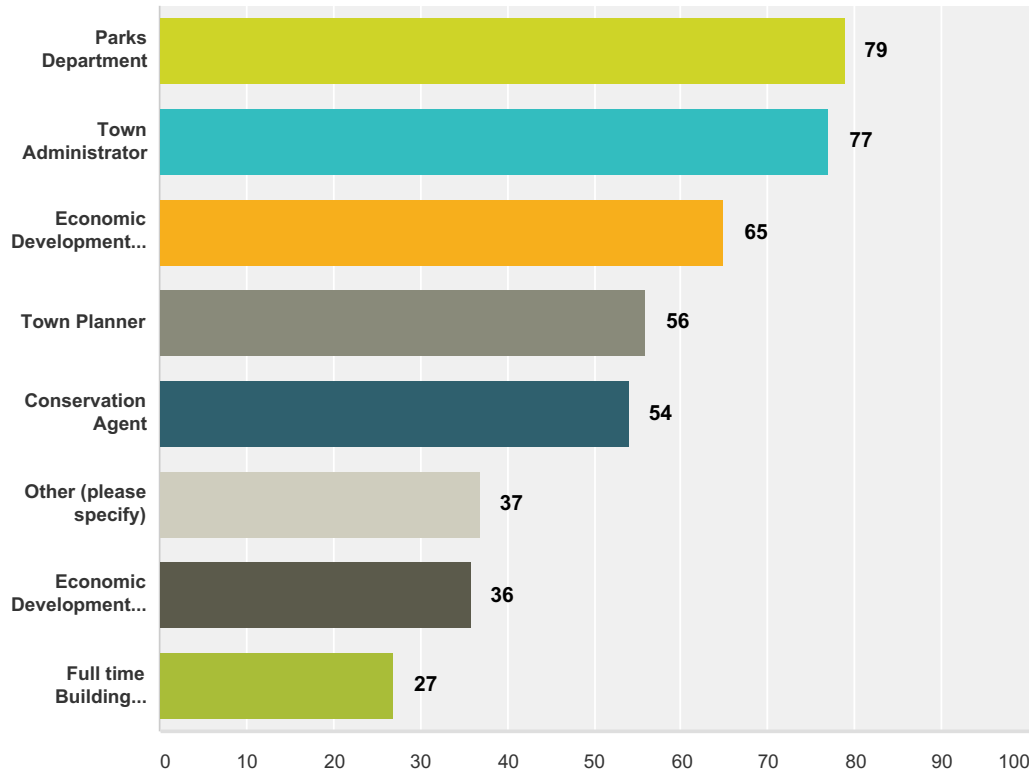
	Very Satisfied	Satisfied	Not Satisfied	I do not use this service/facility	Total	Weighted Average
Library	45% 128	36% 104	3% 9	15% 44	285	1.89
West Brookfield Elementary School	27% 76	24% 67	4% 11	45% 127	281	2.67
Town events	23% 63	67% 186	3% 9	8% 21	279	1.96
Recreational facilities, parks and open spaces	13% 38	63% 179	14% 41	9% 25	283	2.19

## 2017 West Brookfield Master Plan: Community Survey

Quaboag Middle School	<b>13%</b> 36	<b>26%</b> 72	<b>9%</b> 25	<b>53%</b> 147	280	3.01
Drop-off center	<b>11%</b> 31	<b>38%</b> 106	<b>5%</b> 14	<b>46%</b> 127	278	2.85
Quaboag High School	<b>11%</b> 30	<b>25%</b> 70	<b>9%</b> 25	<b>55%</b> 155	280	3.09
Town Hall	<b>10%</b> 29	<b>64%</b> 178	<b>17%</b> 48	<b>9%</b> 25	280	2.25
Senior services	<b>10%</b> 27	<b>25%</b> 72	<b>2%</b> 6	<b>63%</b> 178	283	3.18
Town website	<b>5%</b> 13	<b>45%</b> 124	<b>11%</b> 30	<b>39%</b> 108	275	2.85
Online bill pay	<b>4%</b> 12	<b>16%</b> 44	<b>6%</b> 16	<b>74%</b> 204	276	3.49
Schools	<b>0%</b> 0	<b>0%</b> 0	<b>0%</b> 0	<b>0%</b> 0	0	0.00

**Q23 What municipal services or facilities do you feel the town needs but does not currently provide? Choose all that apply.**

Answered: 203 Skipped: 119



Answer Choices	Responses
Parks Department	38.92% 79
Town Administrator	37.93% 77
Economic Development Committee	32.02% 65
Town Planner	27.59% 56
Conservation Agent	26.60% 54
Other (please specify)	18.23% 37
Economic Development Coordinator	17.73% 36
Full time Building Inspector	13.30% 27
<b>Total Respondents: 203</b>	

#	Other (please specify)	Date
1	We DO NOT NEED more people on the payroll!!!	6/5/2017 2:50 PM
2	Town Sewage	6/2/2017 2:27 PM
3	-summer jobs coordinator for students -different cable companies to have so you have a choice	6/2/2017 12:12 PM
4	Town Administrator: Perhaps under the right circumstances	6/2/2017 9:55 AM

## 2017 West Brookfield Master Plan: Community Survey

5	There are more than enough Town "Offices".	5/30/2017 9:38 AM
6	Adding service cost money. Unless it can be justified... We are overspending now!	5/29/2017 7:54 PM
7	Do not know enough about this topic.	5/29/2017 7:36 PM
8	None	5/25/2017 12:34 PM
9	Unknown	5/24/2017 3:05 PM
10	cultural development group	5/20/2017 11:32 AM
11	None	5/15/2017 11:08 AM
12	none	5/15/2017 10:41 AM
13	town sewage	5/15/2017 10:14 AM
14	no current opinion	5/11/2017 3:28 PM
15	Why do we need to pay more people	5/11/2017 2:05 PM
16	We need somebody in charge of communications infrastructure, such as Internet and cell phones.	5/5/2017 8:19 PM
17	Paramedic level ambulance service.	5/5/2017 7:47 AM
18	public sewage	5/4/2017 8:48 PM
19	Transfer station for all kinds of household waste & construction waste	5/4/2017 3:29 PM
20	Human Resource Person	5/1/2017 9:58 AM
21	the administrator idea is extremely stupid	4/28/2017 12:41 PM
22	Part Time Police Chief, additonal full time police officers	4/25/2017 8:49 AM
23	More resorces shoulld be given to Fire and Ambulance as given to Police and Infustructure	4/24/2017 5:47 PM
24	Better Excise Tax collection procedures	4/22/2017 10:02 PM
25	Drop off center should have recycling	4/20/2017 1:37 PM
26	We need a Town Administrator! The Town should also consider changing the charter of the Water Department and bringing it under the control of a Town Public Works Department to include the Highway Department.	4/20/2017 11:42 AM
27	Too soon to tell if economic dev needed or desired	4/19/2017 4:56 PM
28	Town on tight budget.	4/18/2017 9:02 AM
29	How about getting the current employees to be in their offices at their posted work times. Too many trips to town hall and no one has shown up unto an hour after posted opening time.	4/15/2017 5:12 PM
30	I feel they should be providing for the Ambulance Service, which they haven't in years.	4/15/2017 4:28 PM
31	town needs to keep costs (taxes) down, no more staff	4/15/2017 9:32 AM
32	All these administrative positions add overhead without and real return on investment. I've lived in other towns with these kind of positions and it was a complete waste; everything was done in isolation without input from the town.	4/14/2017 1:30 PM
33	Too many already	4/14/2017 9:59 AM
34	Animal control	4/14/2017 1:28 AM
35	Recreational Department that actually runs all youth sports and rec programs.	4/13/2017 9:31 PM
36	None of the above	4/13/2017 5:07 PM
37	none of above	4/13/2017 3:40 PM

## Q24 What would you improve about the library?

Answered: 129 Skipped: 193

#	Responses	Date
1	<b>No improvement needed</b> Nothing- love the library!	6/6/2017 11:11 AM
2	<b>No improvement needed</b> Nothing	6/6/2017 10:40 AM
3	<b>No improvement needed</b> Nothing	6/6/2017 10:27 AM
4	<b>Books, programs, resource</b> We need a bigger selection of adult books.	6/5/2017 2:50 PM
5	<b>No improvement needed</b> I like it as is.	6/5/2017 2:15 PM
6	<b>Books, programs, resource</b> New elevator Color copy machine	6/5/2017 2:07 PM
7	<b>Books, programs, resource</b> New elevator, color-copy machine	6/5/2017 1:49 PM
8	<b>Hours</b> Additional hours of operation.	6/5/2017 1:21 PM
9	<b>Hours</b> 1. Sunday hours (Seasonally) 2. Establish remote location for large (___?) (upper Town Hall?)	6/5/2017 12:48 PM
10	<b>No improvement needed</b> They do a great job!	6/5/2017 9:49 AM
11	<b>Books, programs, resource</b> Need more non-fiction adult books and computers	6/2/2017 4:07 PM
12	<b>Funding</b> Give them a larger budget for purchasing books and better salaries for staff and extend hours of operation	6/2/2017 3:54 PM
13	<b>Funding</b> <b>Hours</b> Brouide sufficient funding for more open hours. Be sure it alway remans cw/mars certified.	6/2/2017 3:33 PM
14	<b>No improvement needed</b> 0	6/2/2017 2:44 PM
15	<b>No improvement needed</b> Nothing	6/2/2017 2:27 PM
16	<b>Other</b> The last director was super - we need another director that is creative and provides lectures, kid programs, teen programs, etc.	6/2/2017 1:05 PM
17	<b>No improvement needed</b> Nothing	6/2/2017 12:39 PM
18	<b>Books, programs, resource</b> Better computers	6/2/2017 12:31 PM
19	<b>Hours</b> I very much like and enjoy the library - more open hours? I know funding is needed but the library is a great resource for all.	6/2/2017 12:19 PM
20	<b>No improvement needed</b> A++ already!	6/2/2017 12:12 PM
21	<b>No improvement needed</b> nothing!	6/2/2017 11:43 AM
22	<b>No improvement needed</b> 0	6/2/2017 11:09 AM
23	<b>Books, programs, resource</b> New elevator. Color copy machine.	6/2/2017 10:56 AM
24	<b>Other</b> Attempt to limit turnover in leadership	6/2/2017 10:53 AM
25	<b>Hours</b> More books! More hours.	6/2/2017 10:20 AM
26	<b>Other</b> Silence	6/2/2017 10:07 AM
27	<b>Hours</b> more budget and longer hours	6/2/2017 9:50 AM
28	<b>Hours</b> open later on saturdays	6/2/2017 9:36 AM
29	<b>No improvement needed</b> N/A	6/2/2017 9:26 AM
30	<b>Books, programs, resource</b> <b>Funding</b> In the year 2017 the sum total of Mankind's knowledge is available at the click of a mouse. If any Government Subsidy of "Access" to high speed internet is to be made, it should be taken directly from the monies allotted to the Library.	5/30/2017 9:38 AM
31	<b>Hours</b> open on Fridays, also	5/29/2017 8:54 PM
32	<b>No improvement needed</b> They do a great job! Very satisfied.	5/29/2017 7:36 PM



## 2017 West Brookfield Master Plan: Community Survey

33	<b>No improvement needed</b> nothing	5/28/2017 9:41 AM
34	<b>No improvement needed</b> Library is fine	5/25/2017 12:34 PM
35	<b>No improvement needed</b> Nothing - they are Great.	5/25/2017 12:19 PM
36	<b>Hours</b> the hours open	5/25/2017 12:01 PM
37	<b>No improvement needed</b> n/a	5/25/2017 10:34 AM
38	<b>Hours</b> Increase funding for opening more days	5/24/2017 8:17 PM
39	<b>No improvement needed</b> Our library is great! I wouldn't want to lose hours or staff.	5/24/2017 3:05 PM
40	<b>Books, programs, resource</b> Holdings, especially technical reference materials and technical journals. Direct internet access to these materials is a suitable alternative.	5/23/2017 12:02 PM
41	<b>Hours</b> More financial support to increase hours open & retain staff	5/22/2017 10:57 AM
42	<b>Books, programs, resource</b> More programs	5/22/2017 10:37 AM
43	<b>Other</b> Update	5/22/2017 10:25 AM
44	<b>No improvement needed</b> nothing	5/22/2017 9:52 AM
45	<b>Books, programs, resource</b> just to expand its collection	5/20/2017 11:32 AM
46	<b>Hours</b> Full-time library. Make it so students can use it library, afternoon, evenings, and saturdays.	5/15/2017 11:54 AM
47	<b>Books, programs, resource</b> Great programs for kids and adults. Best in the area. But needs to add more current childrens and adult books.	5/15/2017 11:44 AM
48	<b>Physical changes</b> Building Maintenance	5/15/2017 11:20 AM
49	<b>Books, programs, resource</b> less youth oriented programs	5/15/2017 11:04 AM
50	<b>Hours</b> Change hours: keep open until 8pm Mon-Fri 9-12, 3-8pm Sat.- no change	5/15/2017 10:56 AM
51	<b>No improvement needed</b> nothing - we love it!	5/15/2017 10:41 AM
52	<b>Hours</b> hours of operation	5/15/2017 10:26 AM
53	<b>Hours</b> Hours, innovative borrowing programs (i.e. cake pans)	5/13/2017 3:49 PM
54	<b>No improvement needed</b> pleased with library services	5/11/2017 4:38 PM
55	<b>Hours</b> open longer hours	5/11/2017 4:10 PM
56	<b>Physical changes</b> outside patio area	5/11/2017 3:53 PM
57	<b>Books, programs, resource</b> <b>Hours</b> longer hours, better lighting, more cultural events	5/11/2017 3:28 PM
58	<b>Hours</b> open more often	5/11/2017 2:05 PM
59	<b>Books, programs, resource</b> Newer books	5/11/2017 1:57 PM
60	<b>No improvement needed</b> Nothing is needed	5/11/2017 1:45 PM
61	<b>Books, programs, resource</b> nonfiction catalog	5/11/2017 1:39 PM
62	<b>Funding</b> good financial support	5/11/2017 1:27 PM
63	<b>Funding</b> Allotment of greater funding to allow it to be open more often	5/11/2017 11:58 AM
64	<b>Funding</b> increasing budget so the staff can benefit from an annual pay raise	5/11/2017 11:10 AM
65	<b>Books, programs, resource</b> More new books	5/11/2017 10:37 AM
66	<b>Funding</b> I know the town budget is limited and I think without more money there can't be more improvements	5/11/2017 10:28 AM
67	<b>Physical changes</b> Make it bigger! We are lucky to have such a good one	5/9/2017 3:49 PM
68	<b>Hours</b> Hours	5/9/2017 3:40 PM
69	<b>Books, programs, resource</b> Maybe a wider variety of adult programs or even young adult, like just out of high school, etc.	5/9/2017 1:52 PM
70	<b>Hours</b> More consistent hours	5/9/2017 1:36 PM
71	<b>Physical changes</b> better parking	5/6/2017 11:55 AM

## 2017 West Brookfield Master Plan: Community Survey

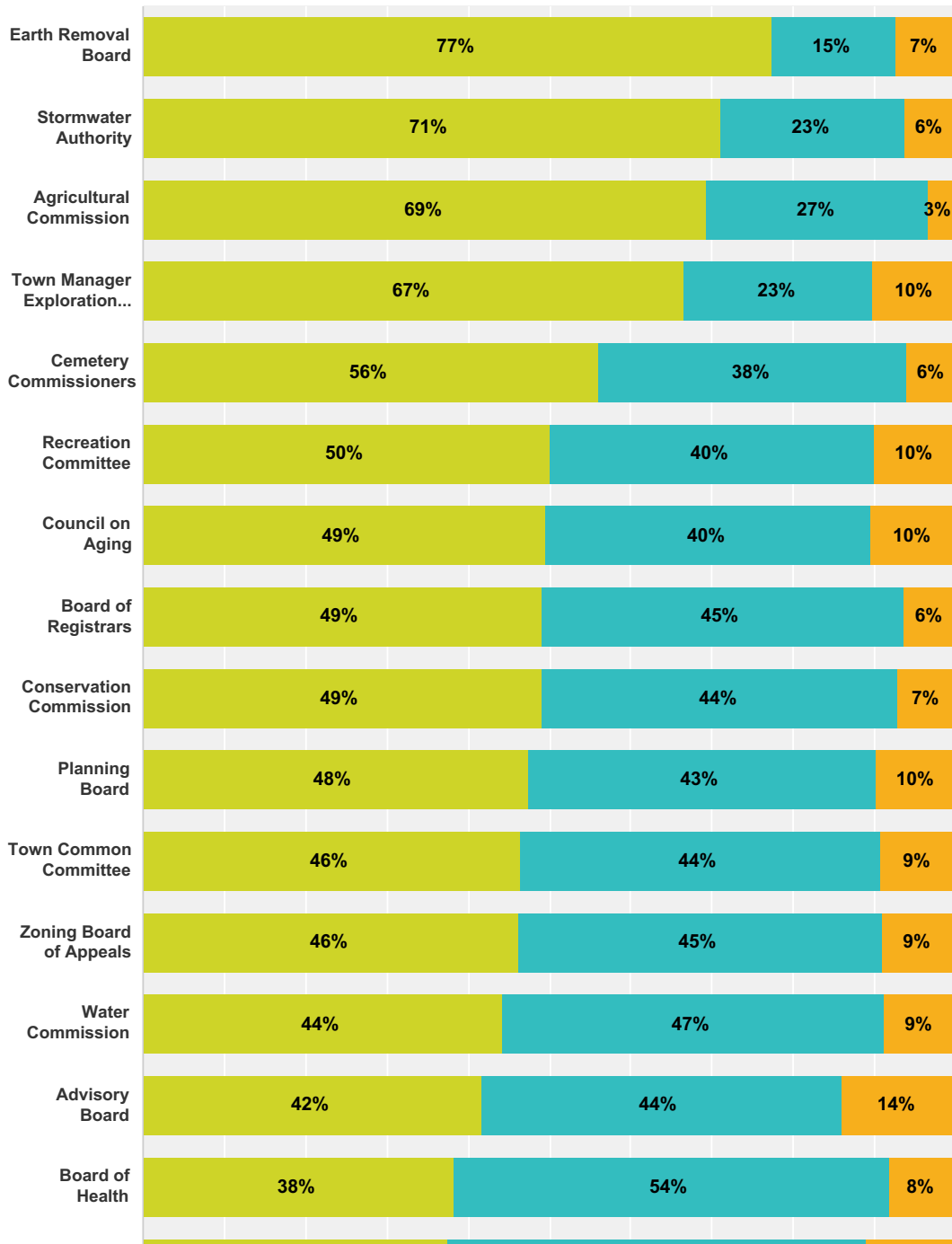
72	<b>No improvement needed</b> Nothing	5/6/2017 9:05 AM
73	<b>Hours</b> Hours	5/6/2017 6:33 AM
74	<b>Books, programs, resource</b> Make it easier to use small rooms for meetings and functions	5/5/2017 8:19 PM
75	<b>Hours</b> Better hours	5/5/2017 1:30 PM
76	<b>Other</b> what is going in at the Library. to me it is out of sight out of mind.	5/5/2017 1:26 PM
77	<b>Hours</b> Close	5/5/2017 7:47 AM
78	<b>No improvement needed</b> N/A	5/3/2017 11:31 AM
79	<b>No improvement needed</b> Nothing	5/1/2017 7:28 PM
80	<b>Books, programs, resource</b> More frequent and more diverse programs.	5/1/2017 5:48 PM
81	<b>Books, programs, resource</b> <b>Hours</b> hours of operations and events for kids	5/1/2017 11:49 AM
82	<b>Books, programs, resource</b> Hands-on computer education	4/30/2017 7:17 PM
83	<b>Other</b> should have survey concerning what library services and materials should be available to community and focus on those things	4/28/2017 12:41 PM
84	<b>Hours</b> <b>Physical changes</b> Add small study rooms somewhere. Better Wi-Fi. Open more.	4/26/2017 4:08 PM
85	<b>No improvement needed</b> I love it already.	4/25/2017 6:58 PM
86	<b>No improvement needed</b> Nothing, they do a wonderful job	4/25/2017 8:49 AM
87	<b>Hours</b> More hours.	4/23/2017 10:34 AM
88	<b>Books, programs, resource</b> Please modernize. Very limited.	4/21/2017 6:10 PM
89	<b>No improvement needed</b> The library is a great resource to the town. There is nothing that I can suggest to improve it.	4/21/2017 12:49 PM
90	<b>No improvement needed</b> Nothing	4/21/2017 12:31 PM
91	<b>No improvement needed</b> Of ALL Town provided facilities/buildings, this is the best run, best used, best resource for the money provided by my tax dollars.	4/21/2017 11:15 AM
92	<b>Hours</b> Hours of use.	4/21/2017 9:40 AM
93	<b>No improvement needed</b> I like the library. The staff is friendly and helpful. My son (in college) uses it often.	4/20/2017 1:37 PM
94	<b>No improvement needed</b> Although I don't utilize the library I hear nothing but positive things about the library and its staff.	4/20/2017 11:42 AM
95	<b>Books, programs, resource</b> youth programs	4/19/2017 8:01 PM
96	<b>Hours</b> Not much. Maybe more hours...	4/19/2017 4:56 PM
97	<b>Physical changes</b> events parking	4/19/2017 4:34 PM
98	<b>No improvement needed</b> Satisfied with current services	4/19/2017 11:17 AM
99	<b>No improvement needed</b> I haven't been to the library in a long time.	4/18/2017 8:07 PM
100	<b>No improvement needed</b> Nothing, it's wonderful!	4/18/2017 2:22 PM
101	<b>Physical changes</b> The library is a wonderful resource but could use a facelift inside, particularly in the children's area (basement).	4/18/2017 12:56 PM
102	<b>Books, programs, resource</b> Use the Library to help in conjunction with the town whenever planning town / community events. This also applies to the Senior center...	4/18/2017 10:42 AM
103	<b>Hours</b> Hours.	4/17/2017 4:49 PM
104	<b>No improvement needed</b> Nothing	4/17/2017 9:34 AM
105	<b>No improvement needed</b> I love it as it is.	4/17/2017 8:05 AM
106	<b>Hours</b> Friday hours would be welcome.	4/16/2017 9:50 AM
107	<b>Hours</b> Have more hours open	4/15/2017 7:27 PM
108	<b>No improvement needed</b> N/A	4/15/2017 5:18 PM

## 2017 West Brookfield Master Plan: Community Survey

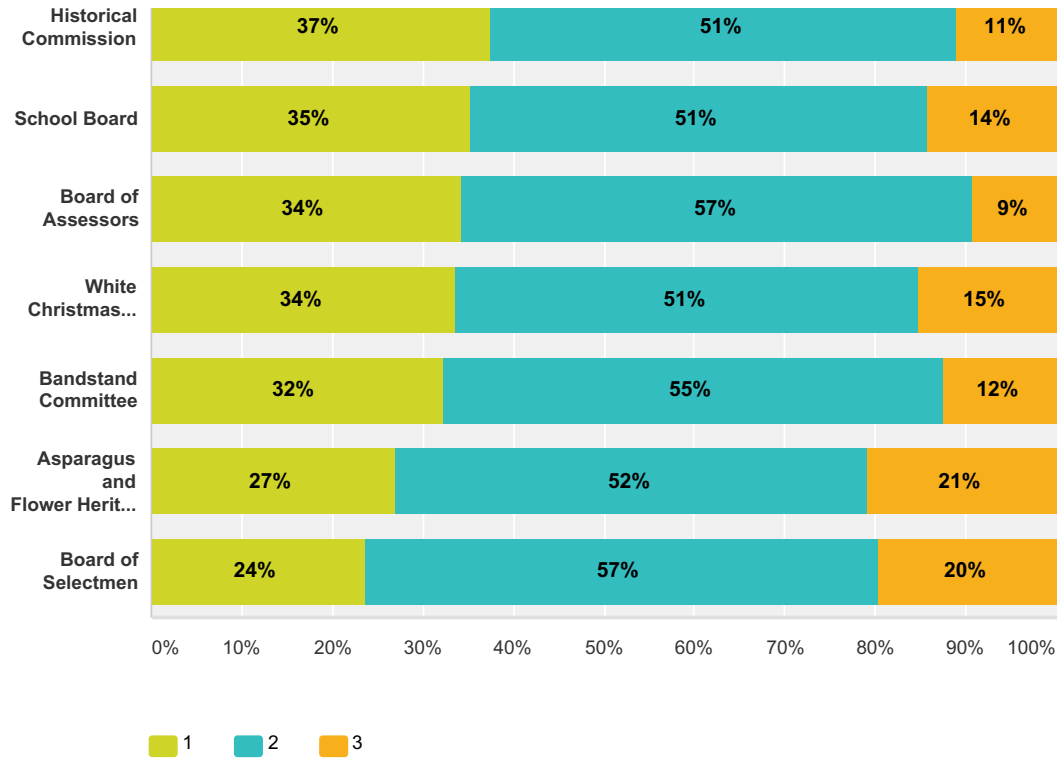
109	<b>No improvement needed</b> Nothing, it was fixed several years back, should be all set for some time.	4/15/2017 4:28 PM
110	<b>Hours</b> We need more open hours please	4/14/2017 8:43 PM
111	<b>No improvement needed</b> Nothing	4/14/2017 5:46 PM
112	<b>No improvement needed</b> Nothing	4/14/2017 3:36 PM
113	<b>No improvement needed</b> Nothing!	4/14/2017 1:45 PM
114	<b>Hours</b> Later hours more often would be nice	4/14/2017 1:43 PM
115	<b>Books, programs, resource</b> <b>Hours</b> Better hours, more service to adults.	4/14/2017 1:30 PM
116	<b>Hours</b> extend operating hours through automation, keyless entry for town members to access any time day or night. Security cameras to monitor it and have the police check on it when town members are in past 10.	4/14/2017 11:28 AM
117	<b>Physical changes</b> Enlarge it. You	4/14/2017 10:09 AM
118	<b>No improvement needed</b> works fine, don't fix it.	4/14/2017 9:59 AM
119	<b>Hours</b> Friday hours.	4/14/2017 1:28 AM
120	<b>Funding</b> Less employees to ease the cost to the town.	4/13/2017 9:31 PM
121	<b>Hours</b> Monday hours	4/13/2017 9:16 PM
122	<b>Physical changes</b> Update the building. Make the children's section more inviting, brighter. The librarians are wonderful.	4/13/2017 9:02 PM
123	<b>Physical changes</b> it needs to be bigger. isnt there a different building near the center it can expand in?	4/13/2017 8:37 PM
124	<b>Funding</b> Higher pay for librarians--they are great!	4/13/2017 8:10 PM
125	<b>No improvement needed</b> Not much	4/13/2017 7:55 PM
126	<b>No improvement needed</b> nothing.	4/13/2017 7:41 PM
127	<b>Books, programs, resource</b> <b>Hours</b> Opening hours during school vacation. More unique programming.	4/13/2017 7:20 PM
128	<b>No improvement needed</b> nothing	4/13/2017 3:40 PM
129	<b>Funding</b> <b>Hours</b> More funding. The library should be open daily for all residents, especially students.	4/12/2017 7:51 PM

**Q25 On a scale of 1 to 3, please rate your familiarity with what the following Boards and Committees purpose and functions are:**  
**1 = I do not know anything about this Board/Committee    2 = I have a good understanding (from Town Meeting or occasional communication)    3 = I talk with other residents about this frequently; follow agendas; etc.**

Answered: 278 Skipped: 44



## 2017 West Brookfield Master Plan: Community Survey



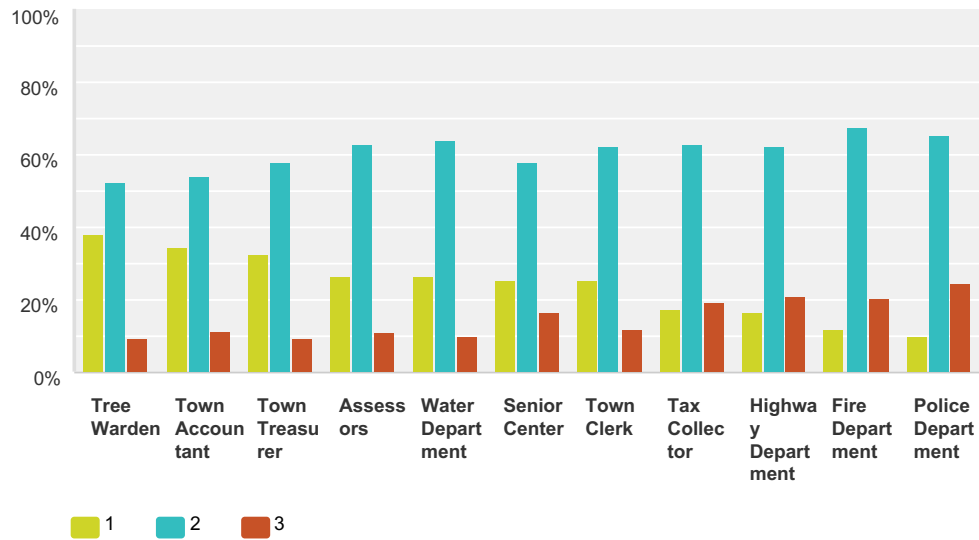
	1	2	3	Total	Weighted Average
Earth Removal Board	77% 208	15% 41	7% 20	269	1.30
Stormwater Authority	71% 192	23% 61	6% 17	270	1.35
Agricultural Commission	69% 187	27% 74	3% 9	270	1.34
Town Manager Exploration Committee	67% 177	23% 62	10% 27	266	1.44
Cemetery Commissioners	56% 151	38% 102	6% 16	269	1.50
Recreation Committee	50% 135	40% 107	10% 27	269	1.60
Council on Aging	49% 132	40% 107	10% 28	267	1.61
Board of Registrars	49% 131	45% 119	6% 17	267	1.57
Conservation Commission	49% 131	44% 117	7% 19	267	1.58
Planning Board	48% 127	43% 114	10% 26	267	1.62
Town Common Committee	46% 126	44% 120	9% 25	271	1.63
Zoning Board of Appeals	46% 124	45% 120	9% 24	268	1.63
Water Commission	44% 120	47% 127	9% 24	271	1.65

## 2017 West Brookfield Master Plan: Community Survey

Advisory Board	<b>42%</b> 112	<b>44%</b> 119	<b>14%</b> 38	269	1.72
Board of Health	<b>38%</b> 104	<b>54%</b> 145	<b>8%</b> 22	271	1.70
Historical Commission	<b>37%</b> 101	<b>51%</b> 139	<b>11%</b> 30	270	1.74
School Board	<b>35%</b> 94	<b>51%</b> 135	<b>14%</b> 38	267	1.79
Board of Assessors	<b>34%</b> 92	<b>57%</b> 152	<b>9%</b> 25	269	1.75
White Christmas Committee	<b>34%</b> 92	<b>51%</b> 140	<b>15%</b> 42	274	1.82
Bandstand Committee	<b>32%</b> 89	<b>55%</b> 152	<b>12%</b> 34	275	1.80
Asparagus and Flower Heritage Festival Committee	<b>27%</b> 74	<b>52%</b> 143	<b>21%</b> 57	274	1.94
Board of Selectmen	<b>24%</b> 64	<b>57%</b> 153	<b>20%</b> 53	270	1.96

**Q26 On a scale of 1 to 3, please rate your familiarity with what the following Town services or departments' purpose and functions are: 1 = I do not know anything about this Board/Committee 2 = I have a good understanding (from Town Meeting or occasional communication) 3 = I talk with other residents about this frequently; follow agendas; etc.**

Answered: 282 Skipped: 40



	1	2	3	Total	Weighted Average
Tree Warden	38% 103	53% 143	10% 26	272	1.72
Town Accountant	34% 93	54% 147	11% 31	271	1.77
Town Treasurer	33% 89	58% 158	10% 26	273	1.77
Assessors	26% 72	63% 172	11% 30	274	1.85
Water Department	26% 72	64% 175	10% 27	274	1.84
Senior Center	25% 70	58% 161	17% 46	277	1.91
Town Clerk	25% 70	63% 172	12% 33	275	1.87
Tax Collector	17% 48	63% 175	19% 54	277	2.02
Highway Department	16% 45	63% 173	21% 58	276	2.05

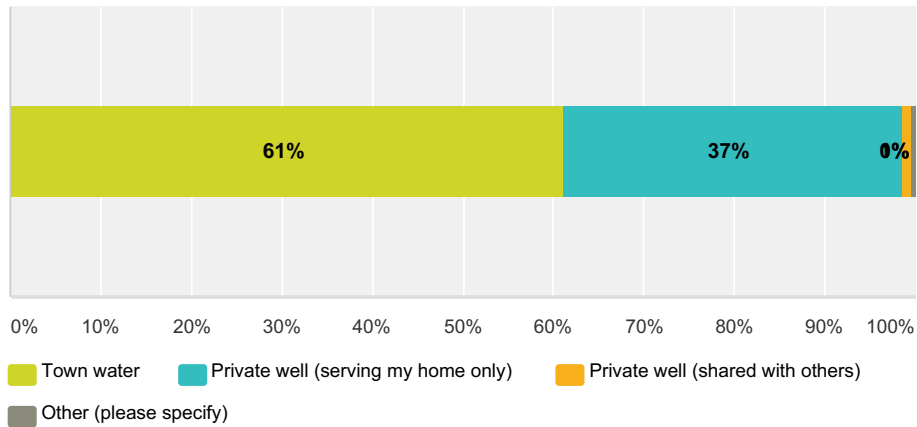
## 2017 West Brookfield Master Plan: Community Survey

Fire Department	<b>12%</b> 33	<b>68%</b> 187	<b>21%</b> 57	277	2.09
Police Department	<b>10%</b> 28	<b>65%</b> 182	<b>24%</b> 68	278	2.14



## Q27 Where do you get your water?

Answered: 286 Skipped: 36

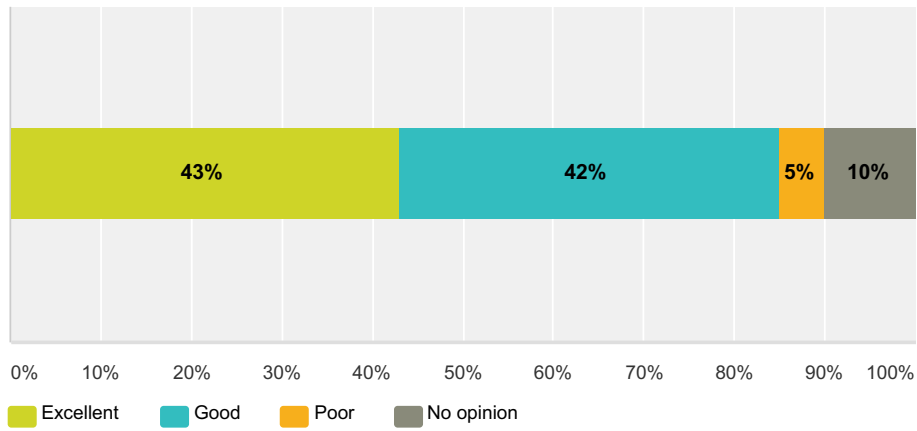


Answer Choices	Responses	
Town water	61%	175
Private well (serving my home only)	37%	107
Private well (shared with others)	1%	3
Other (please specify)	0%	1
<b>Total</b>		<b>286</b>

#	Other (please specify)	Date
1	I live at 29 E. Main - I think it's town water	5/11/2017 11:40 AM

## Q28 For Town water users, please rate your satisfaction

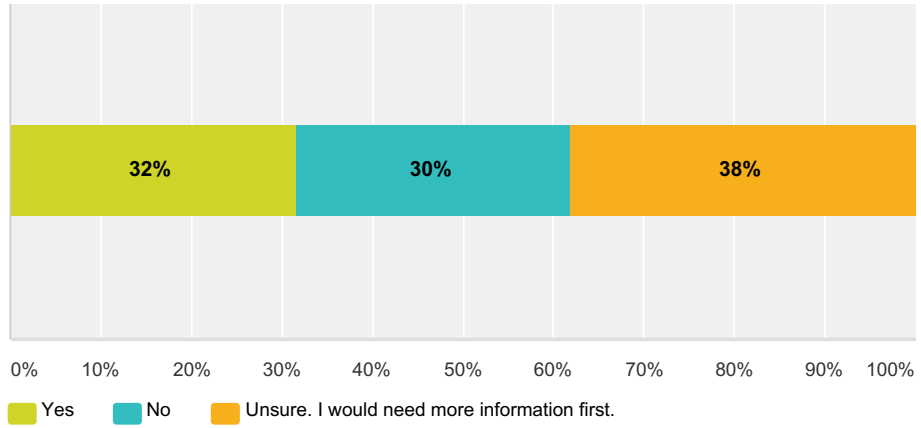
Answered: 200 Skipped: 122



Answer Choices	Responses	
Excellent	43%	86
Good	42%	84
Poor	5%	10
No opinion	10%	20
<b>Total</b>		<b>200</b>

## Q29 For private well users, if Town water became available in your neighborhood would you ever consider connecting?

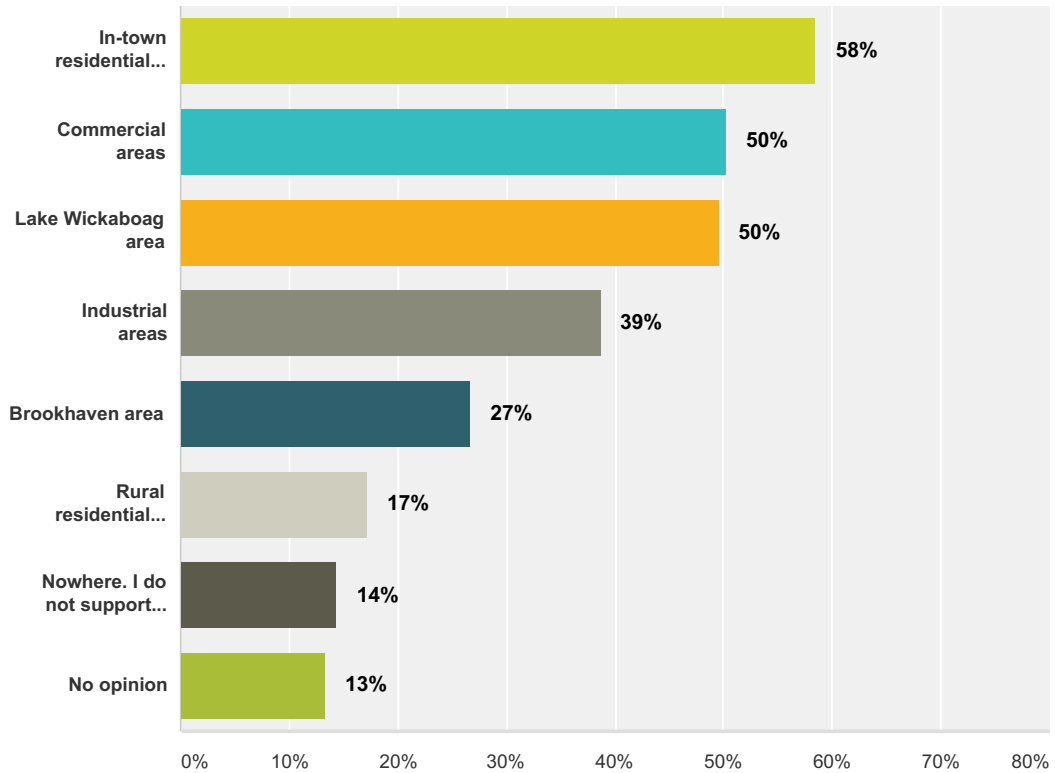
Answered: 126 Skipped: 196



Answer Choices	Responses	
Yes	32%	40
No	30%	38
Unsure. I would need more information first.	38%	48
<b>Total</b>		<b>126</b>

**Q30 If the Town were to consider developing a sewer system to support future development and protect water quality, what parts of town should be served by a potential sewer system? Check all that apply.**

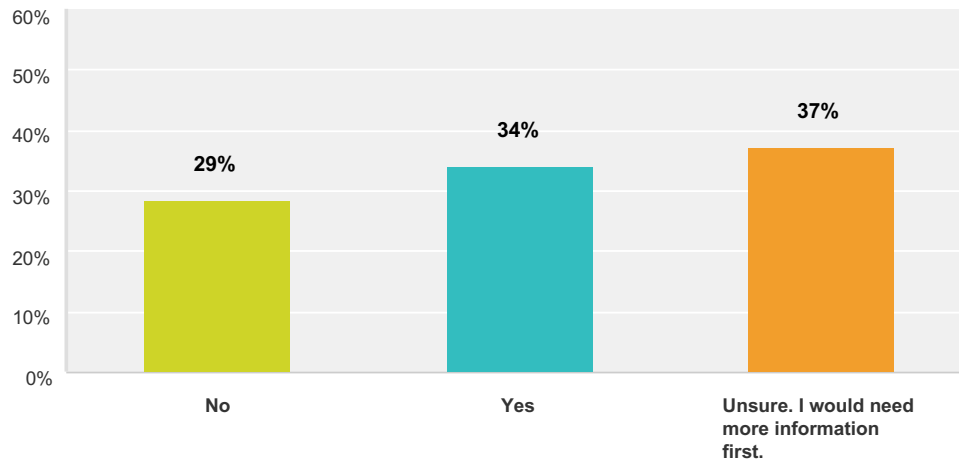
Answered: 284 Skipped: 38



Answer Choices	Responses	
In-town residential neighborhoods	58%	166
Commercial areas	50%	143
Lake Wickaboag area	50%	141
Industrial areas	39%	110
Brookhaven area	27%	76
Rural residential neighborhoods	17%	49
Nowhere. I do not support sewer-service.	14%	41
No opinion	13%	38
Total Respondents: 284		

**Q31 If public sewer were available, would you be interested in tying in for a fee or special assessment?**

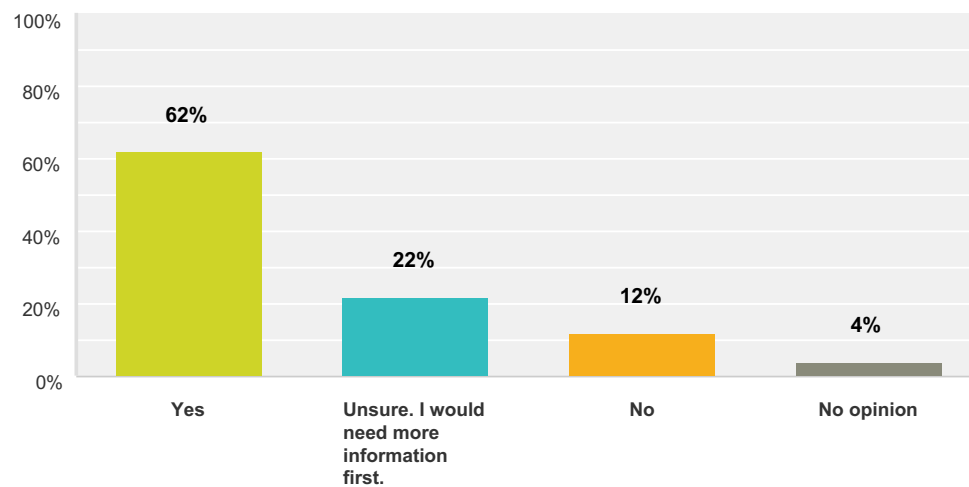
Answered: 280 Skipped: 42



Answer Choices	Responses	
No	29%	80
Yes	34%	96
Unsure. I would need more information first.	37%	104
<b>Total</b>		<b>280</b>

**Q32 The West Brookfield Police and Fire Departments are currently housed in small spaces in the Town Hall. The conditions of these facilities are generally considered outdated, unsafe, and inadequate for present-day law enforcement and emergency service operations. Do you agree with the assessment that these departments need expansion, relocation, new facilities, and/or another strategy such as regionalization?**

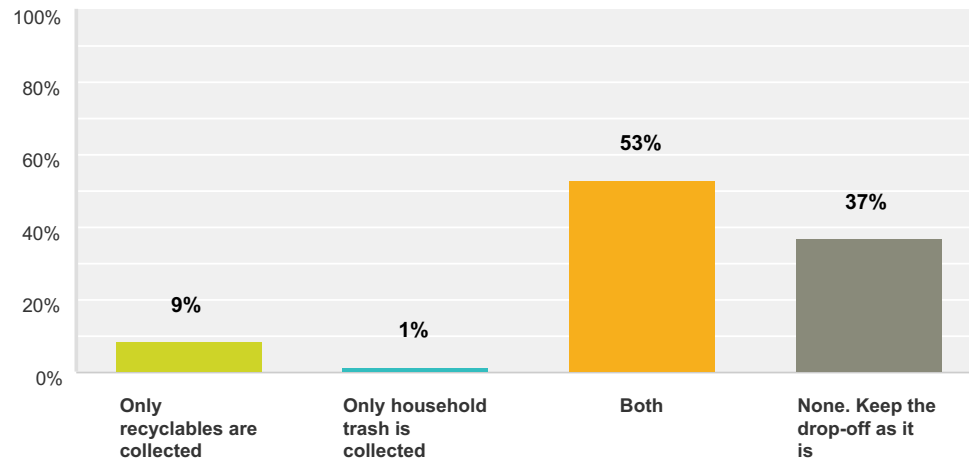
Answered: 287 Skipped: 35



Answer Choices	Responses	
Yes	62%	178
Unsure. I would need more information first.	22%	63
No	12%	35
No opinion	4%	11
<b>Total</b>		<b>287</b>

### Q33 Would you like the current waste “drop-off” to transition into a transfer station where...

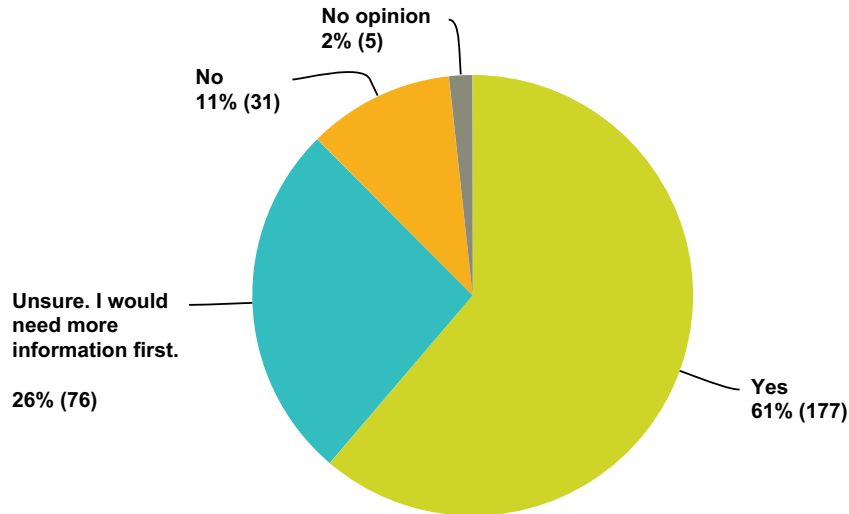
Answered: 280 Skipped: 42



Answer Choices	Responses	
Only recyclables are collected	9%	24
Only household trash is collected	1%	4
Both	53%	149
None. Keep the drop-off as it is	37%	103
<b>Total</b>		<b>280</b>

**Q34 In expanding local trash services, would you support the Town of West Brookfield contracting with one trash hauler if it resulted in a reduced-rate option for residents?**

Answered: 289 Skipped: 33

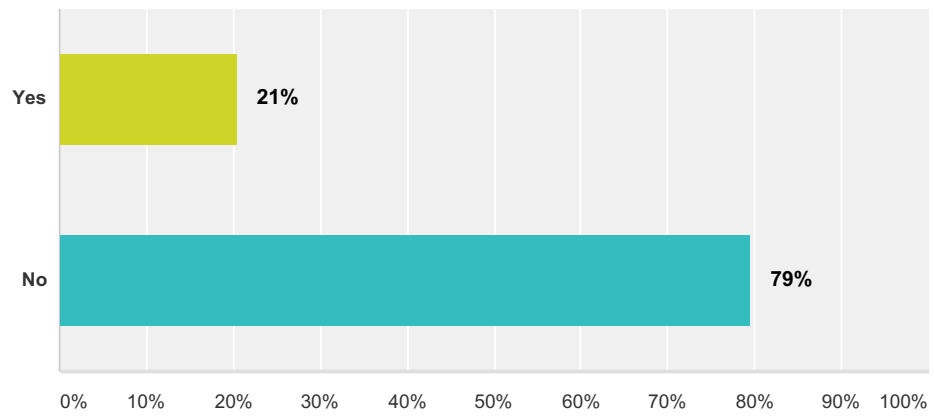


Answer Choices	Responses	
Yes	61%	177
Unsure. I would need more information first.	26%	76
No	11%	31
No opinion	2%	5
<b>Total</b>		<b>289</b>



### Q35 Do you currently have children enrolled in the Quaboag Regional School District?

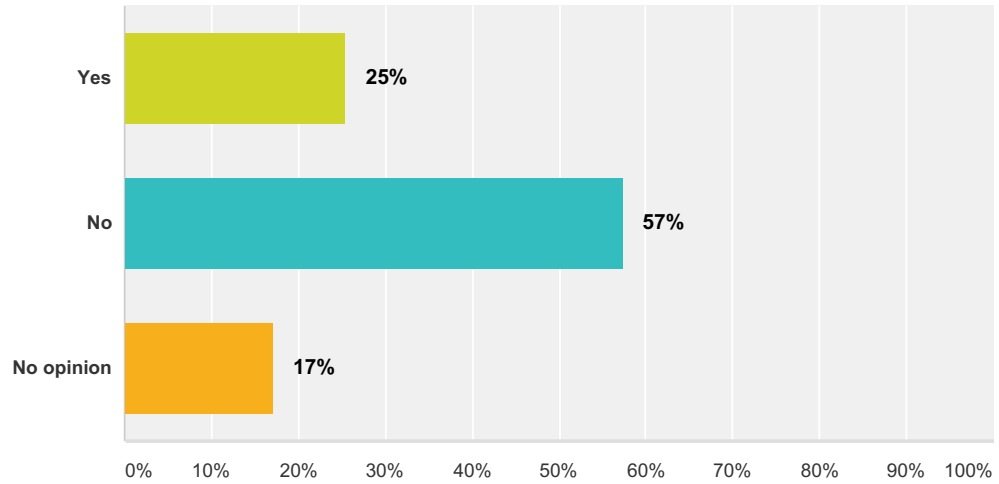
Answered: 287 Skipped: 35



Answer Choices	Responses	
Yes	21%	59
No	79%	228
<b>Total</b>		<b>287</b>

### Q36 Did the quality of the Quaboag Regional School District factor into your decision to live in West Brookfield?

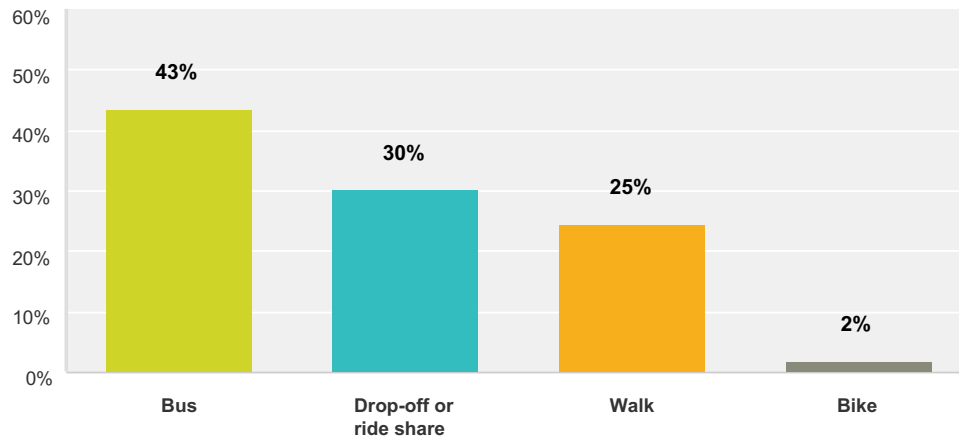
Answered: 275 Skipped: 47



Answer Choices	Responses	
Yes	25%	70
No	57%	158
No opinion	17%	47
<b>Total</b>		<b>275</b>

### Q37 If your child(ren) live within 1.5 miles of the West Brookfield Elementary School (WBES), do they...

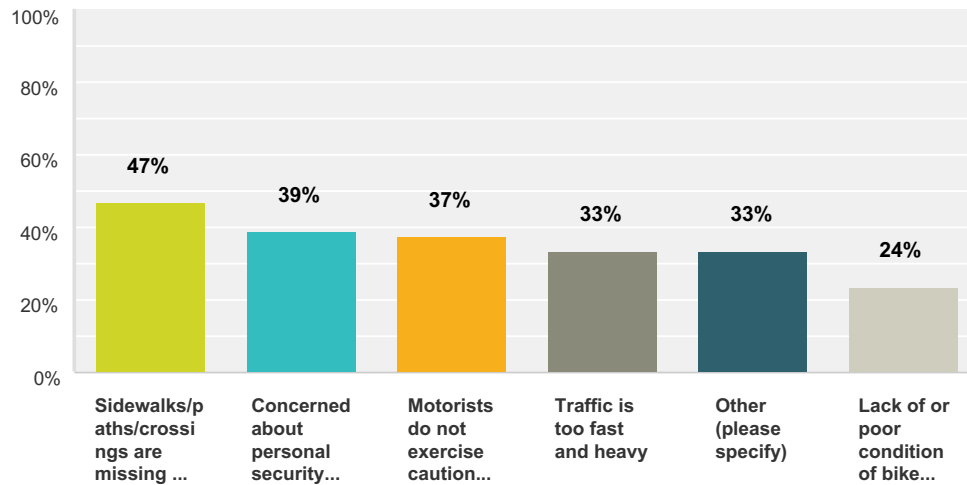
Answered: 53 Skipped: 269



Answer Choices	Responses	
Bus	43%	23
Drop-off or ride share	30%	16
Walk	25%	13
Bike	2%	1
<b>Total</b>		<b>53</b>

**Q38 If your child(ren) live within 1.5 miles of WBES and do not walk or bike to school, why not? Check all that apply.**

Answered: 51 Skipped: 271



Answer Choices	Responses	
Sidewalks/paths/crossings are missing or in poor condition	47%	24
Concerned about personal security or safety	39%	20
Motorists do not exercise caution around cyclists/pedestrians	37%	19
Traffic is too fast and heavy	33%	17
Other (please specify)	33%	17
Lack of or poor condition of bike facilities (i.e bike lanes, paths, wide shoulders)	24%	12
<b>Total Respondents: 51</b>		

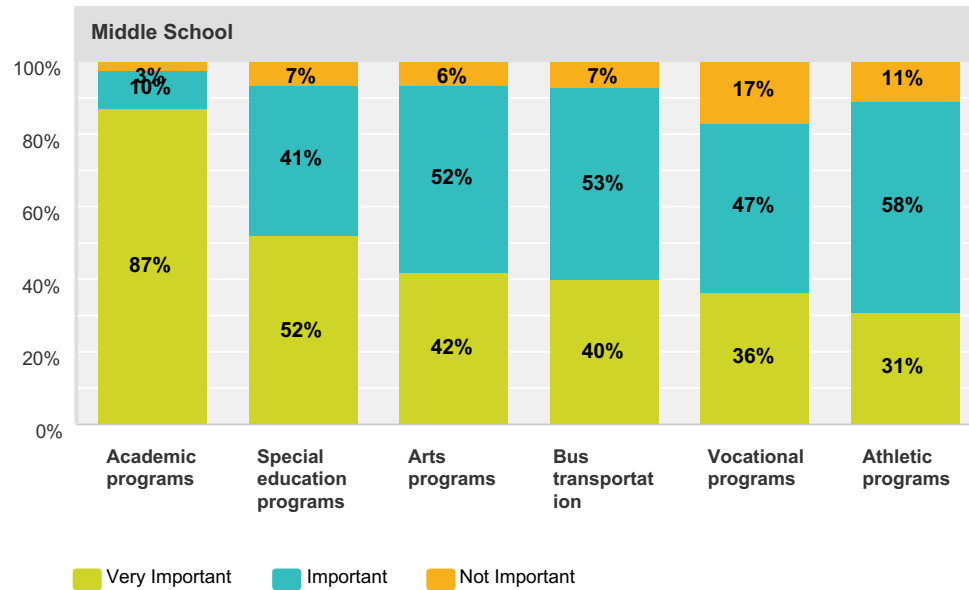
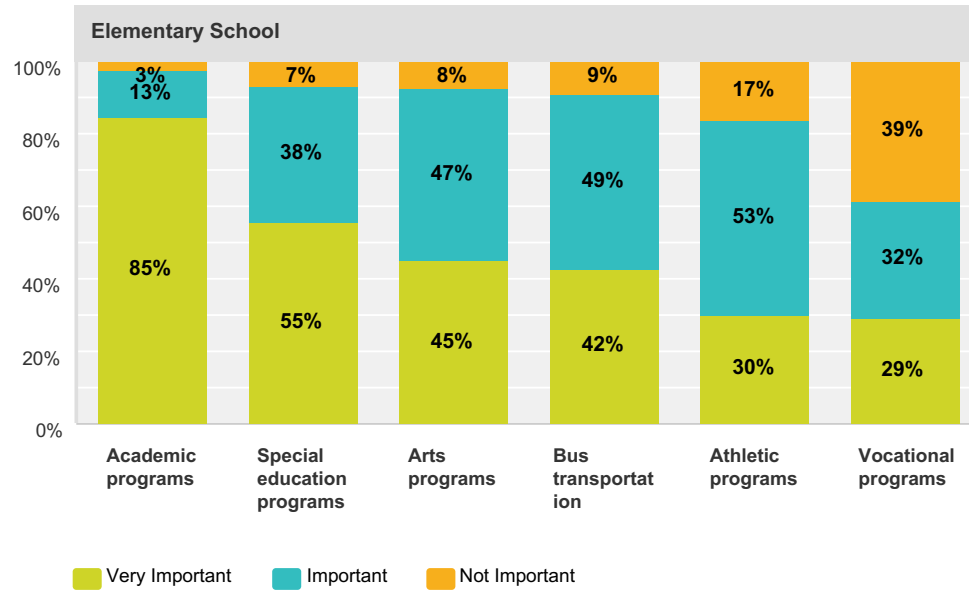
#	Other (please specify)	Date
1	No children	6/2/2017 9:37 AM
2	This residence is >1.5 mi from WBES and QRMHS	5/30/2017 9:44 AM
3	Police do not give tickets, just warnings? DUH!	5/22/2017 9:53 AM
4	Need crossing at the fork, Rt #67 and Rt 9, between dentist office and Olson's store. It used to be there!!!!	5/22/2017 9:43 AM
5	Children should be encouraged to walk if sidewalks available. Also this door to door bu service is ridiculous. These high school children can walk a little farther than down their driveways!	5/15/2017 11:12 AM
6	we live outside 1.5 miles	5/15/2017 10:42 AM
7	Retired, no school children	5/15/2017 10:07 AM
8	Kids are too young	5/13/2017 3:50 PM
9	I don't have children but sidewalks and crosswalks need to be improved. Not many people stop for pedestrians crossing in crosswalk, especially near Dunkin Donuts.	5/11/2017 4:13 PM
10	Kids are all grown now	5/11/2017 2:12 PM
11	too young	4/19/2017 8:12 PM
12	You can almost see the Elm. School from my house, but it was not safe for my kids...	4/18/2017 11:04 AM

## 2017 West Brookfield Master Plan: Community Survey

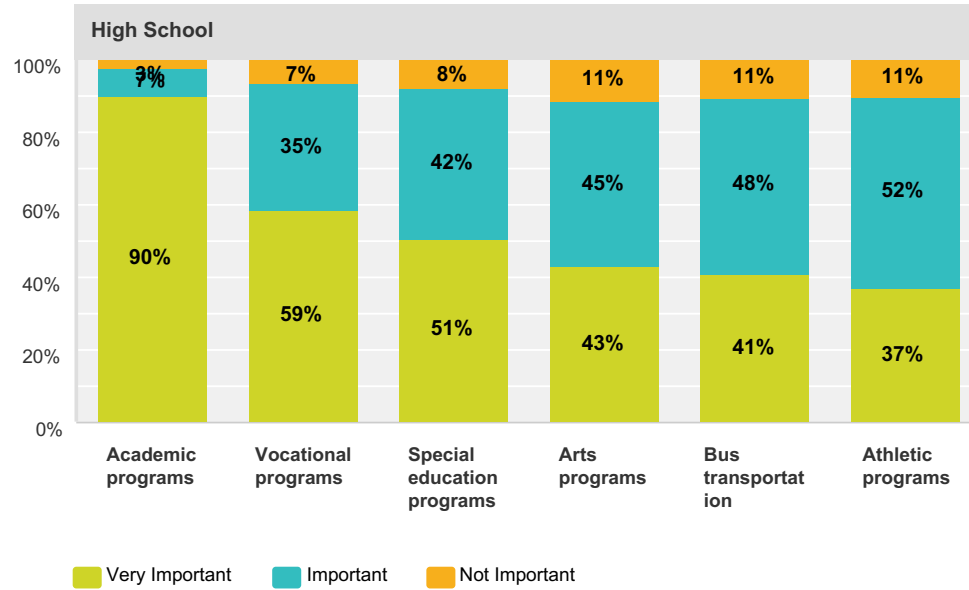
13	N/A	4/15/2017 5:19 PM
14	No kids, we used to walk to wbes on the same sidewalks 40 years ago and still walk downtown. The sidewalks aren't that bad,they are not the best but you can't have everything.	4/14/2017 8:47 PM
15	Preschool - too small	4/14/2017 9:21 AM
16	N a	4/14/2017 7:35 AM
17	Too young	4/12/2017 7:54 PM

**Q39 How important do you think the following school programs are? Please use the drop-down menu below and select one (1) of the following options: Very Important, Important, Not Important**

Answered: 206 Skipped: 116



## 2017 West Brookfield Master Plan: Community Survey



Elementary School				
	Very Important	Important	Not Important	Total
Academic programs	85% 169	13% 26	3% 5	200
Special education programs	55% 106	38% 72	7% 13	191
Arts programs	45% 88	47% 93	8% 15	196
Bus transportation	42% 82	49% 94	9% 17	193
Athletic programs	30% 58	53% 103	17% 32	193
Vocational programs	29% 55	32% 62	39% 74	191
Middle School				
	Very Important	Important	Not Important	Total
Academic programs	87% 166	10% 20	3% 5	191
Special education programs	52% 96	41% 76	7% 12	184
Arts programs	42% 79	52% 98	6% 12	189
Bus transportation	40% 73	53% 97	7% 13	183
Vocational programs	36% 67	47% 86	17% 31	184
Athletic programs	31% 57	58% 107	11% 20	184
High School				
	Very Important	Important	Not Important	Total
Academic programs	90% 168	7% 14	3% 5	187

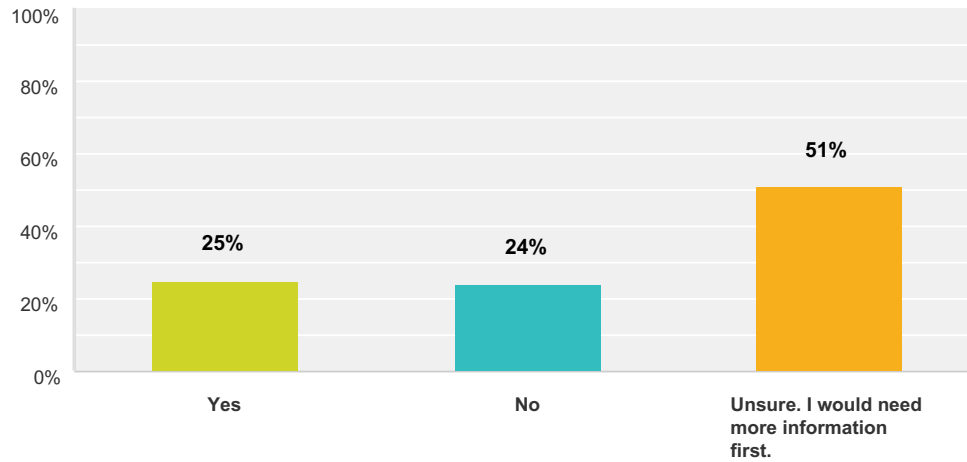
## 2017 West Brookfield Master Plan: Community Survey

Vocational programs	<b>59%</b> 108	<b>35%</b> 64	<b>7%</b> 12	184
Special education programs	<b>51%</b> 91	<b>42%</b> 75	<b>8%</b> 14	180
Arts programs	<b>43%</b> 80	<b>45%</b> 84	<b>11%</b> 21	185
Bus transportation	<b>41%</b> 73	<b>48%</b> 86	<b>11%</b> 19	178
Athletic programs	<b>37%</b> 67	<b>52%</b> 94	<b>11%</b> 19	180



**Q40 Should the district explore partnering with local districts to provide educational opportunities for our students and community? In other words, should we look to expand Quaboag Regional to include other towns besides Warren and West Brookfield?**

Answered: 255 Skipped: 67



Answer Choices	Responses	
Yes	25%	64
No	24%	61
Unsure. I would need more information first.	51%	130
<b>Total</b>		<b>255</b>

## Q41 Do you have any other ideas about the Quaboag Regional School District? Please share any and all comments below.

Answered: 63 Skipped: 259

#	Responses	Date
1	<b>Change curriculum, staff</b> Drop football program	6/6/2017 11:04 AM
2	<b>Change curriculum, staff</b> Higher standards- everyone must meet	6/6/2017 10:30 AM
3	<b>Budget concerns</b> Yes! The schools have depleted town savings. Every year supt. cries & whines for more money. STOP SPENDING! Supt., crying teachers, hysterical school committee members, & out of town parent, present sob story at every town meeting. ENOUGH IS ENOUGH	6/5/2017 2:54 PM
4	<b>Change curriculum, staff</b> Higher quality academic standards consistency	6/5/2017 2:17 PM
5	<b>Change curriculum, staff</b> Need Driver's Ed to be cost free. Not everybody can afford it & taking it could save a life. Need to provide bus transportation at no charge for all after school activities. This could possibly save a life too.	6/5/2017 1:23 PM
6	<b>Change curriculum, staff</b> OFFER more AP classes in the high school	6/2/2017 3:55 PM
7	<b>Budget concerns</b> They should live within their budget.	6/2/2017 12:41 PM
8	<b>Support for current syste</b> Schools are very important for all of us. Kids are our future and we need to educate then so they will be more than competent.	6/2/2017 12:33 PM
9	<b>Change curriculum, staff</b> Same higher standards for everyone	6/2/2017 12:32 PM
10	<b>Budget concerns</b> Funding- very important	6/2/2017 11:11 AM
11	<b>Change curriculum, staff</b> Reinforce Anti-Bullying!	6/2/2017 10:58 AM
12	<b>Districtphysical changes</b> school choice is becoming to large - close to 25% of students are school choice?	6/2/2017 10:55 AM
13	<b>Support for current syste</b> It certainly has improved in the past few years (from when we moved here) regarding student outcomes, programs, sports, etc. I read in the paper about Governor Baker visiting the school and recently read in the Quaboag Current that the school is ranked #62 in Massachusetts. Kudos to everyone involved!	6/2/2017 10:37 AM
14	<b>Change curriculum, staff</b> 1. Stress academics 2. No cell phone policies	6/2/2017 9:39 AM
15	<b>Change curriculum, staff</b> Further development of music and arts programs	5/31/2017 10:17 PM
16	<b>Budget concerns</b> <b>Districtphysical changes</b> The transportation portion of the budget should be closely assessed. Yes, much of the requirements are largely dictated by the state, however very few of those buses are filled to near capacity when dropping off students. If the teachers labor organization is passing out contract related literature they should be restricted to public areas off of school grounds.	5/30/2017 9:44 AM
17	<b>Districtphysical changes</b> Adjust building utilization according to WB/Warren student population.	5/29/2017 7:59 PM
18	<b>Budget concerns</b> <b>Districtphysical changes</b> Reduce WB share of cost, fire underperforming teachers	5/25/2017 12:37 PM
19	<b>Change curriculum, staff</b> Core "life skills" should be added to the academic program and be mandatory. Many children are not learning these at home anymore. i.e. money matters, credit use, managing a household to include use of tools, cooking healthy, basic first aid, etc.	5/25/2017 12:04 PM
20	<b>Budget concerns</b> <b>Districtphysical changes</b> Increase the education budget and provide more comprehensive curriculum especially in the math and science/technology area. Develop a meaningful method to evaluate teacher performance. Institute a pay-for-performance compensation program for teachers. Terminate low/poor performing teachers. Carefully monitor school choice enrollment numbers with respect to educational resource utilization. While having a 'full' building is good, it should not cause a deterioration in quality of educational delivery performance. Convince the town's people that staying as close as possible to the state mandated minimum spending level on education is nothing to be proud of.	5/23/2017 12:16 PM
21	<b>Budget concerns</b> <b>Districtphysical changes</b> Share specialized teachers with other districts- per diem pay?	5/22/2017 11:10 AM
22	<b>Other</b> Leave	5/22/2017 10:26 AM
23	<b>Support for current syste</b> Proud parent, Great school	5/22/2017 9:56 AM

## 2017 West Brookfield Master Plan: Community Survey

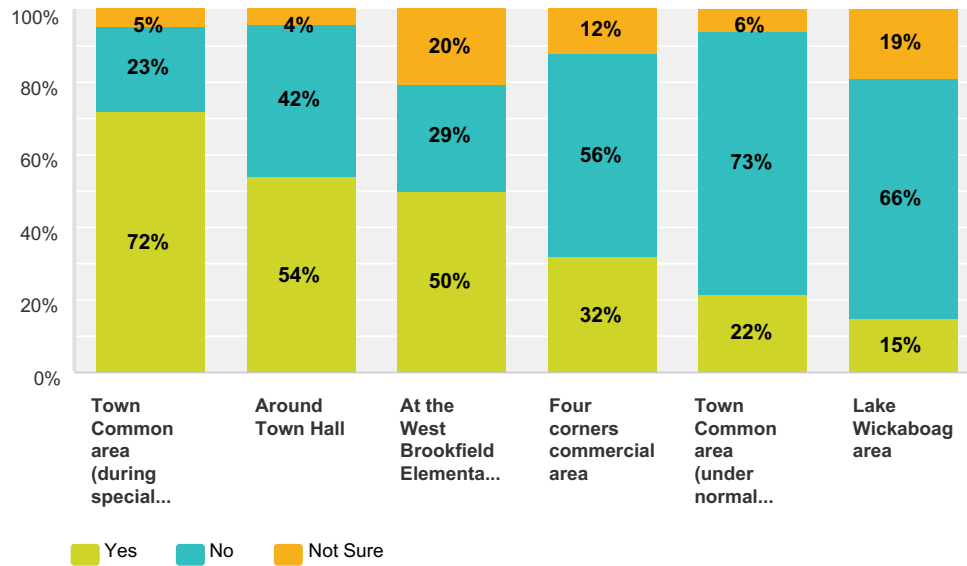
24	<b>Other</b> No opinion	5/15/2017 1:22 PM
25	<b>Districtphysical changes</b> If close enough, sidewalks available, should walk	5/15/2017 11:12 AM
26	<b>Budget concerns</b> They need to learn to curtail budget like other departments	5/15/2017 10:07 AM
27	<b>Change curriculum, staff</b> There should be more vocational programs integrated into the high school with introduction to that choice in middle school.	5/11/2017 4:13 PM
28	<b>Districtphysical changes</b> Stop charter schools!!!	5/11/2017 3:32 PM
29	<b>Budget concerns</b> Taxpayers should support	5/11/2017 1:41 PM
30	<b>Budget concerns</b> Town Budget drain. Need to live with budget guidelines.	5/11/2017 1:31 PM
31	<b>Other</b> more availability to the community, partner with senior center for activities and volunteerism	5/11/2017 1:26 PM
32	<b>Change curriculum, staff</b> Vocational programs should be encouraged. The actually get jobs where as college grads don't.	5/11/2017 11:43 AM
33	<b>Budget concerns</b> Budget is the main issue. The shortage of staff is creating a hardship for all three district schools.	5/11/2017 11:28 AM
34	<b>Districtphysical changes</b> Get rid of Warren	5/11/2017 10:37 AM
35	<b>Change curriculum, staff</b> I think we could be doing more to encourage makers – – stem is important, but we need more shop classes and maker spaces	5/5/2017 8:23 PM
36	<b>Budget concerns</b> Keep a better eye on how Money is spent. Eliminate waste and redundant positions in the administrative office	5/5/2017 1:34 PM
37	<b>Districtphysical changes</b> Elementary school needs many improvements. Town should look into dissolving Quaboag regional school district and send children to better schools such as Tantasqua or Quabbin for middle and high school.	5/4/2017 8:53 PM
38	<b>Other</b> More support from the town is needed. It is not ok to think because a resident doesn't currently use the system...it is not important. Poorly run schools lead to problems for ALL residents.	5/4/2017 6:55 PM
39	<b>Change curriculum, staff</b> I have significant concerns about the high school drop out rate and extra curricular opportunities. Expansion of services and regional opportunities would be AMAZING for the student success.	5/1/2017 11:52 AM
40	<b>Budget concerns</b> <b>Change curriculum, staff</b> expansion or continuation of special educ programs should not be at the expense of town maintenance and well being of the community as a whole	4/28/2017 12:46 PM
41	<b>Change curriculum, staff</b> <b>Support for current syste</b> Get a new high school principal. Most parents dislike her and nothing is done when complaints are filed. On the flip side, most everyone likes the superintendent and LOVES the elementary principal!	4/26/2017 4:11 PM
42	<b>Budget concerns</b> I believe we could get administration services at a much cheaper rate. Its gotten out of control. Start with the superintendents office and business office,	4/24/2017 5:51 PM
43	<b>Districtphysical changes</b> I think that expanding to include either East Brookfield or North Brookfield would result in a stronger school system for all of the students. Transportation would be a challenge, but I think that the benefits would outweigh any drawbacks.	4/21/2017 12:51 PM
44	<b>Budget concerns</b> Require the Administration to live within the budget provided without continually requesting 2 1/2 overrides. This is redundant and counter-productive and causes strife among Town residents.	4/21/2017 11:20 AM
45	<b>Change curriculum, staff</b> West Brookfield Elementary School is truly outstanding. We need to expand our offerings at the high school to include more vocational and internships.	4/21/2017 9:44 AM
46	<b>Support for current syste</b> We are very fortunate to have Mrs. Mucha as our principal in West Brookfield. She is an outstanding educator and manager.	4/20/2017 11:47 AM
47	<b>Budget concerns</b> I think the budget needs to be raised for the school, that means rising the tax rate.	4/19/2017 9:56 AM
48	<b>Districtphysical changes</b> <b>Support for current syste</b> WBES is a wonderful school - great facilities, wonderful teachers and administration. The regionalized middle and high schools are not as good and it shows on tools like Great Schools, etc, where they are rated. If we want to be a town that attracts families we need good schools from elementary through high school. Better schools = higher property values = better home sale prices = better opportunities for people = better for the entire town. We must improve the regionalized schools.	4/18/2017 12:59 PM
49	<b>Districtphysical changes</b> I said yes to question #40, Cleary that would require a possible building expansion for the school which I would support...	4/18/2017 11:04 AM
50	<b>Budget concerns</b> I just know that the town pays a lot of money out of our taxes to support the school, which should not be. Especially people without kids in school.	4/15/2017 4:30 PM

## 2017 West Brookfield Master Plan: Community Survey

51	<b>Support for current syste</b> This is a strong reason we decided to purchase a home in West Brookfield. We plan on having children in the future and are proud of the reputation of the school system here. Please continue these standards and tradition.	4/15/2017 10:06 AM
52	<b>Budget concerns</b> Something needs to change, I get everyone wants the best for their children, but we can't keep going 10% over the budget every year.	4/14/2017 8:47 PM
53	<b>Support for current syste</b> My children got a great education.....opportunity was available to them in a small school setting	4/14/2017 7:14 PM
54	<b>Budget concerns</b> <b>Change curriculum, staff</b> We sink large amounts of cash into this school system, yet it is still below state averages. It needs a whole new administration to lead (rather than rule and threaten) toward a better future for the children. Perhaps that could start with a School Committee that really cares about the children.	4/14/2017 1:38 PM
55	<b>Change curriculum, staff</b> Vocational and alternative high school options	4/14/2017 10:05 AM
56	<b>Budget concerns</b> They should explore contracting out the food service, janitorial, groundskeeping, and nurses.	4/13/2017 9:35 PM
57	<b>Districtphysical changes</b> Dissolve the regional school district.	4/13/2017 9:19 PM
58	<b>Change curriculum, staff</b> Horrendous . We need a new school superintendent!	4/13/2017 9:11 PM
59	<b>Districtphysical changes</b> The elementary school is wonderful but the regionalization with Warren hurts the rankings of the middle and high schools. It would be tothe benefit of the town to not be regionalized at all or to look to regionalize with another town.	4/13/2017 9:07 PM
60	<b>Other</b> Is there a pool where swim lessons are offered?	4/13/2017 8:15 PM
61	<b>Budget concerns</b> If only we could get the budget they really need. My concern at the WBES level is maybe lack of support for higher achieving students.	4/13/2017 7:22 PM
62	<b>Budget concerns</b> Reduce out of control school spending. Fifty to 60% of all town spending goes to the schools for 800 - 900 students. This is way too much and leaves little for roads, buildings and other town infrastructure. It has to end or it will end the town.	4/13/2017 5:13 PM
63	<b>Districtphysical changes</b> Get a new bus company. We pay outrageous per student fees for busing.	4/12/2017 7:54 PM

### Q42 Do you believe there are parking challenges in any part of West Brookfield? Check all that apply.

Answered: 280 Skipped: 42



	Yes	No	Not Sure	Total	Weighted Average
Town Common area (during special events)	72% 201	23% 65	5% 13	279	1.33
Around Town Hall	54% 148	42% 115	4% 11	274	1.50
At the West Brookfield Elementary School during special events	50% 135	29% 79	20% 55	269	1.70
Four corners commercial area	32% 86	56% 152	12% 32	270	1.80
Town Common area (under normal conditions)	22% 59	73% 199	6% 16	274	1.84
Lake Wickaboag area	15% 41	66% 177	19% 51	269	2.04

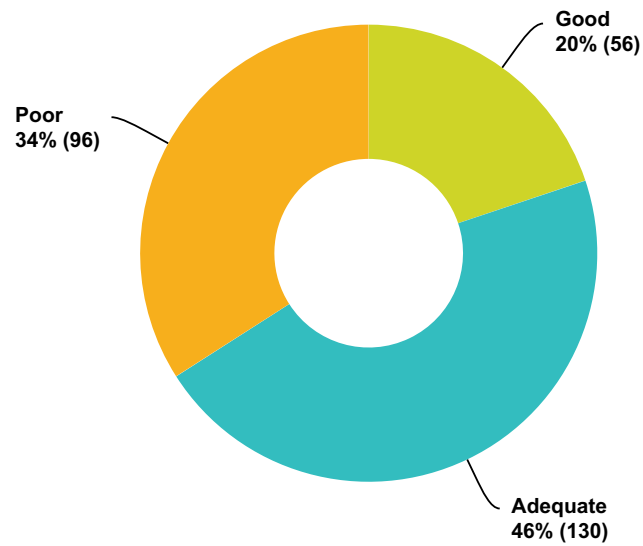
#	Other (please specify)	Date
1	During special events on town common- Placing signs on one side road on Main street near school intersection to Winter St on Winter St & Maple Street is a must. Allowing to park on both sides is a major issue- An accident waiting to happen. And there is no way a firetruck can access Winter St or Maple St when this happens or can an ambulance make it down those roads when cars are parked on both sides. Please enforce this!!	6/2/2017 2:49 PM
2	Library	6/2/2017 12:19 PM
3	There should be designated Handicap parking around the Town Common during special events.	6/2/2017 10:59 AM
4	Boat trailer parking at the Town Beach should be UNLIMITED for residents.	5/30/2017 9:51 AM
5	senior center	5/25/2017 12:06 PM
6	Post Office	5/22/2017 10:48 AM
7	At the curve in front of the Congregational Church it should be banned to park at the curve, difficult to squeeze car when others park there, impossible to see upcoming traffic (this is on a normal day)	5/22/2017 9:45 AM

## 2017 West Brookfield Master Plan: Community Survey

8	post office area is horrible!	5/15/2017 1:39 PM
9	Around the churches	5/15/2017 11:57 AM
10	Post office area	5/15/2017 10:15 AM
11	We'll survive, it's part of being a small town.	5/11/2017 2:13 PM
12	Parking not addressed by police	5/11/2017 10:41 AM
13	West Brookfield Elementary School parent pick up and drop off could be handled better if the town had funds to make them better.	5/4/2017 7:00 PM
14	enforce parking stickers at the lake	5/4/2017 12:08 PM
15	Basically, there is no parking in town.	4/26/2017 4:13 PM
16	Need to expand parking for the library!	4/23/2017 10:38 AM
17	Elementary school parent drop off on surrounding streets.Parking on sidewalks in these areas.	4/14/2017 1:54 PM
18	Is it really worth having large parking lots for just a few days a year? Though town hall could use a few more.	4/14/2017 1:45 PM
19	I live by the school/common and I can barely get to my house when an event happens at either location. Parking in these areas is UNSAFE.	4/13/2017 9:50 PM
20	No meters!	4/13/2017 8:19 PM

### Q43 How would you rate the overall road conditions in Town?

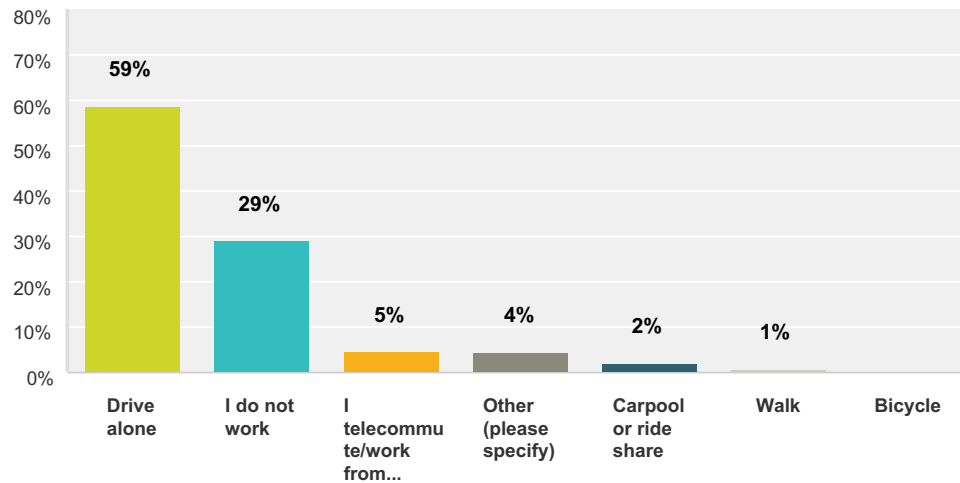
Answered: 282 Skipped: 40



Answer Choices	Responses	
Good	20%	56
Adequate	46%	130
Poor	34%	96
<b>Total</b>		<b>282</b>

## Q44 How do you travel to work?

Answered: 283 Skipped: 39



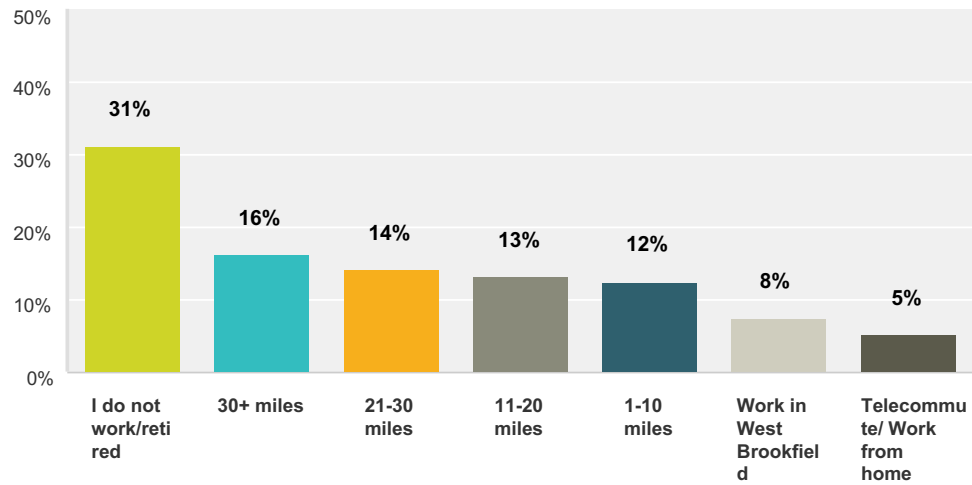
Answer Choices	Responses	
Drive alone	59%	166
I do not work	29%	83
I telecommute/work from home.	5%	14
Other (please specify)	4%	12
Carpool or ride share	2%	6
Walk	1%	2
Bicycle	0%	0
<b>Total</b>		<b>283</b>

#	Other (please specify)	Date
1	Retired	6/2/2017 12:19 PM
2	I do not work, but I walk 3.5 miles per day all year long	5/22/2017 9:55 AM
3	Retired	5/15/2017 10:08 AM
4	I do not work however, I walk through and around town almost daily	5/11/2017 4:14 PM
5	Retired, used to drive alone to work in Ware.	5/11/2017 3:34 PM
6	Drive alone or walk, depends on weather	5/11/2017 2:10 PM
7	Retired	5/11/2017 1:58 PM
8	retired	5/11/2017 1:26 PM
9	Oh	5/9/2017 4:36 PM
10	drive +carpool + telecommute	4/22/2017 11:25 AM
11	walk and drive alone	4/17/2017 8:11 AM
12	Retired	4/15/2017 5:17 PM



## Q45 How many miles do you travel to get to work? (Count travel time as one direction)

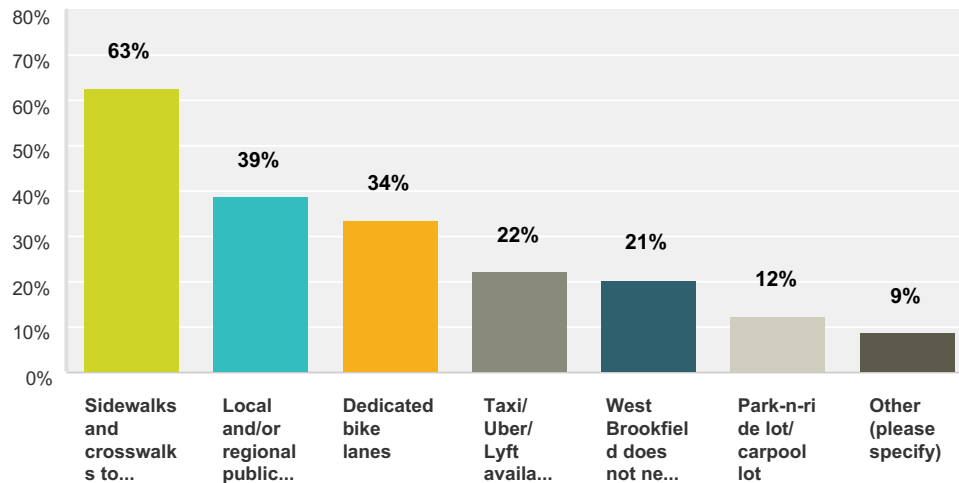
Answered: 266 Skipped: 56



Answer Choices	Responses	
I do not work/retired	31%	83
30+ miles	16%	43
21-30 miles	14%	38
11-20 miles	13%	35
1-10 miles	12%	33
Work in West Brookfield	8%	20
Telecommute/ Work from home	5%	14
<b>Total</b>		<b>266</b>

## Q46 What types of transportation options should West Brookfield explore? Check all that apply.

Answered: 273 Skipped: 49



Answer Choices	Responses	
Sidewalks and crosswalks to enhance pedestrian mobility	63%	171
Local and/or regional public transit	39%	106
Dedicated bike lanes	34%	92
Taxi/ Uber/ Lyft availability	22%	61
West Brookfield does not need any alternatives	21%	56
Park-n-ride lot/ carpool lot	12%	34
Other (please specify)	9%	24
<b>Total Respondents: 273</b>		

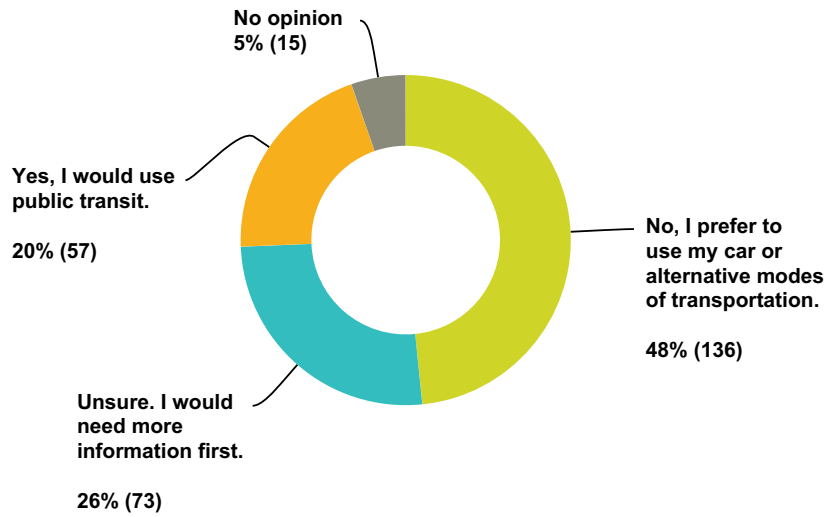
#	Other (please specify)	Date
1	Park N' Ride lot/ carpool lot only if we had local/regional public transit	6/5/2017 1:24 PM
2	Senior citizen help for non-drivers	6/2/2017 3:37 PM
3	non-drivers and seniors need assistance	6/2/2017 12:35 PM
4	A bus would be nice	6/2/2017 11:44 AM
5	Parking lot in center of town	6/2/2017 11:21 AM
6	Parking lot near town center	6/2/2017 11:12 AM
7	Train Stop	6/2/2017 9:41 AM
8	"Explore" any and all forms of transportation, please avoid subsidising or restricting any form of transportation in particular.	5/30/2017 9:51 AM
9	More commercial bus stops	5/29/2017 9:32 AM
10	Need to have local transport and parking area	5/15/2017 11:57 AM
11	If you need these you picked the wrong town	5/11/2017 1:48 PM

## 2017 West Brookfield Master Plan: Community Survey

12	Have a train station	5/11/2017 11:45 AM
13	Amtrak	5/6/2017 10:47 AM
14	Better municipal broadband options would allow more people to work from home and lighten the traffic load in town	5/5/2017 8:28 PM
15	Look for grants from the state to accomplish this.	5/4/2017 7:00 PM
16	Municipal parking lot	4/26/2017 4:13 PM
17	Bus and Trolley	4/24/2017 5:56 PM
18	Sidewalks on sub-major routes like Snow Road would make a remarkable difference in pedestrian safety. Vehicle speed is often far in excess of posted limits around town	4/22/2017 10:06 PM
19	Town is too small to support these types of initiatives.	4/21/2017 11:24 AM
20	WB needs public transportation. The WRTA should service WB at least 2x day. The residents without vehicles are isolated.	4/20/2017 1:42 PM
21	For the most part the available transportation options are adequate considering our geographical location and rural nature. I'm not familiar with the options available to seniors and that may be an area of need. The Town should also continue to upgrade sidewalks (and roadways) as funding becomes available.	4/20/2017 12:02 PM
22	No public transit systems. Could lead to more crime and transient people.	4/15/2017 10:09 AM
23	Senior transit?	4/13/2017 8:19 PM
24	Access to the train!	4/13/2017 7:45 PM

## Q47 Would you use public transit if it were available in West Brookfield?

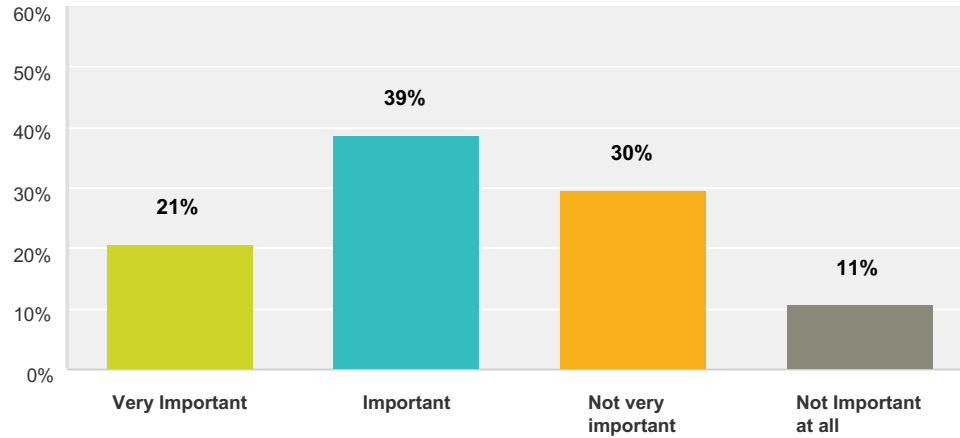
Answered: 281 Skipped: 41



Answer Choices	Responses	
No, I prefer to use my car or alternative modes of transportation.	48%	136
Unsure. I would need more information first.	26%	73
Yes, I would use public transit.	20%	57
No opinion	5%	15
<b>Total</b>		<b>281</b>

**Q48 How important is it to provide additional bicycle infrastructure (bike lanes, shoulders, signs) throughout West Brookfield?**

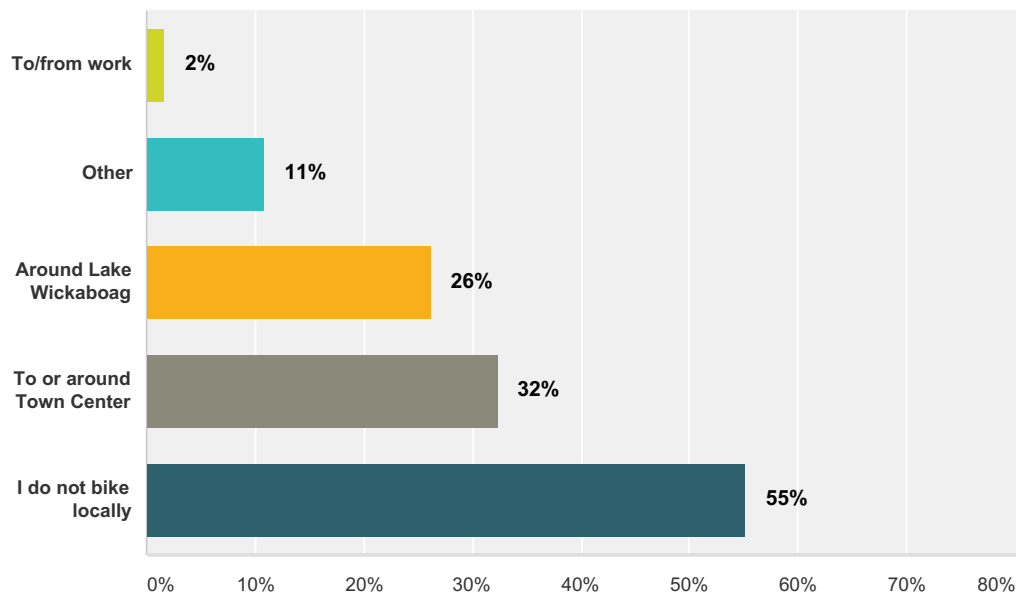
Answered: 279 Skipped: 43



Answer Choices	Responses	
Very Important	21%	58
Important	39%	108
Not very important	30%	83
Not Important at all	11%	30
<b>Total</b>		<b>279</b>

### Q49 If you bike locally in West Brookfield, where do you bike?

Answered: 241 Skipped: 81



Answer Choices	Responses
To/from work	2% 4
Other	11% 26
Around Lake Wickaboag	26% 63
To or around Town Center	32% 78
I do not bike locally	55% 133
Total Respondents: 241	

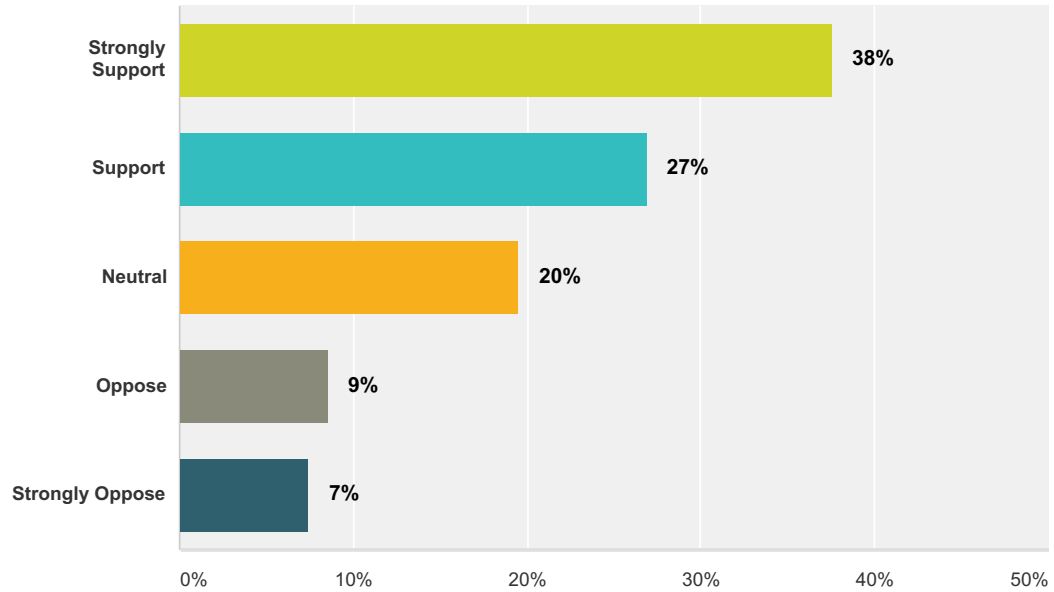
#	Other (please specify)	Date
1	Cars use shoulders on Rt.9 to illegally pass turning cars. Especially at 67/9 so it is too dangerous to bike in town. Instead, I take the bike to Rutland St. Park or Amherst Bike Trails.	6/2/2017 3:37 PM
2	All over town	6/2/2017 2:49 PM
3	to Warren	6/2/2017 12:19 PM
4	rural roads	6/2/2017 10:39 AM
5	Bikes should not take priority over others.	6/2/2017 10:25 AM
6	Prefer to use Mass. Central Rail Trail bike paths	6/2/2017 9:57 AM
7	Do not own a bicycle	6/2/2017 9:38 AM
8	Locally	5/30/2017 9:51 AM
9	Back roads	5/29/2017 7:39 PM
10	I do not bike	5/15/2017 10:08 AM
11	I would like to bike to and around the town center and around Lake Wickaboag if it were safe.	5/11/2017 2:40 PM

## 2017 West Brookfield Master Plan: Community Survey

12	Speeding trucks are a constant danger	5/11/2017 1:48 PM
13	various roads - New Braintree Rd.	5/11/2017 1:42 PM
14	Near residence	5/11/2017 1:34 PM
15	mostly on the rural roads	5/11/2017 1:28 PM
16	We have yet to get situated, but I expect to bike around the center quite often	5/5/2017 7:17 PM
17	To and from the school.	5/4/2017 7:00 PM
18	up New Braintree road and cross over areas	4/28/2017 1:53 PM
19	We enjoy cycling up New Braintree Road, but the road is narrow and visibility for cars can be challenging. A wider shoulder would make it safer for everyone.	4/21/2017 12:56 PM
20	in my neighborhood	4/18/2017 2:29 PM
21	Generally ride around lake over to ft 67 (newer pavement), to avoid flat tires.	4/14/2017 8:52 PM
22	Other areas in town too. But W Main Street past Northeast Pizza is very scary.	4/14/2017 1:45 PM
23	Up New Braintree rd, down Gilberville Rd and Wickaboag Valley Rd (Quaboag plantation triathlon bike route)	4/14/2017 10:47 AM
24	My kids bike around town center	4/14/2017 10:22 AM
25	On my own road.	4/14/2017 4:46 AM
26	Rural roads	4/13/2017 8:19 PM

**Q50 Please rate your support for the extension of sidewalks along Route 9 to facilitate the safe circumnavigation around Lake Wickaboag.**

Answered: 282 Skipped: 40

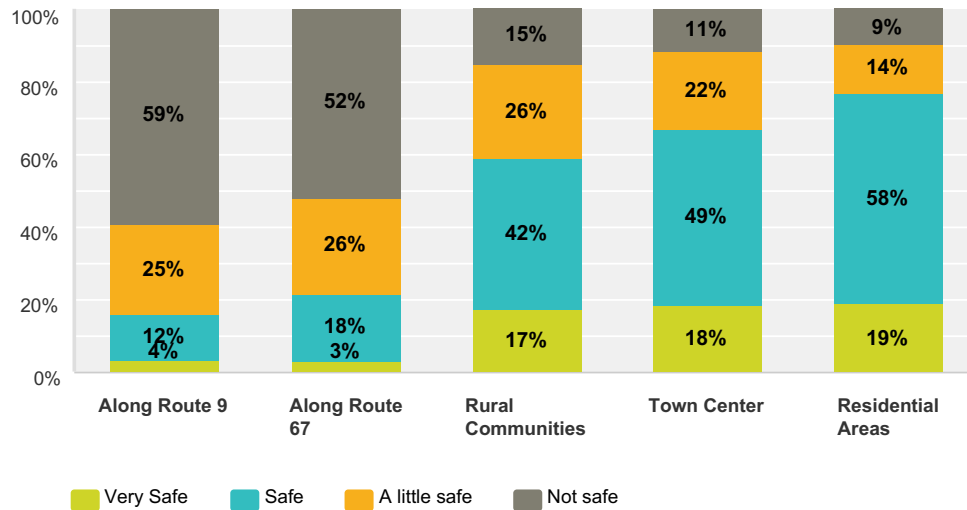


Answer Choices	Responses	
Strongly Support	38%	106
Support	27%	76
Neutral	20%	55
Oppose	9%	24
Strongly Oppose	7%	21
<b>Total</b>		<b>282</b>



## Q51 How safe do you feel riding your bicycle in the following areas of West Brookfield?

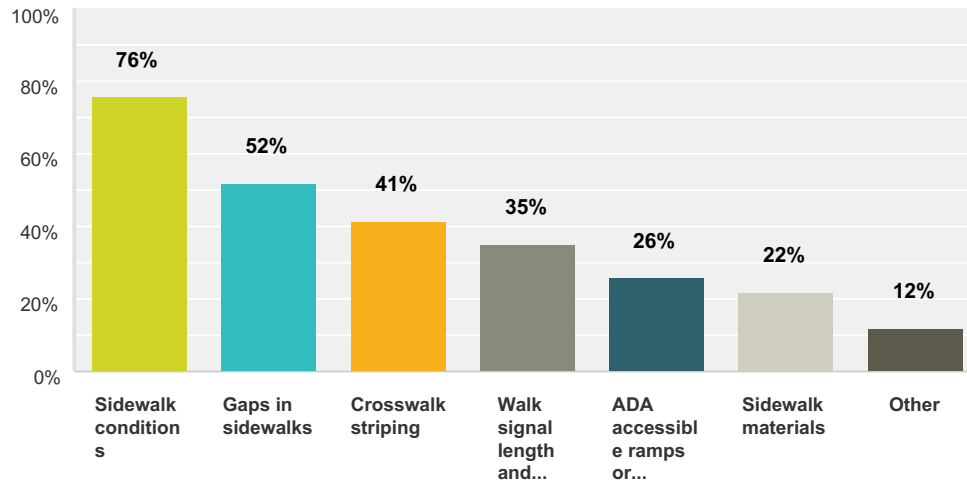
Answered: 189 Skipped: 133



	Very Safe	Safe	A little safe	Not safe	Total	Weighted Average
Along Route 9	4% 7	12% 23	25% 47	59% 110	187	3.39
Along Route 67	3% 6	18% 34	26% 49	52% 96	185	3.27
Rural Communities	17% 31	42% 75	26% 46	15% 27	179	2.39
Town Center	18% 34	49% 90	22% 40	11% 21	185	2.26
Residential Areas	19% 34	58% 105	14% 25	9% 17	181	2.14

**Q52 Please specify whether any of the following needs to be addressed regarding pedestrian facilities in West Brookfield (i.e. sidewalks, crosswalks). Check all that apply.**

Answered: 225 Skipped: 97



Answer Choices	Responses
Sidewalk conditions	76% 171
Gaps in sidewalks	52% 117
Crosswalk striping	41% 93
Walk signal length and visibility and/or audible signal	35% 79
ADA accessible ramps or sidewalk width	26% 59
Sidewalk materials	22% 49
Other	12% 27
<b>Total Respondents: 225</b>	

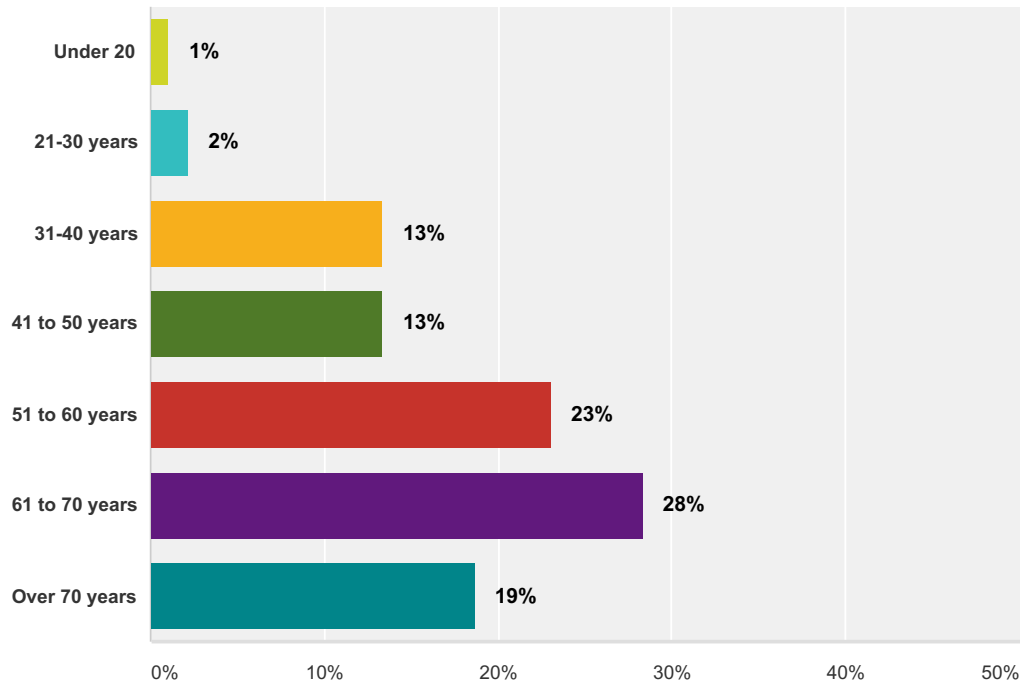
#	Other (please specify)	Date
1	Stop cutting down trees under the guise of sidewalk "maintenance"! Cottage St, Lake St, Church St, N. Main St, E Main (Route 9) & Common Ruined by cutting down all the trees! Shame on the Town!!!	6/5/2017 2:58 PM
2	Crosswalks need to be where people are crossing the street- Rts 9 & 67 to the Common- Both ends, middle	6/5/2017 12:51 PM
3	more sidewalks around rt. 9 etc.	6/2/2017 3:37 PM
4	Protection for the walker at intersection of 9 & 67 is needed. We walk in the breakdown lane & cars are using that lane to pass cars that are stopped waiting their turn to Rt 67, to Warren. Cars get very close to the walkers. There needs to be a barrier between the walkers/(bikers) and the road. Dump trucks- semi trucks- they all zoom down Rt 9 and at that intersection- it's all very scary. It would be nice if the speed limit was not 40 mph there. I see mothers pushing baby carriages there and I wonder if they realize just how dangerous it is- flying rocks- speed- no cover/ protection from cars at your back or going the other way. The bridge is typically very bumpy. My husband was biking there going towards town- a car was making a left hand turn when another car- speeding- to avoid a collision, came into the breakdown lane and missed him by inches.	6/2/2017 12:19 PM
5	N/A	5/30/2017 9:51 AM

## 2017 West Brookfield Master Plan: Community Survey

6	additional cross-walk west end of common	5/15/2017 11:06 AM
7	none	5/15/2017 10:43 AM
8	Cones or other visible structure in the middle of a crosswalk to better alert drivers	5/13/2017 3:53 PM
9	lower speed limit	5/11/2017 3:34 PM
10	In road "yield to pedestrians" signs are needed on Rt 9. If these are damaged it is due to speeding trucks.	5/11/2017 1:48 PM
11	No problems here	5/11/2017 12:00 PM
12	Just take all look at any sidewalk out side of center of town, some you can't walk on, look at High St.	5/11/2017 10:41 AM
13	Sidewalks are expensive so there needs to be grants too.	5/4/2017 7:00 PM
14	curb height and condition of road near curb when parking	5/4/2017 3:32 PM
15	Space on shoulder or sidewalk for walking, cycling , etc	4/22/2017 10:06 PM
16	Crosswalk enforcement should be stepped up to educate drivers about their legal responsibility to stop. This is especially true for the crosswalk in front of Sacred Heart Church.	4/21/2017 12:56 PM
17	Sidewalk materials: I have no preference with the surface. If the State requires on type of material over another and they're funding the project, so be it. Crosswalk striping: The Highway Department does a good job keeping up with the striping, always having them done for Memorial Day. The green color is fine. Walk signal length and audible signal: The town approved and installed the audible signal in the center of town several years ago. I've heard complaints of the signal length and know that it has been addressed by the police department in the past. The current length seems adequate. Pedestrian signs: I believe the Town should invest in signs to be placed in the middle of the roadway crosswalks, similar to the pyramid type signs in other towns. These should be placed in all crosswalks along Rts. 9 & 67 in particular.	4/20/2017 12:02 PM
18	A safe side walk or even just a dirt path up to Howard's, that section of Rt. 9 is too narrow for bikes and pedestirans...	4/18/2017 11:18 AM
19	The walk signal is ridiculously short!	4/14/2017 1:45 PM
20	I'd hate to see sidewalks put in just to say we have more sidewalks. There are probably areas where sidewalks could be used effectively. As for the biking in the previous question (#52) Rt 9 east of Northeast Pizza is fine, west of, not. Rt 67 south of Rt 9 is fine, but north of 9 is not	4/14/2017 1:45 PM
21	Sidewalk all the way around the common would be amazing!	4/14/2017 10:22 AM
22	Need speed bumps through common center and additional crosswalks. Very dangerous for pedestrians	4/14/2017 7:57 AM
23	The pedestrian light should be longer.	4/14/2017 4:46 AM
24	Tree incroachment	4/14/2017 1:35 AM
25	Sidewalk condition at elementary school is laughable.	4/13/2017 9:50 PM
26	Crumbling sidewalks	4/13/2017 8:19 PM
27	More sidewalks on routes to school. Maple Street, Winter Street, new Braintree road lower, Sheldon Drive	4/12/2017 7:57 PM

### Q53 What is your age?

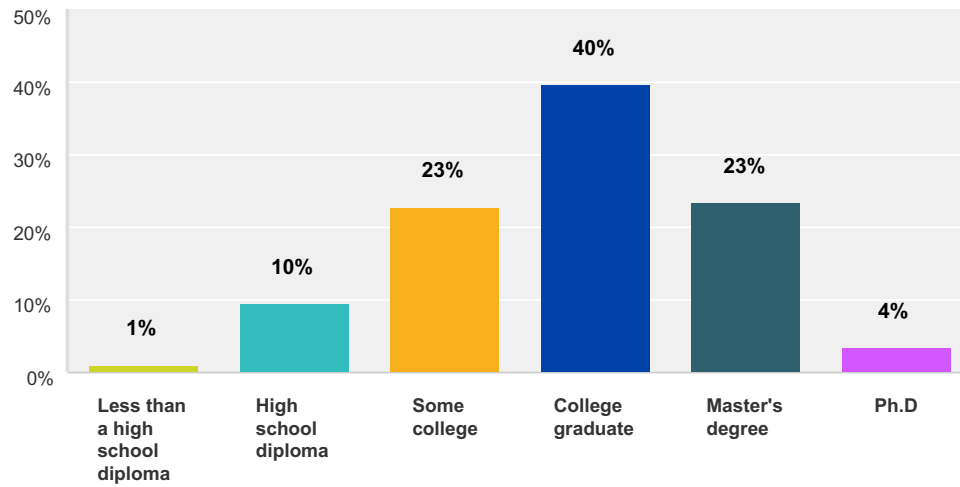
Answered: 278 Skipped: 44



Answer Choices	Responses	
Under 20	1%	3
21-30 years	2%	6
31-40 years	13%	37
41 to 50 years	13%	37
51 to 60 years	23%	64
61 to 70 years	28%	79
Over 70 years	19%	52
<b>Total</b>		<b>278</b>

## Q54 Which best describes the highest level of education you have completed?

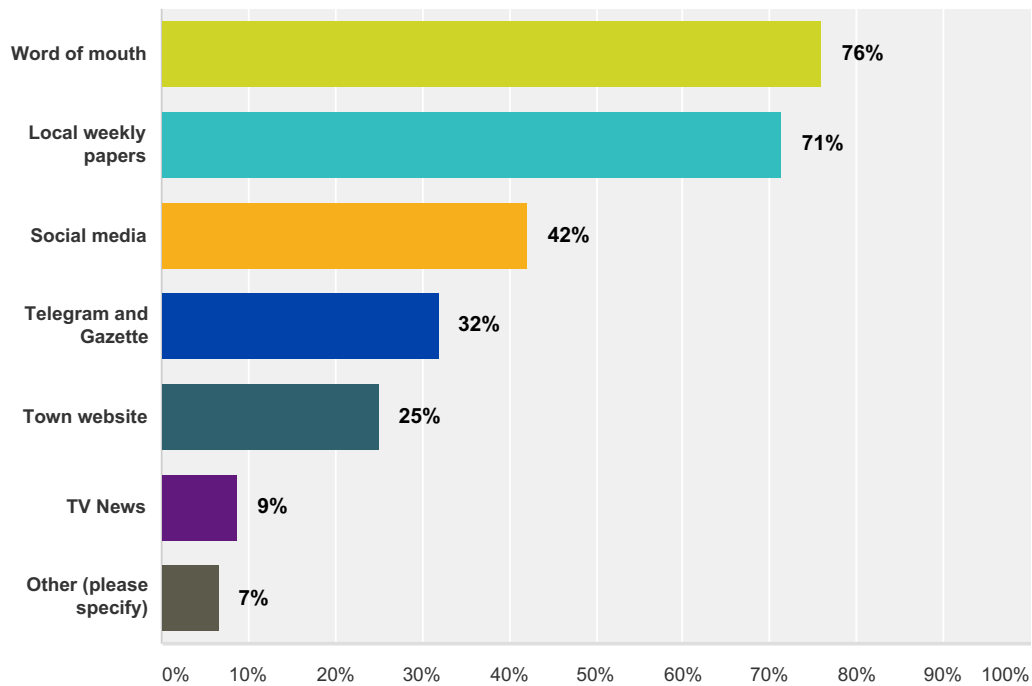
Answered: 282 Skipped: 40



Answer Choices	Responses	
Less than a high school diploma	1%	3
High school diploma	10%	27
Some college	23%	64
College graduate	40%	112
Master's degree	23%	66
Ph.D	4%	10
<b>Total</b>		<b>282</b>

## Q55 How do you get news about the Town of West Brookfield?

Answered: 284 Skipped: 38



Answer Choices	Responses
Word of mouth	76% 216
Local weekly papers	71% 203
Social media	42% 120
Telegram and Gazette	32% 91
Town website	25% 71
TV News	9% 25
Other (please specify)	7% 19
Total Respondents: 284	

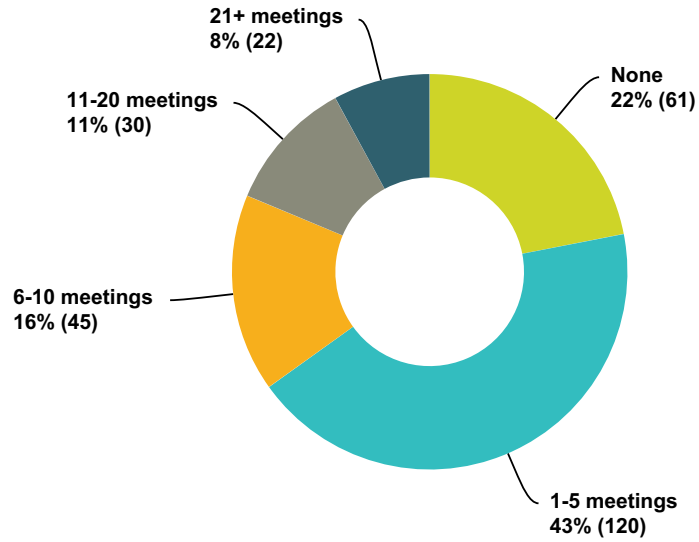
#	Other (please specify)	Date
1	Grew up going to Grandparents cottage on the lake	6/6/2017 10:57 AM
2	Spencer new leader	6/2/2017 3:57 PM
3	WBTV	6/2/2017 1:09 PM
4	town signage	5/25/2017 11:09 AM
5	gossip	5/22/2017 9:56 AM
6	New York Times, NPR Radio	5/15/2017 1:40 PM
7	library - senior center	5/15/2017 1:11 PM
8	Library	5/15/2017 11:23 AM

## 2017 West Brookfield Master Plan: Community Survey

9	The library	5/11/2017 3:57 PM
10	Town website could be better.	5/11/2017 11:46 AM
11	WB news is non-existant	5/11/2017 11:28 AM
12	I work at the library	5/11/2017 11:13 AM
13	Everything is a big secret in W.B.	5/11/2017 10:42 AM
14	computer, such as telegram &gazette...	5/4/2017 12:09 PM
15	Town website is never up to date. Is anyone responsible for maintaining it???	4/15/2017 5:18 PM
16	Citgo	4/14/2017 8:54 PM
17	for #56, unfortunately, i work late, and meetings are always during the week. It is expensive to take off from work.	4/14/2017 1:47 PM
18	Signs around towns	4/13/2017 11:44 PM
19	All of the above	4/13/2017 5:15 PM

**Q56 In the past five (5) years, how many public meetings, Town meetings, hearings or forums have you attended?**

Answered: 278 Skipped: 44

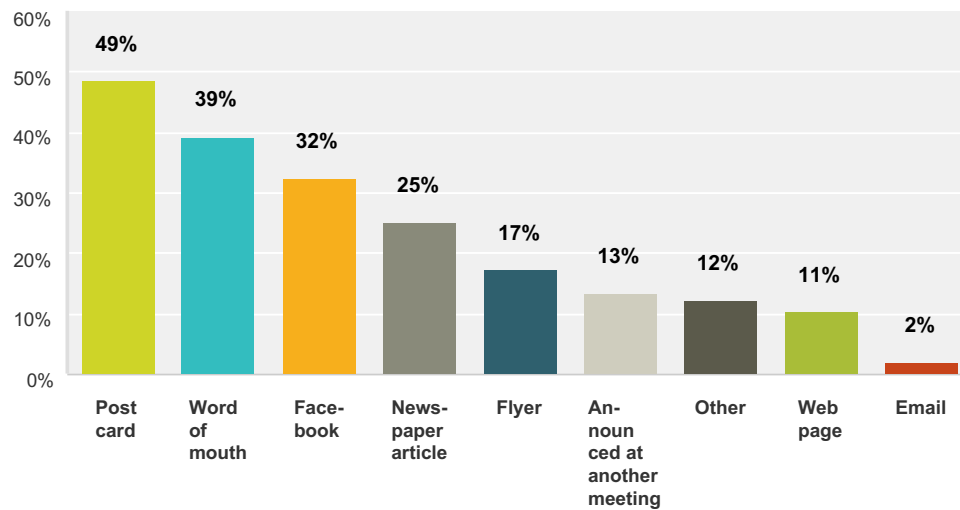


Answer Choices	Responses	
None	22%	61
1-5 meetings	43%	120
6-10 meetings	16%	45
11-20 meetings	11%	30
21+ meetings	8%	22
<b>Total</b>		<b>278</b>



### Q57 How did you hear about the Master Plan? Check all that apply

Answered: 282 Skipped: 40



Answer Choices	Responses	
Post card	49%	137
Word of mouth	39%	111
Face- book	32%	91
News- paper article	25%	71
Flyer	17%	49
An-nounced at another meeting	13%	38
Other	12%	35
Web page	11%	30
Email	2%	6
<b>Total Respondents: 282</b>		

#	Other (please specify)	Date
1	Saw at Post Office	6/5/2017 2:58 PM
2	Facebook	6/5/2017 1:51 PM
3	Post office	6/5/2017 1:34 PM
4	Ad in Lake Wickaboag newsletter	6/5/2017 1:13 PM
5	Placards at Senior Center, Post office	6/5/2017 12:52 PM
6	Received post card in mail	6/5/2017 12:31 PM
7	Library	6/5/2017 10:31 AM
8	Wife	6/5/2017 10:21 AM
9	Got it in the mail	6/2/2017 3:57 PM
10	Asparagus festival booth	6/2/2017 3:38 PM

## 2017 West Brookfield Master Plan: Community Survey

11	Asparagus festival - there was a booth - good idea	6/2/2017 1:09 PM
12	Post office/ and Asparagus Festival	6/2/2017 12:19 PM
13	Senior Center	6/2/2017 11:55 AM
14	library	6/2/2017 9:52 AM
15	Public Bulletin Board outside Town Hall	5/30/2017 9:53 AM
16	sign at town hall	5/29/2017 9:02 PM
17	Member of PB	5/29/2017 8:01 PM
18	Post office	5/22/2017 10:59 AM
19	post office	5/22/2017 9:56 AM
20	Post office	5/15/2017 1:40 PM
21	Got it in the mail	5/15/2017 11:48 AM
22	Library	5/15/2017 11:23 AM
23	Posted outside town hall	5/15/2017 11:14 AM
24	The Library	5/11/2017 3:57 PM
25	Post office	5/11/2017 1:26 PM
26	I certainly hope we will see the results of this survey AND its implications	5/11/2017 12:01 PM
27	library	5/11/2017 11:46 AM
28	Senior Center	5/9/2017 3:51 PM
29	I have a friend on the committee.	5/9/2017 2:01 PM
30	LWPA newsletter	5/4/2017 3:33 PM
31	Schools	4/25/2017 7:01 PM
32	You've done a great job of marketing. I hope you get a good response to your survey ... and thanks to the Master Plan Committee for their time and effort!	4/20/2017 12:03 PM
33	Sign at Town Hall	4/18/2017 2:30 PM
34	Town hall board	4/14/2017 1:36 AM
35	Directly involved	4/13/2017 7:25 PM

## 2017 West Brookfield Master Plan: Community Survey

### Q58 General comments, questions, or concerns (OPTIONAL)

Answered: 65   Skipped: 257

#	Responses	Date
1	1. Additional marked crosswalks to common 2. Administrative assistant reporting to selectmen 3. Change tax collector & treasurer positions to appointed with direct supervision 4. Transparency- weekly/monthly bulletin to citizens 5. Discourage any large-scale subdivisions, building 6. Increase affordable housing to include builder override of local rules.	6/5/2017 12:55 PM
2	Please help those of us who live on Ware Street before one of us is hurt or killed by incredible speeding traffic. Thank you.	6/5/2017 10:31 AM
3	This survey was overkill	6/2/2017 3:58 PM
4	West Brookfield is a unique place. I am willing to pay more in my taxes to maintain its unique character and beauty, education and services. I would prefer a tax increase rather than trying to increase the tax base by new strip malls or big stores that would sacrifice West Brookfield's uniqueness.	6/2/2017 3:39 PM
5	Congrats on all hard work on this	6/2/2017 2:29 PM
6	I moved to WB after retirement. I lived in NYC - too busy for me in retirement. I love WB because it is a lovely, quiet, and friendly town. I also like that we do not have too many big stores. The business in town is just about right for me. I don't mind paying a bit more in taxes (I know this sounds weird) to keep the town unique and free of big stores or strip malls.	6/2/2017 1:12 PM
7	Thanks for doing this. I had to think a lot and that's a good thing. No doubt this was a lot of work, so thank you once again.	6/2/2017 12:37 PM
8	This survey was beyond redundant!!! - same?? asked in different ways!	6/2/2017 11:46 AM
9	Please leave West Brookfield as it is. That's why we all love it.	6/2/2017 11:45 AM
10	Better enforcement of existing laws, by-laws, some elected and appointed officials are failing to do what is required. Selectmen's agenda is not clearly the will and desire of the majority of the voters - too many excuses for their non-feasance.	6/2/2017 11:01 AM
11	These questions should have a N/A answer available in much of the context. From question #8: We need companies that will be paying taxes to help lessen the burden on the taxpayers. We could use a pharmacy like CVS or Walgreens so we would not have to travel so far for prescriptions. Route 9 has a lot of undeveloped land which surely must be of interest to some businesses. We hear a great deal about the Reserve Fund "drying up" and it's time we acted on getting new revenue for the Town.	6/2/2017 10:44 AM
12	Roads are horrible in Brookhaven. Please help!	6/2/2017 10:26 AM
13	From Question #34: We have 4 or 5 different garbage haulers up and down our dead-end street weekly, and they are ruining our street, especially where the town water lines cross the road and make the rain and melting ice come onto our lawns.	6/2/2017 9:47 AM
14	The "Master Plan" can eventually evolve into de-facto law without the direct vote of the people or their elected representatives. It can be put into legitimate regulation and "codes" much like a "best practices" clause and can be the source of future abuses and unwarranted restrictions by even our local government. Please be aware of this when crafting the language of this "Master Plan" and try to ensure the maximum freedom and opportunity possible for the future generations that will be subjected to this "Master Plan"	5/30/2017 10:03 AM
15	I have lived in this town for many years. I am very concerned with the current financial stability of West Brookfield. It concerned me when attending a town meeting last year the Advisory committee did not have any foresight to our current state of affairs. Very alarming!!	5/29/2017 8:03 PM
16	We need an ethics panel to refer cases to state for review and prosecution.	5/29/2017 8:02 PM
17	What happened to all the trees on Cottage st and Lake st. Please do not cut any more trees down. It looks sad and terrible and no explanation was given.	5/28/2017 4:03 PM
18	WB is a special town but recently there have been empty buildings in town and many derelict homes, one being next to the common, many streets with large potholes, and litter on streets. I hope to see it improving, but I understand times are difficult, but I would love to see it return to 1980's with full buildings and a bustling downtown	5/28/2017 9:58 AM

## 2017 West Brookfield Master Plan: Community Survey

19	Police Dept.	5/25/2017 12:22 PM
20	I think we have enough solar farms. They look like hell!	5/25/2017 11:09 AM
21	We are seasonal residents but will retire here in a few years!	5/25/2017 7:21 AM
22	The town needs to move forward and not be so resistant to change. It is the only way services can be improved. Status quo is not the way to improve.	5/25/2017 6:25 AM
23	Keep the character of the town please. Enhance the infrastructure, no more chain retail or service please, no subdivisions.	5/24/2017 8:22 PM
24	I can see no need for new office development downtown--we already have many empty spaces!	5/24/2017 3:09 PM
25	I don't want my town to become Sturbridge	5/22/2017 10:28 AM
26	These surveys should be used as guidelines only- questions don't always allow for complete information that if known would change the answer	5/22/2017 10:10 AM
27	Love being W. Brookfield resident! :)	5/22/2017 9:46 AM
28	We need a new police station. Any chance for grants etc. do help with this.	5/15/2017 12:42 PM
29	Have yet to find a town that is not honest. Most are one sided already. To me this survey is a waste of town people's money. You're not the only town that I would remark like this survey.	5/15/2017 11:59 AM
30	We need a town newsletter - better communication between town government and residents. Thank you! Recognition to those committing volunteer years to civic projects.	5/15/2017 11:08 AM
31	The increase in apartments and rental units is closely tied into the crime rate.	5/15/2017 10:30 AM
32	Would like to see a retirement community developed.	5/15/2017 10:16 AM
33	Where in this survey is any mention of the need to have all roads ("private" labeled "unaccepted" currently) have the same highway dept. service as the current "town" roads: for safety, grading, PLOWING, sanding, etc! This is a potentially huge liability issue for this town. People on these "unaccepted" roads pay the same property tax rate as those living on "town" roads and WE get "second class" service for our same tax dollars. Also, I would like to question why there isn't a similar page (as pg.29) for walking as well as this a great concern for bicycle riders? Please NOTE that this is a town which MANY people, including many elderly are regular walkers.	5/11/2017 3:39 PM
34	Our wetlands and water damage into Lake Wickaboag	5/11/2017 2:12 PM
35	Traffic speed enforcement on Main St is needed.	5/11/2017 1:49 PM
36	Events like the Asparagus festival help promote W.B., increase economic opportunity, and enhance our reputation. Young families need to know what a great place it is to live and we need to provide them the impetus to be here.	5/11/2017 1:26 PM
37	I look forward to the Master Plan, and I know it will guide our town's growth. Many thanks to the Master Plan Committee and your efforts are more appreciated than you could know.	5/11/2017 12:15 PM
38	Will be very surprised if anything changes	5/11/2017 10:43 AM
39	This town only needs small tweeking to stay great. I am in favor of any proposals that will allow businesses to grow and new businesses to enter the area. It is important to hold all new construction and existing residential homes in the center of town to a high standard for up keeping of existing homes and design of new homes. Having some restrictions/guidelines on new and existing buildings but also allowing for new economic development in the area is the best way to keep this town great. Being too restrictive or having no restrictions/guidelines at all will cause people and businesses to leave or not come at all and we will end up as a run down. Use what happen to the once proud factory town of Warren as a lesson on what to avoid as we plan our towns future.	5/9/2017 4:43 PM
40	I would strongly support more investment in Lake Wickaboag	5/6/2017 10:51 AM
41	I can't express enough how important having options for communication services, such as Internet or cell phones, would be. Having even one more option would mean an awful lot. This is important for attracting additional young professionals to the area. We should take steps to ensure that electricity is more reliable in town. My top development goal is the preservation and expansion a protected forested areas	5/5/2017 8:31 PM
42	Shea road is awful and needs to be repaved. My vehicle has been negatively affected and when it turns into a major repair I will sue the town. I pay taxes...Snow road and Ragged Hill are just as atrocious.	5/4/2017 7:03 PM
43	cut trees and brush rte.9 by lake.... it's shameful. fix the sidewalks.... more money for road work	5/4/2017 12:10 PM
44	Thank you for the opportunity to share my views. I love this little town and its unique qualities and am thrilled to see interest in preservation and also thoughtful growth considerations.	5/3/2017 11:39 AM

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45	west Brookfield is a great little town, but having a young son means I would love to have access to activities and a great high school for him.	5/1/2017 11:56 AM
46	In general, I would like to see more accountability for the high school administration.	4/26/2017 4:14 PM
47	GET RID OF CHARTER	4/26/2017 8:19 AM
48	Its about time the Board of Selectman and Finance committee work for the people as a whole. Not play favorites and be professional.	4/24/2017 5:59 PM
49	Thank you, and best of luck	4/22/2017 10:06 PM
50	Thank you. I am concerned that nothing will be done following all of this work, but I appreciate your efforts.	4/22/2017 11:27 AM
51	West Brookfield's local budget, including schools, is approaching \$14 million. Our expenses continue to grow at a rate greater than our current ability to raise revenue. We need to explore areas of appropriate economic development and manage our future growth. To that end we desperately need professional, progressive management and must consider the transition.. The Town Manager Exploratory Committee recently submitted their report to the Select Board recommending the Town consider establishing a Town Administrator position. The report contains specific recommendations based upon months of research and outreach by the committee. The Select Board should adopt their recommendations and move forward. The Town also needs to address the significant problems experienced with tax collections. We have several hundred thousands of dollars of real estate and back taxes on our books. Many of the financial shortcomings, deficiencies and areas for improvement have been identified in the 2011 MA Department of Revenue - Financial Management Review and the annual Management Letters and Financial Statements compiled by the Town's Auditor, Scanlon & Associates. Most of the recommendations have not been considered or implemented. Without progressive and accountable management and sound financial planning, many of the issues addressed in this survey can not and will not move forward. If you agree with these statements please include them in your report as our residents need to be continuously informed of the challenges we face going forward. If I can be of any further assistance please feel free to reach out to me. Thank you! Brad Hibbard 508-867-6827	4/20/2017 12:29 PM
52	I believe the 2 most important things West Brookfield needs is senior/assisted living housing and a public safety complex	4/19/2017 4:39 PM
53	In taking your survey I am a bit concerned that there is a desire to over develop the town of West Brookfield. I would like to see a small grocery store but not right in the center of town. I think it would be nice to see some of the old buildings that are no longer in use renovated, such as the old corset factory.	4/18/2017 8:17 PM
54	Let me chime in on the Town Meetings - it is completely biased toward the more senior population in town. Meetings are inconveniently held on Tuesday nights. If you have young children or if you work late or for many reasons, and you are unable to attend a meeting at this hour, your vote is never counted. If one family member attends and one stays home to put the kids to bed, that vote is never counted. There is no way to vote in advance or by absentee ballot. The seniors dominate these meetings and seem to think that by funding the schools it automatically means that their taxes go sky-high or that we're somehow going to defund the senior center. Schools that don't get funding become schools that parents don't want to enroll their children in. Towns with bad schools become towns that people don't want to move to. Towns with lots of houses on the market that no one wants to buy makes the housing values drop. WB is a place where we can make the choice to be a destination that people WANT to be in, not just that you live here because you have lived her your entire life. It's time to change the perceptions and change the way decisions are made here and be more forward thinking.	4/18/2017 1:07 PM
55	West Brookfield is a great historic town with a lot of charm. But that does not mean it has to be a sleepy town. It is time to wake up West Brookfield and let it live in the moment...	4/18/2017 11:22 AM
56	Town taxes are increasing dramatically, while senior incomes are fixed. Start thinking about the seniors ability to continue to maintain a home here!	4/15/2017 5:19 PM
57	Very proud, newer resident to West Brookfield. Moved here from Worcester Area. West Brookfield is a beautiful town. Although we have not needed utilized the services yet, we strongly support Police/Fire. Highway does a fantastic job with snow removal and maintenance. We love living on Lake Wickaboag.	4/15/2017 10:15 AM
58	Let's not use this as an excuse to keep us doing more of the same. Use it to bring us above all the area towns. (Though, from the questions I am dubious that this will happen.)	4/14/2017 1:49 PM

## 2017 West Brookfield Master Plan: Community Survey

59	The reason why we chose West Brookfield to build our retirement home(and to commute to work for the first 5 years) over 12 years ago was because of it's location, it's relative smallness and the beautiful area. We chose our parcel of land because it ensured privacy on a scenic road and set well back from the road. We own the wetlands in back of our house(situated in Warren) and would like the road itself to remain business free and rural. Our main concern is the escalation of the property tax rate, which has gone from 11 dollars to 15 per thousand of the home's evaluation since we've lived here. Since a large portion of the town's residents are seniors, this is becoming unsustainable. We also don't like the fact that once an issue is voted upon via ballot and decided, there should not be a special town meeting to overturn a legal vote to get more money from taxpayers to benefit certain groups of people. That said, major changes to the town would not be welcomed. This committee's focus should be retaining its current population and not driving people elsewhere in search of lower property tax rates. Finally, we own our property outright and the town should have no input on how we maintain it, especially since we wish to keep it natural and pristine. We have no desire to hook up to a potential water or sewer system since a fair amount of money was spent to create the current private well and septic systems. We have no intention of paying for mandated enforcement of a public water and sewer system. It should be our choice.	4/14/2017 4:56 AM
60	Don't fix it if it's not broken!!!!	4/13/2017 11:19 PM
61	Younger families are not adequately represented at Town Meetings due to the time at which they are held. Both parents are often not able to attend due to childcare and other commitments. Older residents voices are disproportionately represented as a result of the results of voting in favor of seniors. Please change meetings to weekends and/or find web-based means of obtaining input/taking votes.	4/13/2017 9:29 PM
62	School budget will bankrupt the town	4/13/2017 9:15 PM
63	It's concerning that important town issues are voted on during Town Meetings where the younger population is vastly under represented due to the time that the meetings are held (Tuesday evenings). If one family member needs to stay home to put children to bed then that is one vote that is never able to be cast. These events are heavily influenced by the senior residents who can attend the meetings and voting on funding for schools, etc. are suffering because of it. There should be a way to cast a vote that does not require showing up at a meeting on a school night. The voting is unfairly skewed.	4/13/2017 9:14 PM
64	We have lived here 2 years and want to know if there community rec? How do we get on the list?	4/13/2017 8:23 PM
65	We definitely need to change requirements for the tax collector, increase the number of selectmen, and limit how many positions an individual can hold in town government.	4/13/2017 5:25 PM